



Wandsworth Borough Council Pharmaceutical Needs Assessment

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1 Executive Summary

1.1 Introduction

Wandsworth Health and Wellbeing Board (HWB) has a statutory responsibility to publish a pharmaceutical needs assessment (PNA); which aims to identify whether current pharmaceutical service provision meets the needs of the population and whether there are any gaps to service delivery.

The PNA is used by local area Pharmaceutical Services Regulations Committees (PSRC) to make decisions on new pharmacy applications and change of services or relocations by current pharmacies. Commissioners reviewing the health needs for services within their particular area may also use the PNA to identify commissioning opportunities for pharmacies.

1.2 Methodology

In Autumn 2017, a steering group of key stakeholders was established to oversee the development, consultation, and publication of the PNA with overall responsibility of ensuring it met the statutory regulations. In order to meet this requirement, the PNA would include:

- The health needs of Wandsworth population determined on a locality basis, in line with Wandsworth Council and CCG
- Pharmacies in the HWB area and the essential, advanced, and enhanced services they provide.
- Locally commissioned services which may impact the needs for services
- Services in neighbouring HWB areas that may affect the need for services in Wandsworth
- Other local pharmaceutical services, including dispensing appliance contractors (DAC)
- Relevant maps relating to the services offered within the Wandsworth HWB area

In addition, the PNA document was also produced with information and data obtained via public and pharmacy surveys, focus groups and sought information from pharmacies, Wandsworth Council, Wandsworth CCG, and NHS England.

1.3 Need for pharmaceutical services

Wandsworth's predominant demographic is of a young, professional, transient, and growing population, with a higher population density than the London average, placing Wandsworth as the tenth most densely populated area in the country.

Wandsworth has the highest proportion of 25–39 year-olds of any Local Authority nationally. Black and Minority Ethnic groups represented 29% of the population.

The 2017 Joint Strategic Needs Assessment identifies a number of priority needs for the population, including:

- Air quality and noise pollution
- Need for affordable housing
- Children in low income families
- Immunisation coverage
- Teenage experimentation with tobacco and cannabis
- Health-related behaviours in adults (e.g. smoking, physical inactivity, excess alcohol, multiple sexual partners) that lead to higher levels of long term conditions
- Older people living alone and social isolation
- Life expectancy for people aged over 65

1.4 Current provision

The current provision of pharmacy services within Wandsworth was assessed using multiple methods and data sources and are outlined as follows:

- Wandsworth residents are served by 60 pharmacies.
- The number of pharmacies per 100,000 population (19.1) is slightly lower than the South London average (20.3). So, too, is the rate of items dispensed per population (12.7 vs 14.4 for South London).
- All residents are within 1,200m (3/4 mile) of a pharmacy.
- During weekday normal working hours, all residents are within a 1,200m (3/4 mile) walk, an 8-minute cycle journey or a 4-minute drive of an open pharmacy.
- Out of hours some residents, especially those in West Wandsworth, will have to travel further to access essential pharmacy services, in some cases this includes accessing services out of the borough.
- Wandsworth pharmacies offer a variety of advanced and enhanced services, however there is substantial variation in the numbers of pharmacies providing some services between the localities.
- There are no pharmacies in the Borough which offer Stoma Appliance Customisation services or Appliance Utilisation Reviews, although residents can access these services via other means.
- There is expected to be a significant increase in the population of Battersea over the lifetime of the Vauxhall, Nine Elms and Battersea (VNEB) develop-

ment, with up to 4,700 new units built within the next three years. This will likely impact the pharmaceutical need of the area, although the exact requirements are currently unknown.

1.5 Conclusions

Taking into account the totality of the information available, the HWB considered the number, location and accessibility of pharmacies covering each locality and the HWB area as a whole and concluded that:

- There are no current gaps in the provision of necessary services have been identified across the borough.
- There are no current gaps in the provision of essential services outside normal working hours.
- There will be a gap in the future provision of necessary and out of hours services in the Battersea locality, which will need to be addressed with reference to wider infrastructure developments – particularly the proposed health centre.
- There are no current gaps in the provision of enhanced and locally commissioned services throughout the borough.
- There may be gaps in the future provision of enhanced and locally commissioned services in Battersea, however this cannot currently be determined.

The HWB has not received any significant information to conclude otherwise or any future specified circumstance that would alter this conclusion.

2 Introduction

This document has been prepared by Wandsworth Health and Wellbeing Board (HWB) in accordance with the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013, as amended. It replaces the Pharmaceutical Needs Assessment (PNA) published by the Wandsworth HWB in 2015.

There is a need for the local health partners, NHS England, Wandsworth Council, Wandsworth CCG, Wandsworth pharmacies and other providers of health and social care, to ensure that the health and pharmaceutical needs of the local population are met through the appropriate commissioning of services.

There is also a need to ensure that those additional services commissioned by Wandsworth Council or Wandsworth CCG from Wandsworth pharmacies are promoted to Wandsworth population to improve their uptake.

The current providers of pharmaceutical services in Wandsworth are well placed to support the HWB in achieving the required outcomes identified as the health priorities outlined in its strategy.

Glossary and acronyms are provided in Appendix 8.

2.1 Background and legislation

The Health Act 2009* made amendments to the National Health Service (NHS) Act 2006 stating that each PCT must in accordance with regulations:

- Assess needs for pharmaceutical services in its area.
- Publish a statement of its first assessment and of any revised assessment.

The regulations stated that a PNA must be published by each PCT by the 1st February 2011. There was a duty to rewrite the PNA within three years or earlier if there were any significant changes which would affect the current or future pharmaceutical needs within the PCT's locality. This meant that subsequently revised PNAs were due to be produced by February 2014.

However, the Health and Social Care Act 2012[†] brought about the most wide-ranging reforms to the NHS since its inception in 1948. These reforms included the abolition of PCTs and the introduction of CCGs who now commission the majority of NHS services. Public health functions were not transferred to CCGs and are now part of the remit of local authorities (LA).

In order to ensure integrated working and plan how best to meet the needs of any local population and tackle local inequalities in health, the 2012 legislation called for HWB's to be established and hosted by LA's. These boards bring together the NHS,

* <http://www.legislation.gov.uk/ukpga/2009/21/part/3/crossheading/pharmaceutical-services-inengland>

† <http://www.legislation.gov.uk/ukpga/2012/7/contents/enacted>

public health, adult social care and children's services, including elected representatives and local Healthwatch.

The Health and Social Care Act 2012 transferred responsibility for the developing and updating of PNAs to HWBs. It also made provision for a temporary extension of PCTs' PNAs and access to them by NHS England and HWBs.

In order that these newly established HWBs had enough time to gather the information and publish a new PNA, the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013[‡] gave a requirement that each HWB must publish its first PNA by 1st April 2015, unless a need for an earlier update is identified.

HWBs are also required to publish a revised assessment when significant changes to the need for pharmaceutical services are identified, unless this is considered a disproportionate response.

The PNA published by the HWB in April 2015 had a maximum lifetime of three years. Consequently, there is a duty to publish a revised assessment by 1st April 2018.

The preparation and consultation on the PNA should take account of the HWB's Joint Strategic Needs Assessment (JSNA) and other relevant local strategies in order to prevent duplication of work and multiple consultations with health groups, patients and the public.

As part of producing the PNA, HWBs must undertake a consultation for a minimum of 60 days. The 2013 Regulations list those persons and organisations that the HWB must consult. This list includes:

- Any relevant local pharmaceutical committee (LPC) for the HWB area
- Any local medical committee (LMC) for the HWB area
- Any persons on the pharmaceutical lists and any dispensing GP practices in the HWB area
- Any local Healthwatch organisation for the HWB area, and any other patient, consumer, and community group which in the opinion of the HWB has an interest in the provision of pharmaceutical services in its area
- Any NHS trust or NHS foundation trust in the HWB area
- NHS England
- Any neighbouring HWB

The Health and Social Care Act 2012 also transferred responsibility for using PNAs as the basis for determining market entry to a pharmaceutical list from PCTs to NHS England. The PNA will be used by NHS England when making decisions on applications to open new pharmacies and dispensing appliance contractor premises; or applications from current pharmaceutical providers to change their existing regulatory requirements.

Such decisions are appealable to the NHS Litigation Authority's Family Health Services Appeal Unit, and decisions made on appeal can be challenged through the courts.

[‡] <http://www.legislation.gov.uk/ukxi/2013/349/regulation/6/made>

PNA will also inform the commissioning of enhanced services from pharmacies by NHS England, and the commissioning of services from pharmacies by the LA and other local commissioners, e.g. CCGs.

2.2 Review of Regulations

Regulation 121 of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 specifies that the Secretary of State (SoS) must carry out a review of the Regulations before the end of August 2017.

At the time of writing, further information on the review process and timelines is not available. Since it is likely that the review will be undertaken at the same time as the refreshing of this PNA, there is a risk that the process may have to be altered to accommodate any revision of the Regulations.

2.3 HWB duties in respect of the PNA

In summary Wandsworth HWB must:

- Produce a PNA which complies with the regulatory requirements;
- Publish a revised PNA by 1st April 2018;
- Publish revised PNAs on a three-yearly basis;
- Publish a revised PNA sooner when it identifies changes to the need for pharmaceutical services which are of a significant extent, unless to do so would be a disproportionate response to those changes; and
- Produce supplementary statements in certain circumstances.

2.4 Purpose of a PNA

The purpose of the PNA is to assess and set out how the provision of pharmaceutical services can meet the health needs of the population of a HWB's area for a period of up to three years, linking closely to the joint strategic needs assessment (JSNA). Whilst the JSNA focusses on the general health needs of the population of Wandsworth, the PNA looks at how those health needs can be met by pharmaceutical services commissioned by NHS England.

If a person (a pharmacy or a dispensing appliance contractor) wants to provide pharmaceutical services, they are required to apply to NHS England to be included in the pharmaceutical list for the HWB's area in which they wish to have premises. In general, their application must offer to meet a need that is set out in the HWB's PNA, or to secure improvements or better access similarly identified in the PNA. There are however some exceptions to this e.g. applications offering benefits that were not foreseen when the PNA was published ('unforeseen benefits applications').

As well as identifying if there is a need for additional premises, the PNA will also identify whether there is a need for an additional service or services, or whether im-

improvements or better access to existing services are required. Identified needs, improvements or better access could either be current or will arise within the lifetime of the PNA. Whilst the PNA is primarily a document for NHS England to use to make commissioning decisions, it may also be used by LA's and CCGs. A robust PNA will ensure those who commission services from pharmacies and dispensing appliance contractors (DACs) are able to ensure services are targeted to areas of health need, and reduce the risk of overprovision in areas of less need.

2.5 Circumstances under which the PNA is to be revised or updated

It is important that the PNA reflects changes that affect the need for pharmaceutical services in Wandsworth. Where the HWB becomes aware that a change may require the PNA to be updated then a decision to revise the PNA will be made.

Not all changes to pharmaceutical services will result in a change to the need for services. Where required, the HWB will issue supplementary statements to update the PNA as changes take place to the provision of services locally.

2.6 Scope of the PNA

A PNA is defined in the regulations as follows:

The statement of the needs for pharmaceutical services which each HWB is required to publish by virtue of section 128A of the 2006 Act (1) (pharmaceutical needs assessments), whether it is the statement of its first assessment or of any revised assessment, is referred to in these Regulations as a pharmaceutical needs assessment.

The pharmaceutical services to which each pharmaceutical needs assessment must relate are all the pharmaceutical services that may be provided under arrangements made by the NHS Commissioning Board (NHSCB) (now known as NHS England) for –

- the provision of pharmaceutical services (including directed services) by a person on a pharmaceutical list
- the dispensing of drugs and appliances by a person on a dispensing doctors list (but not other NHS services that may be provided under arrangements made by the NHSCB with a dispensing doctor).

Pharmaceutical services are defined by reference to the regulations and directions governing pharmaceutical services provided by community pharmacies, dispensing doctors, and appliance contractors.

Whether a service falls within the scope of pharmaceutical services for the purposes of the PNA depends on who the provider is and what is provided: For **dispensing**

practices, the scope of the service to be assessed in the PNA is the dispensing service.

For **appliance contractors**, the scope of the service to be assessed in the PNA is the dispensing of appliances and the provision of appliance use review (AUR) and stoma appliance customisation (SAC). This means that, for the purposes of the PNA, it is concerned with whether patients have adequate access to dispensing services, including dispensing of appliances, AURs and SACs where these are undertaken by an appliance contractor but not concerned with other services appliance contractors may provide.

For **community pharmacy contractors**, the scope of the services to be assessed in the PNA is broad and comprehensive. It includes the essential, advanced, and enhanced services elements of the pharmacy contract provided under the terms of services for pharmaceutical contractors.

Other providers may deliver services that meet a particular pharmaceutical service need although they are not considered pharmaceutical services under the relevant regulations. It is therefore important that these are considered as part of the assessment.

2.7 Minimum requirements for the PNA

Schedule 1 of the NHS 2013 Regulations state that the PNA must include, as a minimum, a statement of the following:

- **Necessary services** - pharmaceutical services which have been assessed as required to meet a pharmaceutical need. This should include their current provision (within the HWB area and outside of the area) and any current or likely future gaps in provision.
- **Relevant services** - services which have secured improvements, or better access, to pharmaceutical services. This should include their current provision (within the HWB area and outside of the area) and any current or future gaps in provision.
- **Other NHS services**, either provided or arranged by a LA, NHS England, a CCG, an NHS Trust, or Foundation Trust which either impact upon the need for pharmaceutical services, or which would secure improvements, or better access to, pharmaceutical services within the area.
- A **map** showing the premises where pharmaceutical services are provided.
- An explanation of how the assessment was made.

2.8 Pharmaceutical services

The services that a PNA must include are defined within both the NHS Act 2006 and the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended (the 2013 regulations).

Pharmaceutical services may be provided by:

- A pharmacy contractor who is included in the pharmaceutical list for the area of the HWB;
- A DAC who is included in the pharmaceutical list held for the area of the HWB; and
- A doctor who is included in a dispensing doctor list held for the area of the HWB.

NHS England is responsible for preparing, maintaining, and publishing the pharmaceutical list. It should be noted, however, for Wandsworth HWB there is no dispensing doctor list as there are no dispensing doctors within the HWB's area.

Contractors may operate as either a sole trader, partnership, or a body corporate. The Medicines Act 1968 governs who can be a pharmacy contractor, but there is no restriction on who can operate as a DAC.

2.8.1 Pharmaceutical services provided by pharmacy contractors

Unlike for GPs, dentists and optometrists, NHS England does not hold contracts with pharmacy contractors. Instead they provide services under a contractual framework, details of which (their terms of service) are set out in schedule 4 of the 2013 regulations and also in the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013 (the 2013 directions).

Pharmacy contractors may provide three types of services that fall within the definition of pharmaceutical services. These are as follows:

- Essential services[§] – all pharmacies must provide these services:
 - Dispensing of prescriptions (both electronic and non-electronic), including urgent supply of a drug or appliance without a prescription
 - Dispensing of repeatable prescriptions
 - Disposal of unwanted drugs
 - Promotion of healthy lifestyles
 - Signposting
 - Support for self-care
- Advanced services^{**} – pharmacies may choose whether to provide these services or not. If they choose to provide one or more of the advanced services they must meet certain requirements and must be fully compliant with the essential services and clinical governance requirements:
 - Medicine use review and prescription intervention services (more commonly referred to as the medicine use review or MUR service).
 - New medicine service.

[§] <http://psnc.org.uk/services-commissioning/essential-services/>

^{**} <https://psnc.org.uk/services-commissioning/advanced-services/>

- Stoma appliance customisation.
- Appliance use review (AUR).
- National advanced flu vaccination service.
- NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)
- Enhanced services^{††} – service specifications for this type of service are developed by NHS England and then commissioned to meet specific health needs.

The following enhanced services are commissioned by NHS England within the borough:

- Care Homes
- Enhanced flu service
- Minor Ailments
- Palliative Care

Underpinning the provision of all of these services is the requirement on each pharmacy to participate in a system of clinical governance. This system is set out within the 2013 regulations and includes:

- A patient and public involvement programme
- A clinical audit programme
- A risk management programme
- A clinical effectiveness programme
- A staffing and staff programme
- An information governance programme
- A premises standards programme

Pharmacies are required to open for 40 hours per week, and these are referred to as core opening hours, but many choose to open for longer and these hours are referred to as supplementary opening hours.

Between April 2005 and August 2012, some contractors successfully applied to open new premises on the basis of being open for 100 core opening hours per week (referred to as 100 hour pharmacies), which means that they are required to be open for 100 hours per week, 52 weeks of the year (with the exception of weeks which contain a bank or public holiday, or Easter Sunday).

^{††} <https://www.gov.uk/government/publications/pharmaceutical-services-advanced-and-enhancedservices-england-directions-2013>

These 100 hour pharmacies remain under an obligation to be open for 100 hours per week. In addition, these pharmacies may open for longer hours. There are no pharmacies in Wandsworth with 100 hour contracts, although residents may choose to use such pharmacies outside of the borough.

The proposed opening hours for each pharmacy are set out in the initial application, if the application is granted and the pharmacy subsequently opens these form the pharmacy's contracted opening hours. The contractor can subsequently apply to change their core opening hours.

NHS England will assess the application against the needs of the population of the HWB area as set out in the PNA to determine whether to agree to the change in core hours or not. If a contractor wishes to change their supplementary opening hours they simply notify NHS England of the change, giving at least three months' notice.

Pharmacy opening hours in Wandsworth HWB area can be found in Appendix 6.

2.8.2 Distance selling pharmacies

Whilst the majority of pharmacies provide services on a face-to-face basis, e.g. people attend the pharmacy to ask for a prescription to be dispensed, or to receive health advice, there is one type of pharmacy that is restricted from providing services in this way. They are referred to in the 2013 regulations as distance selling premises (previously called wholly mail order or internet pharmacies).

Distance selling pharmacies are required to provide essential services and participate in the clinical governance system in the same way as other pharmacies; however, they must provide these services remotely. Such pharmacies are required to provide services to people who request them wherever they may live in England.

There are no distance selling pharmacies in Wandsworth, although residents may choose to use such pharmacies outside of the borough.

2.8.3 Pharmaceutical services provided by dispensing appliance contracts (DAC)

As with pharmacy contractors, NHS England does not hold contracts with DACs. Their terms of service are also set out in schedule 5 of the 2013 regulations and in the 2013 directions.

DACs must provide the following services that fall within the definition of pharmaceutical services:

- Dispensing of prescriptions (both electronic and non-electronic), including urgent supply without a prescription
- Dispensing of repeatable prescriptions
- Home delivery service
- Supply of appropriate supplementary items (e.g. disposable wipes and disposal bags)

- Provision of expert clinical advice regarding the appliances
- Signposting

Advanced services – DACs may choose whether to provide these services or not. If they do choose to provide them then they must meet certain requirements and must be fully compliant with their terms of service and the clinical governance requirements:

- Stoma appliance customisation
- Appliance use review

DACs are required to open at least 30 hours per week and these are referred to as core opening hours. They may choose to open for longer and these hours are referred to as supplementary opening hours.

There are no DACs in Wandsworth and its population have appliances dispensed from pharmacy contractors or from DACs outside the Wandsworth area. Almost all pharmacy contractors said that they were able to dispense all types of appliances.

2.8.4 Pharmaceutical services provided by doctors

The 2013 regulations allow doctors to dispense to eligible patients in certain circumstances. As there are no dispensing doctors within the HWB's area this route of provision is not included in this document.

2.8.5 Locally commissioned services

Wandsworth council and Wandsworth CCG may also commission services from pharmacies and DACs. However, these services fall outside the definition of pharmaceutical services. In particular, the commissioning of a number of services that have been designated as public health services have been transferred to local authorities.

These services no longer fall within the definition of enhanced services or pharmaceutical services as set out in legislation and therefore should not be referred to as enhanced services.

For the purposes of this document they are referred to as locally commissioned services. These services are included within this assessment where they affect the need for pharmaceutical services, or where the further provision of these services would secure improvements or better access to pharmaceutical services.

2.8.6 Non-commissioned added value services

Community pharmacy contractors also provide private services that improve patient care but are not commissioned directly by NHS England, LA's or CCGs. This in-

cludes home delivery service, blood glucose measurements and weight loss programmes.

Pharmacists are free to choose whether or not to charge for these services, but are expected to follow standards of governance if they do. All pharmacies responded in the contractor questionnaire that they provide a delivery service and collections of prescriptions from surgeries. As they are private services they fall outside the scope of the PNA.

2.8.7 Hospital pharmacy

Hospital pharmacies affect the need for pharmaceutical services within its area. They may reduce the demand for the dispensing essential service as prescriptions written in the hospital are dispensed by the hospital pharmacy service.

Wandsworth only contains one acute hospital; St Georges hospital in Tooting.

2.8.8 Other provision of pharmaceutical services

Pharmaceutical services are provided by other services. These can include arrangements for:

- Prison population
- Services provided in neighbouring HWB areas
- Private providers

The PNA makes no assessment of these services.

2.9 What has changed since the last PNA?

Community Pharmacy Reforms

In October 2016, the Government introduced a two-year funding package for community pharmacies within England. The package represents a 4% reduction in funding in 2016/17 when compared to 2015/16 with a further reduction of 3.4% in 2017/18.

Contractors providing NHS pharmaceutical services under the community pharmacy contractual framework will receive £2.687 billion in 2016/17 and £2.592 billion in 2017/18.¹

As part of the reforms, the Department of Health (DH) has simplified payments via the single activity fee, moved to phase out establishment payments, introduced quality payments and the Pharmacy Access Scheme.

The effect that these reforms will have on the future viability of community pharmacies in the borough is currently not known.

Community pharmacy remuneration for 2018/19 and beyond is the subject of future consultation.

Pharmacy Closures

Since the last pharmaceutical needs assessment was published, one pharmacy in the Battersea locality has closed (Battersea Pharmacy, 62 Northcote Road, Battersea, London, SW11 1PA, close date 31st January 2016).

New Pharmacy Applications

In Wandsworth, nine new applications have been to NHS England for a change in pharmacy services. Of these:

- 4 applications relate to a transfer of ownership, all of which are currently under review. Two of these relate to pharmacies in Battersea, one in Balham and one near Earlsfield.
- 4 applications have been brought around on the basis of best estimate for current needs. All applications are for the Battersea locality and their status is currently deferred.
- 1 application in Nine Elms Lane has been brought around on the basis of best estimate for unforeseen benefits; the status is currently deferred.

3 Methodology

The process of developing the PNA took into account the requirement to involve and consult people about changes to health services. The specific legislative requirements in relation to development of PNAs were considered.

3.1 Steering group

The PNA was developed using a project management approach. A collaborative steering group was established which met at key points during the development of the PNA. The steering group covered Merton and Wandsworth areas due to the joint working between Merton and Wandsworth CCGs and the shared Local Pharmaceutical Committee (LPC) and Local Medical Committee (LMC) and included representation from the following groups:

- Local Pharmaceutical Committee (LPC)
- Local Medical Committee (LMC)
- London Borough of Wandsworth Public Health and Business Intelligence teams
- Wandsworth Clinical Commissioning Group (CCG)
- Wandsworth Health Watch

Stakeholder views were gathered through feedback in meetings, via telephone and feedback online via email.

The steering group was responsible for reviewing the PNA to ensure it met the statutory requirements. The steering group approved all public-facing documentation. The terms of reference of the steering group are provided at Appendix 1.

3.2 Localities

The following three localities were defined for the PNA by the steering group:

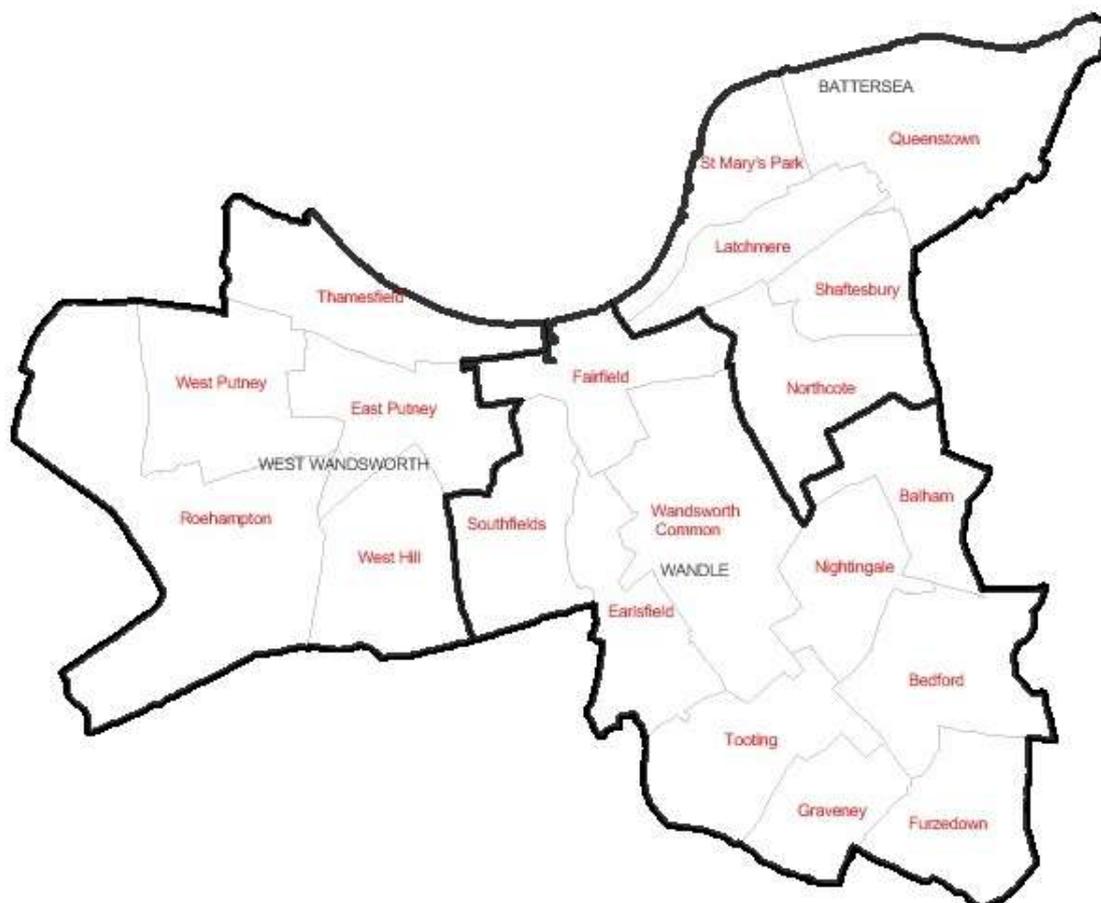
- West Wandsworth
- Wandle
- Battersea

The PNA steering group considered how the areas in Wandsworth could be defined for the PNA and agreed to use the current system of amalgamating ward boundaries to create three clear localities, as illustrated in Map 1.

The rationale for this was that the majority of available healthcare data is collected at ward level and wards are a well-understood definition within the general population, since they are used during local parliamentary elections. The grouping of wards into localities reflects the localities which are already in use by Wandsworth CCG. It was decided to provide an additional focus on the Nine Elms area within the Battersea

locality and the Roehampton area in the West Wandsworth locality due to the scale of the planned developments in these areas.

Map 1. Wandsworth PNA localities



3.3 Need for pharmaceutical services

The content of the PNA including demographics, localities and background information was approved by the steering group. In looking at the health needs of the local population, the local JSNA, Joint Health and Wellbeing Strategy, South West London Sustainability and Transformation Plan, local housing plans and other health and social care data, strategies and plans were considered.

The Wandsworth JSNA discusses the characteristics and identified health needs of the whole population living within the HWB area. There is limited information available on the sub-characteristics and health needs of the individual populations of each of the PNA localities. As part of the PNA process, local health profiles were produced for each PNA locality using Public Health England (PHE) Local Health, summaries of which can be found in Section 4.3.²

Where it was possible to identify the different needs of people living within these localities, including those sharing a protected characteristic, as well as the needs of other patient groups, this was addressed in the PNA. Some health information can

be represented at a general practice population level, which is useful when focusing on the different localities.

3.4 Current service provision

NHS England provided up-to-date pharmacy lists for the borough, including details of core and supplementary opening hours and MUR and NMS provision. This was used as the basis for the analysis and assessment of opening hours and pharmacy locations in section 5.

Although pharmacy opening hours can be divided into two types (core and supplementary), which have different contractual status with NHS England, for the purposes of this PNA, the total opening hours (core *plus* supplementary) have been used to assess pharmacy provision. The rationale for this is that both types of hours are stable enough for the purposes of the assessment, and from the perspective of a patient with pharmacy need, there is no difference between the service provided in core and supplementary opening times.

Mapping of access times and distances was undertaken using the PHE Shape Place tool.³

Details of the services commissioned locally were obtained from the Local Authority and CCG primary care commissioning teams.

Details of numbers of NMS and MURs were provided by NHS England and details of prescription items dispensed in the borough were provided by Wandsworth CCG. These figures were used to calculate rates per population and per pharmacy for the PNA by the Business Intelligence Team.

3.5 Contractor survey

The contractor questionnaire (Appendix 2) was approved by the steering group and provided an opportunity to supplement the information provided by NHS England. The questionnaire asked a number of questions outside the scope of the PNA, which will provide commissioners with valuable additional information. The summary of the responses is found in Appendix 3.

The questionnaire was issued to all pharmacies in Wandsworth HWB area and ran from 31st of July to the 22nd of September 2017. This resulted in 18 responses, which equates to a response rate of 30%.

3.6 Assessing the need

Assessing the need for pharmaceutical services is a complex process. In addition to taking account of all views submitted from the stakeholders outlined above, this PNA considered a number of factors, including:

- The size and demography of the population across Wandsworth.
- Whether there was adequate access to pharmaceutical services across Wandsworth.
- Different needs of different localities within Wandsworth.
- Pharmaceutical services provided in the area of neighbouring HWBs which affect the need for pharmaceutical services in Wandsworth.
- Other NHS services provided in or outside its area which affect the need for pharmaceutical services in Wandsworth.
- Whether further provision of pharmaceutical services would secure improvements, or better access, to pharmaceutical services, or pharmaceutical services of a specified type, in the area.
- Likely changes to needs in the future occurring due to changes to the size of the population, the demography of the population, and risks to the health or wellbeing of people in its area which could influence an analysis to identify gaps in the provision of pharmaceutical services.

3.7 Consultation

A statutory consultation exercise was carried out over the winter of 2017/18 in accordance with the 2013 Regulations. The consultation took place from 4th December to 5th February for a period of 63 days, in line with the Regulations.

The list of stakeholders consulted included the following groups:

- Wandsworth, Merton and Sutton Local Pharmaceutical Committee
- Wandsworth Local Medical Committee
- Persons on the pharmaceutical list
- Wandsworth Health Watch
- Other patient, consumer and community groups in the area with an interest in the provision of pharmaceutical services in the area
- NHS trusts and NHS foundation trusts in the area (Kingston Hospital NHS Foundation Trust, St George's NHS Foundation Trust, Epsom and St Helier University Hospital NHS Trust, Central London Community Healthcare NHS Trust, South West London and St George's Mental Health NHS Trust)
- NHS England
- Neighbouring HWBs. (Hammersmith & Fulham, Kensington & Chelsea, Westminster, Lambeth, Merton, Kingston, and Richmond HWBs)

The statutory consultees were written to and provided with a link to the council's web site where the draft PNA was published and invited to respond online. The draft PNA and consultation response form was issued to all stakeholders listed above. The documents were posted on the internet and publicised, with paper copies made

available to those unable to access on line. The consultation was also publicised to members of the public and patients.

Consultation responses were collated and analysed. A report of the consultation, including any changes to the PNA was produced before the final PNA was published and is included in Appendix 4. All issues raised as a result of the consultation process have been considered in the redrafting of the final PNA.

4 Need for pharmaceutical services

4.1 Borough health and wellbeing priorities

4.1.1 Wandsworth JSNA

The Wandsworth Joint Strategic Needs Assessment is a systematic method of reviewing the health and wellbeing of our population and determining both their needs and the assets available to us. This leads to agreed commissioning priorities that will improve the health and wellbeing outcomes of our residents and also reduce inequalities across the borough.

Assets

- 314,544 residents with diversity of nationality and ethnicity.
- Young demographic and **second highest** percentage of adults educated to degree level or above in the country
- **Regeneration** - working to **improve existing areas** of Wandsworth
- Publicly accessible **parks and open spaces** make up over **23%** of the borough
 - There are **32 public parks** in the borough including; Wandsworth Common, Tooting Bec Common, Wandle Valley and Battersea park
- **Good transport links:**
 - **45%** commute on public transport - **second highest in country**
 - Five tube stations, Riverbus service
 - Future developments: Northern Line Extension and Crossrail
 - Clapham Junction station is the busiest station in the UK by trains by trains passing through it and number of passengers making interchanges
- **Five Bridges:** Chelsea Bridge, Albert Bridge, Battersea Bridge, Wandsworth Bridge, and Putney Bridge
- **Vibrant town centres:** Balham, Clapham Junction, Putney, Tooting, Wandsworth
- **Theatres:** Battersea Arts Centre; Theatre 503; Putney Arts Theatre and Tara Arts Theatre
- Eleven **Libraries** in the borough with a range of facilities
- **Landmarks:** Battersea Power Station, London Heliport, Tooting Bec Lido
- **Events:** Get Active Wandsworth Festival, the Feel Good Festival
- **Battersea Park:** Green flag park and Venue for many events – Battersea Park Dog Show, Foodstock, Live at the Bandstand, London Motor Show
- **Biodiversity** – 1,600 different species recorded within 27 different habitat types, with several rare and endangered species can be found in Wandsworth including peregrine falcons, black redstarts, and stag beetles

- **Wandsworth/GLL Heritage Awards for schools**; competition is designed to inspire greater knowledge of the borough's rich history and heritage, help young people develop a sense of place, and promote teamwork.
- **Safest** Inner London borough
- **Education**: 95% of schools rated good or outstanding by Ofsted
- **University of Roehampton**: largest campus of the London Universities
- Committed voluntary sector: **35%** adults volunteer
- **Hospital** in the borough – St George's Hospital
- **Most popular borough** for people moving to London from elsewhere in the UK

Place

- **10** Wandsworth primary schools are in areas that exceed the legal air pollution limits
- **Access to drugs** has a major impact in housing estates and town centres - encouraging the carrying of weapons, youth violence, thefts, and other offences.
- **4,712** emergency food supplies provided by Wandsworth Foodbank in the last year
- Average price of a property is **£557,000**; only **18%** of Wandsworth residents own their home outright

Start well

- **10,385** children in low income families.
- **One in three** children leaving primary school aged 10-11 years were overweight or obese
- **Lower levels** of children receive MMR1 immunisation by age two compared to England (86% vs. 92%)
- **14 percentage points** between disadvantaged children and their peers achieving a good level of development at Early Years Foundation Stage - widens to **24 percentage points** by Key Stage 2
- It is estimated between **250 - 600** children act as carers
- **Almost a quarter** of five years olds have one or more decayed, filled or missing teeth
- **12%** of 15-year-olds partake in 3 or more risky behaviours

Live well

- **35,000** adults are estimated to smoke
- Over **19,000** carers
- **44%** of adults drink more than the recommended limit of 14 units of alcohol per week

- **15,000** residents living with diabetes and another 25,000 are on the verge of developing it
- **44,000** people estimated to have a common mental health disorder, such as depression and anxiety
- **4,950** new Sexually Transmitted Infections diagnoses (excluding chlamydia aged less than 25).
- More than **half** of over 16 year-olds are overweight or obese

Age well

- **29,300 to 42,200** – the projected increase in number of over 65-year-olds between 2015 and 2035 (44%).
- **A fifth** of older people are on low incomes - 7,000 of over 60--year-olds in receipt of pension credits
- **10,000** people aged over 65 live alone
- **3,420** people aged 65 and over estimated to be living with visual impairment.
- **Around 800** hospital admissions due to falls per year
- 9,000 over 50--year-olds are unpaid carers
- **1 in 4** victims of recorded fraud are aged 65 and over.
- Average person can expect **15 years** of deteriorating health in old age.

4.1.2 Wandsworth Joint Health and Wellbeing Strategy (2015-2020)

The Wandsworth joint health and wellbeing strategy, developed by the council and the CCG aims to make Wandsworth the healthiest place to live in London by reducing the difference in health and life expectancy between the wealthiest and most deprived people. The strategy identifies the health and care needs of people in Wandsworth, the priorities of work to meet those needs and an outline how services will be commissioned in Wandsworth.

Healthy places

“working to ensure regeneration and development schemes are opportunities to improve people’s health.”

Integrating an **urban design** approach to promote physical activity and offer improved social and community interaction within the environment, examples include new cycling lanes, making the most of green spaces and encouraging people to use them. In addition, the **healthy homes** approach takes urban design to the individual level and ensures that people’s homes meet their needs; including being warm, secure and safe for use. Finally, we will work with local communities to build on their strengths, resources and capabilities; these **community assets**, promote cohesion, motivation and foster a sense of communal responsibility.

Targeted intervention

“We will identify the people most in need and deliver holistic programmes that address their health needs”

Identifying those in most need of support and help is a critical part of our approach to improving the health of the borough. Whether it is residents who have the worst health, those who are at most risk of ill health or those who are most vulnerable, we will target **those most in need**. We will **support employment** to ensure they have the same opportunities at a social, professional and healthy life compared to the rest of the population and we will provide **intensive interventions** using holistic approaches which looks at the whole person, not just their current situation. Finally, through **developing healthy living hubs**, we hope to use existing social venues to improve access to services for those most in need within our population and increase the opportunities and support available to them.

Mental health

“We will make mental health as important as physical health in improving health and reducing inequalities”

Good mental health is essential to physical health and vice versa. **Prevention** is better than cure, and our aim is to prevent mental health problems by increasing protecting factors and reducing risk factors. We will also **intervene early** and provide support for people who develop mental health disorders in order to improve the likelihood of recovery. Finally, we will ensure that those who have established mental health problems receive the support they need to self-manage their illness and begin on the path to **recovery** whilst still having **control** and independence in their lives.

4.1.3 Wandsworth Joint Prevention Framework

Rising levels of preventable ill health have mandated a joined-up “whole borough approach” to prevention and to promote wellbeing (both physical and mental) in Wandsworth. A whole borough approach supports a joint approach to prevention by the Local Authority, the Clinical Commissioning Group (CCG) and the Voluntary and Community Sector (VCS).

The Prevention Framework is a tool to be used across the borough to embed prevention by supporting health and wellbeing in all strategies, policies and services. The five key objectives of the framework are to:

- Make the health and wellbeing of our communities everyone’s responsibility
- Create environments where the healthier choice is the easier, accessible and desirable choice every time
- Harness local communities and their assets to support people and their carers
- Embed self-care and promote a recovery model

- Promote prevention and independence across all health and social care pathways



4.1.4 South West London Sustainability and Transformation Plan Priorities

Sustainability and Transformation Plans (STP's) are place-based plans for improving the health and care services within a geographic area. There are 44 STP areas within the UK and South West London (SWL) is one of those areas. In addition to Wandsworth CCG, the SWL STP also covers Croydon, Kingston, Merton, Sutton and Richmond CCG's as well as NHS England.

The purpose of an STP is to set out how the geographic and local area it represents will deliver the NHS Five Year Forward view. The philosophy of an STP is a move away from competition as the method of improving health services and moving towards collaboration, integration and engagement of services across the local health and social care sectors.

The SWL STP was developed to deal with the health and social care challenges that South West London is facing. The STP aims to bring together every part of the health and social care spectrum in South West London such that they work together to deliver joined up services for patients as close as possible to their homes and tailored to their needs.

Transforming Care for Patients

Prevention and early intervention as well as supporting people to stay well and identifying people at risk of developing long term conditions. This also includes providing proactive, personalised care for people with long term conditions such as the national diabetes prevention programme, expert patients programme, cancer vanguard,

ESCAPE pain management programme as well as supporting people with dementia and mental health problems. Modern technology and a modern workforce is essential to delivering this service and developing the proactive care required to better support individuals to remain at home and in the community.

Patients are not always treated in the best place for their needs and many people tell us that they would prefer their care in the community rather than going to hospital. By integrating primary care, NHS 111, community and acute hospital resources and community pharmacies we hope to be able to deliver the right care in the best place.

End of life care is one area where we know that our services are not meeting the needs or preferences of the patients involved. To get end of life care right, we have plans to ensure that the dying person themselves is the focus of care including supporting them to choose the place of their death and prevent unnecessary hospital admissions.

The majority of patients access hospital services via outpatients and our aim is to improve these services to deliver a more consistent service across south west London. Transforming access to outpatients services involves standardising protocols, reducing unnecessary appointments, bringing appointments closer to the patients house via community based clinics and increasing roll out of new technologies to deliver better and more personalised patient care.

Ensuring that people get the right care they need in the right place means developing new care pathways. Getting the model of care right in maternity, paediatrics, urgent and emergency care, ambulatory emergency care and care for the frail elderly would mean leading patients away from unnecessary acute admissions and to more appropriate settings where they could get the most suitable care.

Building Capacity and Capability to deliver

In order to deliver the Five Year Forward View, the right people and infrastructure is required. By **transforming community and primary care** we hope to deliver our aims.

Locality teams, aligned to GP practices, would bring together staff from across the health, community, and social care spectrum. They would be easily accessible and help people to stay well, intervene early and work closely with both voluntary and community services to ensure that people stay well and access the right care in the right place.

The community crisis and intermediate care response is the next tier in responding to prevent unnecessary admissions and to facilitate discharges. This response is aimed to be easy to access, work across the system and has an expanded remit compared to the locality teams, having access to extra assessment, support and intervention packages. They will operate on a “home first” principle to deliver enhanced care at the home where possible.

Primary care is one of the most critical aspects of healthcare delivery. Our vision to **transform primary care** to provide accessible, coordinated and proactive care to

our population to ensure that there is consistency in the quality of care delivered throughout SW London.

4.2 Borough health profile

Wandsworth's predominant demographic is of a young, professional, transient and growing population, with a higher population density than the London average, placing Wandsworth as the tenth most densely populated area in the country (Census 2011). There is a large number of young adults living in Wandsworth, coupled with increases in the number of children, and a corresponding need for provision of family homes. The last Census saw the borough's population increase from 260,382 at the 2001 Census, to 307,000 by the 2011 Census – the fourth largest borough population increase in London over this period.

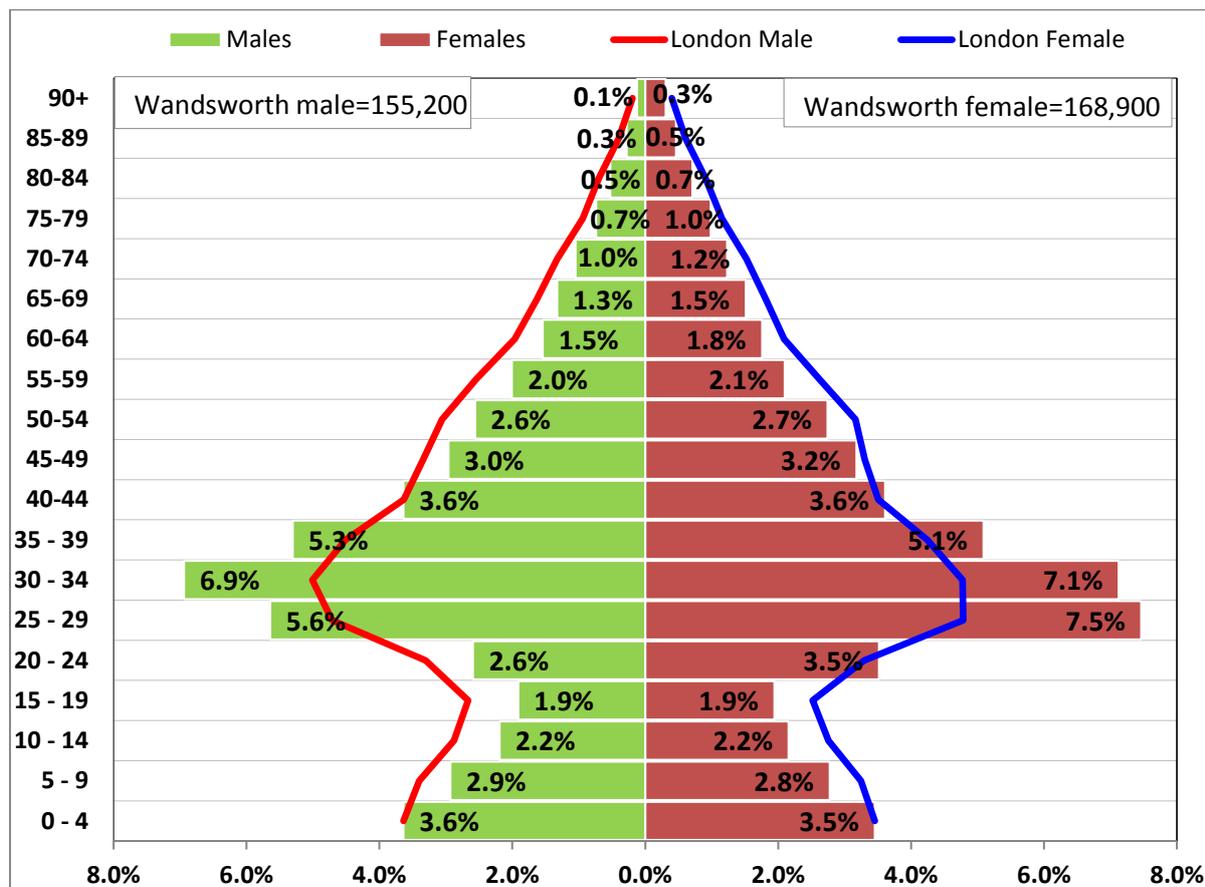
The ONS 2014-based population projections⁴ suggest:

- The population is expected to grow by almost 5.3% between 2017 and 2021.
- There is an expected increase in people aged 0-4 of 4.8% and in those aged over 65 of 7.3%.
- The greatest increase is expected in those aged 70-74 years at 13.5%, followed by 80-84 years at 10.0%.
- Wandsworth has the 9th highest rate of migration inflow in the country.⁵ This represents 31,000 from within the UK, and 7,400 from overseas.

4.2.1 Age

Figure 1 provides an overview of the age and gender of projected population within Wandsworth compared to the London average indicating that Wandsworth has a higher than average proportion of young adults aged 25-39.⁶

Figure 1. Wandsworth and London population in 2017 by age group and gender



Source: ONS, 2014-based Subnational population projections

The number of children in the 0-4 age range is projected to increase by 4.8% between 2017 and 2021 to 11,000, and this cohort now represents 7% of the population. Young children are a group with a particular need for medicines and pharmacy services, so this increase is likely to have an impact on pharmaceutical demand.

It is estimated that in 2017 30,000 people aged 65 and over live in Wandsworth.⁷

The predicted percentage of single pensioner households in 2017 is 36% (10,960 people) of all people aged 65 and over in the borough. There are predicted to be 26% (3,410) male and 45% (7,550) female single pensioner households.

The age characteristics of people in other equality protected characteristic groups may be relevant to their health and social care needs. Consequently, it is important to note the following differences between age groups:

- Older people are substantially more likely to have a disability.
- A higher proportion of older people are women.
- Older people are less likely to have a living spouse or partner, and consequently are more likely to be living alone.
- Older people are more likely to practice a religion.

Age has an influence on which medicine and method of delivery is prescribed. Older people have a higher prevalence of illness and take many medicines. The medicines management of older people is complicated by multiple disease, complex medication regimes and the ageing process affecting the body's capacity to metabolise and eliminate medicines from it.

As older people are increasingly supported to remain in their homes for as long as possible, the care home population has become older and frailer. With reductions in NHS long-term care beds, the care home sector is now an important source of care provision for older people living with complex clinical needs. Despite this, it is widely acknowledged that they sometimes have less access to health services than older people who live in the community and that there is wide variation in how health care is delivered to care home residents.⁸ The needs assessment found that this was also the case in Wandsworth, with some reports of difficulty accessing primary care and also limited specialist medical support provided to care home residents. There were 15 care homes providing care to older people that were included in the needs assessment. There were three purely residential care homes, with the remainder being nursing homes or dual-registered i.e. providing a combination of nursing and residential beds within units in the home.

Community pharmacies can support people to live independently by supporting optimisation of use of medicines, support with ordering, re-ordering medicines, home delivery to the housebound and appropriate provision of multi-compartment compliance aids and other interventions such as reminder charts to help people to take their medicines.

Supporting independence by offering:

- Reablement services following discharge from hospital
- Falls assessments
- Supply of daily living aids
- Identifying emerging problems with people's health
- Signposting to additional support and resources

Younger people, similarly, have different abilities to metabolise and eliminate medicines from their bodies. Advice can be given to parents on the optimal way to use the medicine or appliance and provide explanations on the variety of ways available to deliver medicines.

Pharmacy staff can provide broader advice when appropriate to the patient or carer on the medicine, for example, possible side effects and significant interactions with other substances.

The safe use of medicines for children and older people is one where pharmacies play an essential role.

4.2.2 Sex

In Wandsworth, the life expectancy at birth for men in 2013-15 is 79.7 years and 83.6 years for women:⁹

- Compared to 2011-13, the female life expectancy in 2013-15 has increased by 0.4 years whilst the male life expectancy has increased by 0.5 years.
- Healthy life expectancy at birth for men is 62.6 years compared to 64.1 and 63.4 for London and England respectively.
- Healthy life expectancy at birth for women is 67.5 years compared to 64.1 and 64.1 for London and England respectively.

Gender inequality is reported to exist in many aspects of society and refers to lasting and embedded patterns of advantage and disadvantage. In relation to health and health and social care, men and women can be subject to differences in:

- Risks relating to the wider determinants of health and wellbeing.
- Biological risks of particular diseases.
- Behavioural and lifestyle health risks.
- Rights and risks of exploitation.

It is well documented that men are often more unlikely to access healthcare services. Community pharmacies are ideally placed for self-care by providing advice and support for people to derive maximum benefit from caring for themselves or their families.

In the planning and delivery of health and social care services should consider the distinct characteristics of men and women in terms of needs, service use, preferences/satisfaction, and provision of targeted or segregated services (e.g. single sex hospital or care accommodation).

When necessary, access to advice, provision of over the counter medications and signposting to other services is available as a walk-in service without the need for an appointment. Community pharmacy is a socially inclusive healthcare service providing a convenient and less formal environment for those who do not choose to access other kinds of health services.

4.2.3 Disability

In Wandsworth, data and survey show that:

- 34,386 (11.2%) people report that they have some form of disability or health problem that affects their day-to-day activities.¹⁰
- 39,200 (17.2%) people aged 16-64 years consider themselves to be economically inactive due to a permanent sickness or disability.¹¹

People with disabilities often have individual complex and specific needs. It is important that health and social care services are able to provide effective specialist services to meet such needs.

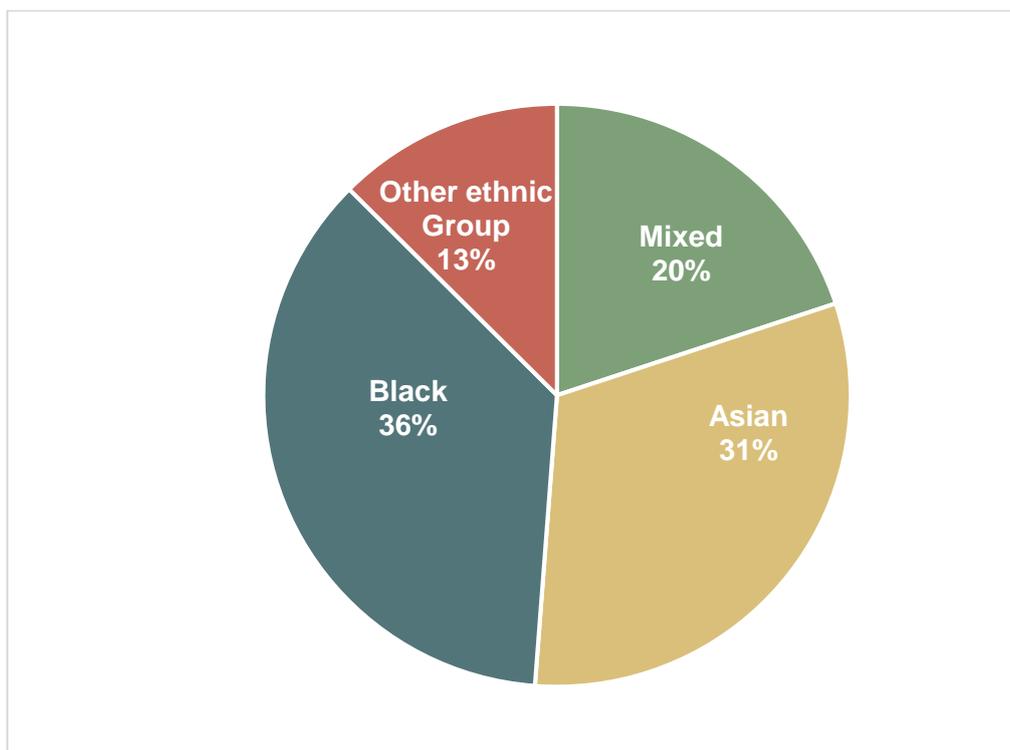
When patients are managing their own medication but need some support, pharmacists and dispensing doctors must comply with the Equality Act 2010. Where the patient is assessed as having a long term physical or mental impairment that affects their ability to carry out every day activities, such as managing their medication, the pharmacy contract includes funding for reasonable adjustments to the packaging or instructions that will support them in self-care. The first step should be a review to ensure that the number of medications and doses are reduced to a minimum. If further support is needed, then compliance aids might include multi-compartment compliance aids, large print labels, easy to open containers, medication reminder alarms/charts, eye dropper or inhaler aids.

Each pharmacy should have a robust system for assessment and auxiliary aid supplies that adheres to clinical governance principles.

4.2.4 Race

- According to the GLA projected figure for 2017, 226,335 (70.5%) of Wandsworth's residents categorise themselves as belonging to a White ethnic group, and 94,893 (29.5%) to a Black and minority ethnic (BME) group.
- Asian/Asian British make up 31% of the MBE population.

Figure 2. BME groups in Wandsworth, 2017



While the health issues facing particular ethnic groups vary, overall, people from BME groups are more likely to have poorer health than the White British population although some BME groups fare much worse than others, and patterns vary from one health condition to the next. This represents an important health inequality.

Research provides the examples of the health problems experienced by different ethnic groups:

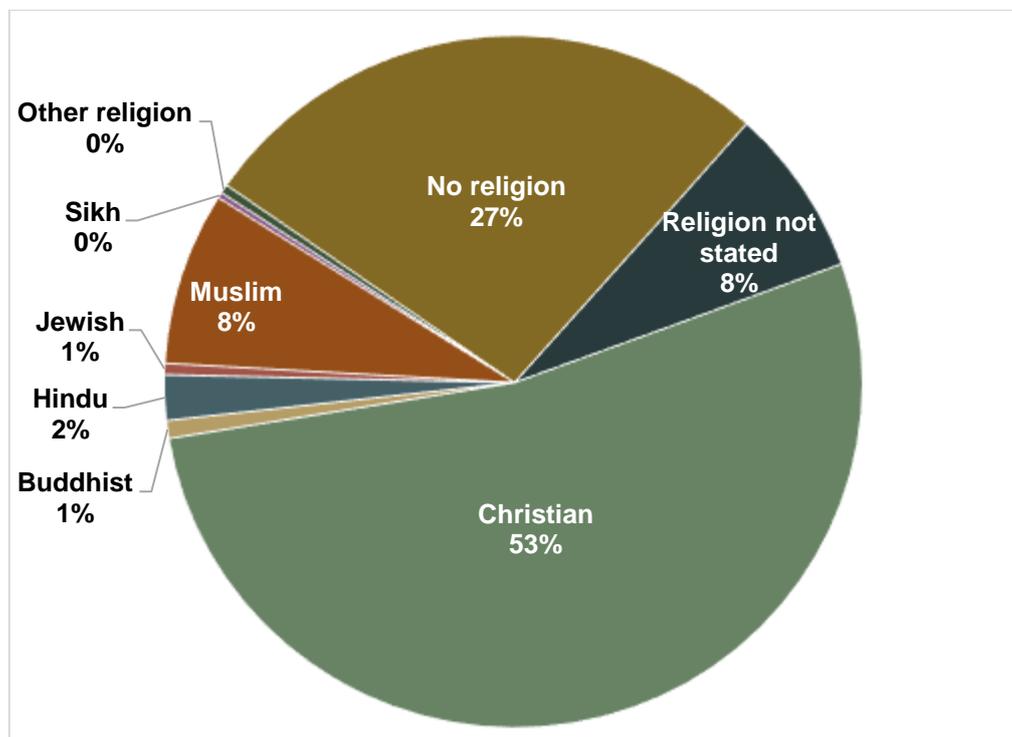
- Recent eastern European migrants experience higher rates of communicable disease, occupationally linked health problems, and mental health problems.
- South Asian groups are at higher risk of diabetes, cardiovascular disease, and some cancers.
- People from black ethnic groups are at higher risk of stroke and some cancers.
- People from a range of BME groups are at higher risk of the inherited blood conditions: sickle cell and thalassaemia
- People from BME groups, particularly newer migrants, are more likely to experience mental health problems.

Evidence suggests that the poorer socio-economic position of BME groups is the main factor driving ethnic health inequalities. Language can be a barrier to delivering effective advice on medicines, health promotion and public health interventions.

There are opportunities to access translation services that should be used when considered necessary. Community pharmacy is consequently a socially inclusive healthcare service providing a convenient and less formal environment for those who cannot easily access or do not choose to access other kinds of health services.

4.2.5 Religion and belief

Figure 3. Religious belief distribution in Wandsworth



Source: ONS census 2011

In Wandsworth, the proportion of the population reporting themselves as Christian is declining and those reporting no religion increasing; and compared to London as a whole, Wandsworth continues to have a higher proportion of Christian (53% vs 48%), a higher proportion reporting no religion (27% vs 21%), and lower proportions of other religions (e.g. Muslim: 8% vs 12%, see Figure 3).

This area has a possible link with 'honour-based violence', which is a type of domestic violence motivated by the notion of honour and occurs in those communities where the honour concept is linked to the expected behaviours of families and individuals. Female genital mutilation (FGM) is related to cultural, religious and social factors within families and communities, although there is no direct link to any specific religion or faith. It is a practice that raises serious health-related concerns. There is also a possibility of hate crime related to religion and belief.

It is important that health and social care services are aware of the need to respect and be sensitive to the preferences of people of particular religions and beliefs relevant to the services they deliver, including:

- Practices around births and deaths.
- Diet & food preparation.
- Family planning and abortion.
- Modesty of dress.
- Same sex clinical staff.
- Festivals and holidays.
- Medical ethics considerations in accepting some treatments and end of life care.
- Pharmaceuticals, vaccines, and other medical supplies.

Pharmacies can provide advice to specific religious groups on medicines derived from animal sources and during periods of fasting.

4.2.6 Marriage and civil partnership;

According to the 2011 Census the following proportions of the 255,989 Wandsworth residents aged over 16 years of age: married (33%), single (54%), divorced (8%), widowed (7%), and separated (3%). In addition, 1,500 residents (0.6% of the eligible population) stated they were in a civil partnership. Limited systematically considered evidence is available on the particular health and social care needs of people in terms of marriage and civil partnership.

It is important that health and social care services are aware of and respectful of the legal equivalence of marriage and civil partnership when dealing with individuals, their partners and families. Some research suggests that married people and their children are less likely to suffer problems with their mental wellbeing.

It seems likely that these benefits will also potentially be enjoyed by people in similarly committed and secure relationships, including civil partnership, and other long-term couple partnerships. However, some research suggests that such benefits are associated specifically with marriage as opposed to other forms of couple partnership.

Consideration should be given to signs of domestic violence especially towards women, pharmacies can help to raise awareness of this issue and sign posting to services/organisations who can provide advice and support.

4.2.7 Pregnancy and maternity;

In 2015, there were 5,038 live births to women living in Wandsworth. The age profile of mothers giving birth in Wandsworth, in 2015 is older than the London and England averages – 39% of mothers in the borough were aged 35 years or over, compared to 29% in London and 22% in England.¹²

- Levels of smoking in pregnancy in Wandsworth are lower than the national average.¹³
- Mothers in the borough have one of the highest rates of breastfeeding initiation in England.¹⁴
- The rate of teenage pregnancies in the borough has been fallen substantially over the last decade, and is similar to regional and national averages.¹⁵

Pharmacies can provide advice to pregnant mothers on medicines and self-care. They have the expertise on advising which medicines are safe for use in pregnancy and during breast feeding.

4.2.8 Sexual orientation

It is difficult to accurately estimate the size of the lesbian, gay and bisexual (LGB) population in Wandsworth. However, the 2011 census found that 1,500 people reported being in a same sex Civil Partnership. The Annual Population Survey found that 2.7% of adult Londoners identify as lesbian, gay or bisexual, which would equate to around 7,000 people in Wandsworth.¹⁶

Research suggests that the LGB population may be exposed to particular patterns of health risks, for instance:

- They are more likely to experience harassment or attacks, have negative experiences of health services related to their sexuality, lesbian and bisexual women are less likely to have had a smear test, and more likely to smoke, to misuse drugs and alcohol and to have deliberately harmed themselves.
- Gay and bisexual men are more likely to attempt suicide, suffer domestic abuse, smoke, misuse alcohol and drugs, and engage in risky sexual behaviours.

Gay and bisexual men are at substantially higher risk of sexually transmitted diseases including HIV/AIDS. Pharmacies can help to raise awareness of this emerging issues discussed above and can provide advice to members of the LGB community in

relation to healthy lifestyle choices e.g. safe drinking levels, interactions and side effects of recreational drugs

4.2.9 Gender reassignment

Transgender people often report feelings of gender discomfort from early childhood. The average age of presentation to health services for gender dysphoria is currently 42 years. Studies in the UK suggest that the majority (80%) of those presenting to gender services are those who are born as a male.

It is reported the transgender community experience disproportionate levels of discrimination, harassment and abuse.

Acceptance of transgender people in general health and social care settings and gender specific health services (e.g. sexual health), and access to appropriate specialist gender identity services are often reported as problematic.

Research and analyses suggest that untreated gender dysphoria can severely affect the person's health and quality of life and can result in:

- Higher levels of depression, self-harm, and consideration or attempt of suicide.
- Higher rates of drug and alcohol abuse.

Research suggests about 20 per 100,000 population have undergone gender reassignment, which would equate to around 65 people in Wandsworth.¹⁷

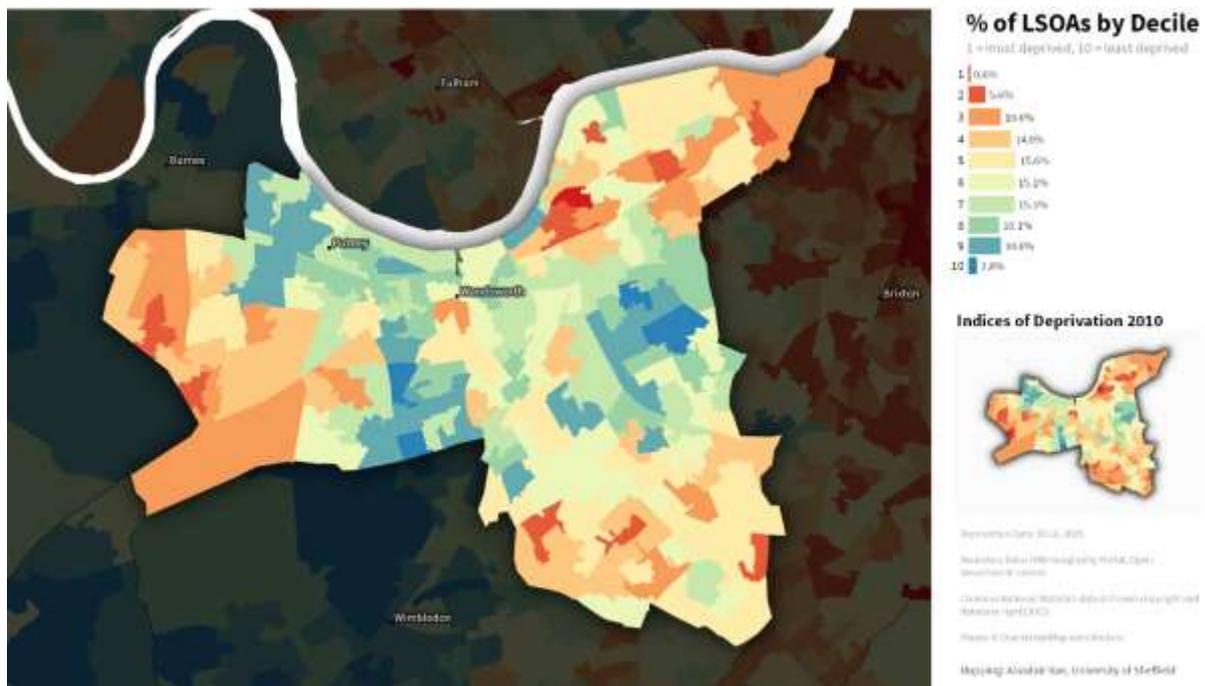
Provision of necessary medicines and advice on adherence and side effects including the long-term use of hormone therapy. Pharmacies can provide advice to members of this community in relation to health and well-being and on raising awareness about issues relating to members of these communities as discussed above.

4.2.10 Deprivation

Compared to the rest of London, Wandsworth is relatively less deprived and around average when compared to the national deprivation scores (21.5 vs 21.7 nationally) according to the 2015 Index of Multiple Deprivation (IMD), which combines a number of economic, social and housing indicators into one deprivation score (Department for Communities and Local Government).

In Wandsworth 10.7% of households are estimated to be in fuel poverty in 2014. Although this is slightly higher than the averages for London and England (both 10.6%) and the 12th highest among London boroughs (Department of Energy and climate change).

Map 2. Indices of Deprivation 2015



4.2.11 Health

Wandsworth has a better rate of people reporting to be in very good health at 53%, than either London (49%) or England (47%). 19,728 (6.5% of all residents) identified themselves as carers, which is lower than the London and England averages (8.5% and 10.2%, respectively).

Map 3 shows the locations of NHS healthcare facilities in the borough.

Map 3. Healthcare facilities in the borough

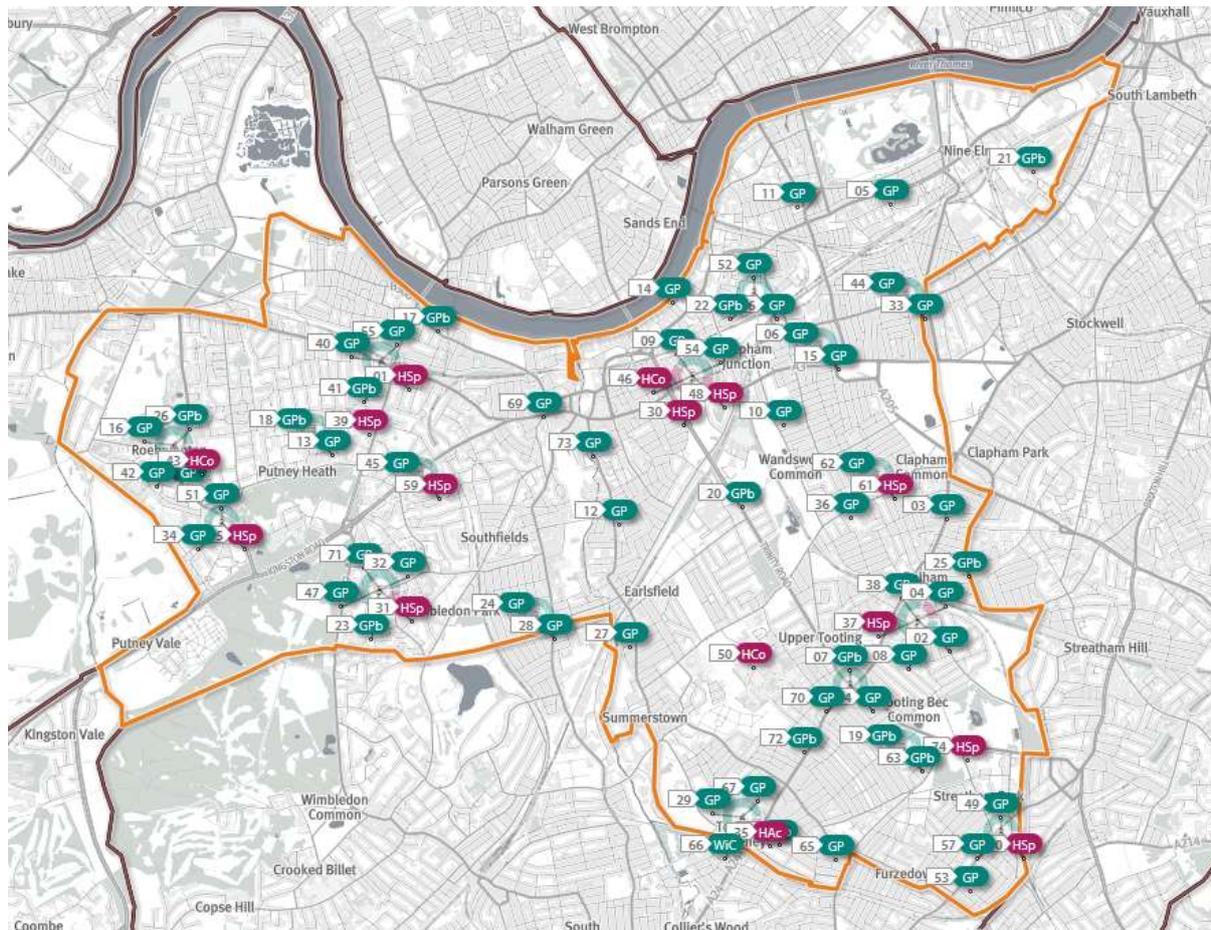


Table 1. Healthcare facilities in the borough - map index

Map code	Name	Type
1	8 Gwendolen Avenue	Specialist/tertiary
2	Balham Health Centre	General practice
3	Balham Hill Medical Practice	General practice
4	Balham Park Surgery	General practice
5	Battersea Fields Practice	General practice
6	Battersea Rise Group Practice	General practice
7	Bec Family Practice	General practice
8	Bedford Hill Family Practice	General practice
9	Begg Practice	General practice
10	Bolingbroke Medical Centre (Thmp)	General practice
11	Bridge Lane Group Practice	General practice
12	Brocklebank Group Practice	General practice
13	Chartfield Surgery	General practice
14	Chatfield Medical Centre	General practice
15	Clapham Junction Medical Practice	General practice
16	Danebury Avenue Surgery	General practice
17	Dr Bearn	General practice
18	Dr Bowen	General practice

Need for pharmaceutical services

Map code	Name	Type
19	Dr Ghufoor	General practice
20	Dr Gordon	General practice
21	Dr Grannell	General practice
22	Dr Hossain	General practice
23	Dr Iyer	General practice
24	Dr Kooner and Partners	General practice
25	Dr Mughal	General practice
26	Dr North	General practice
27	Earlsfield Surgery	General practice
28	Elborough Street Surgery	General practice
29	Grafton Medical Partners	General practice
30	Haydon House	Specialist/tertiary
31	Inner Park Road	Specialist/tertiary
32	Inner Park Road Health Centre	General practice
33	Lavender Hill Group Practice	General practice
34	Mayfield Surgery	General practice
35	Moorfields Eye Centre at St George's Hospital	General acute hospital
36	Nightingale House	General practice
37	Old Church	Specialist/tertiary
38	Open Door Surgery	General practice
39	Putney Hill	Specialist/tertiary
40	Putneymead Group Medical Practice	General practice
41	Putneymead Medical Practice Branch	General practice
42	Queen Mary's Polyclinic	General practice
43	Queen Marys University Hospital	Community hospital
44	Queenstown Road Medical Practice	General practice
45	Rhnd	General practice
46	St Johns Therapy Centre	Community hospital
47	St Paul's Cottage Practice	General practice
48	St. John's Therapy Clinic	Specialist/tertiary
49	Streatham Park Surgery	General practice
50	Teak Tower Springfield Hospital	Community hospital
51	The Alton Practice	General practice
52	The Falcon Road Medical Centre	General practice
53	The Greyswood Practice	General practice
54	The Haider Practice	General practice
55	The Heathbridge Practice	General practice
56	The Junction Hth Centre -Registered Patients	General practice
57	The Practice Furzedown	General practice
58	The Roehampton Surgery	General practice
59	The Royal Hospital for Neuro-Disability	Specialist/tertiary
60	Thrale Road	Specialist/tertiary
61	Thurleigh Road	Specialist/tertiary
62	Thurleigh Road Practice	General practice
63	Tooting Bec Medical Centre	General practice
64	Tooting Bec Surgery	General practice

Map code	Name	Type
65	Tooting South Medical Centre	General practice
66	Tooting Walk in Centre	Walk-in centre
67	Trevelyan House Surgery	General practice
68	Trevelyan Road Surgery	General practice
69	Triangle Surgery	General practice
70	Trinity Medical Centre	General practice
71	Tudor Lodge Health Centre	General practice
72	Upper Tooting Road Medical Centre	General practice
73	Wandsworth Medical Centre	General practice
74	West Drive	Specialist/tertiary
75	Westmoor House	Specialist/tertiary

4.3 Locality health profiles

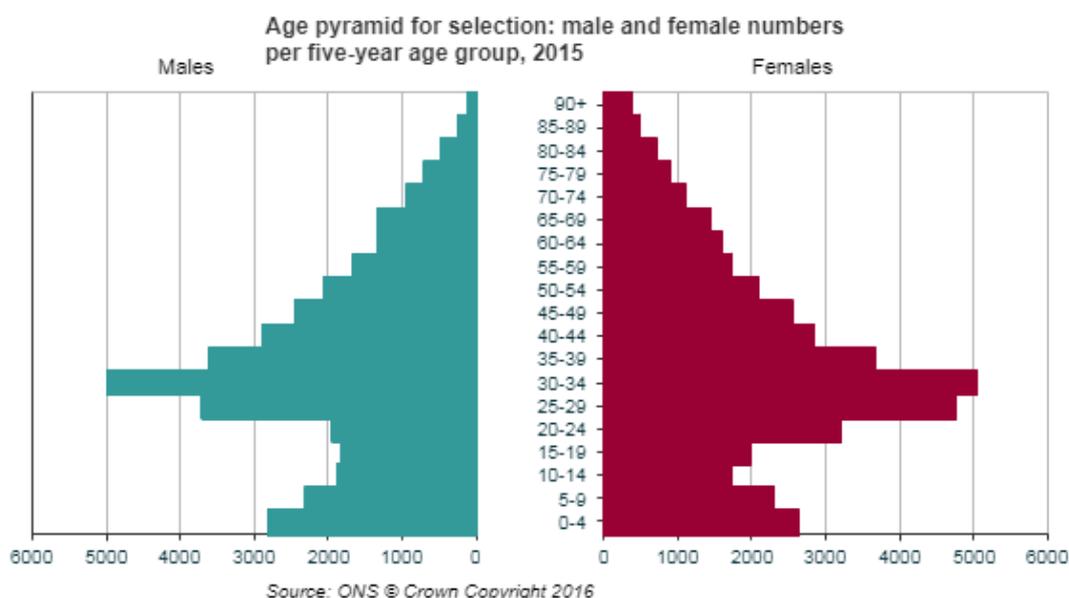
4.3.1 West Wandsworth

Demographics

West Wandsworth covers the wards of Roehampton, West Putney, East Putney, Thamesfield and West Hill and is home to 78,724 residents who are served by 9 GP practices and 13 pharmacies. 59.8% of West Wandsworth’s population are between 25-64, with the biggest subgroups being 30-34 followed by 25-29 and 35-39 (Figure 4).

Compared to England, West Wandsworth has a lower percentage of under 24’s and over 65’s.

Figure 4. Age pyramid for West Wandsworth



Compared to the whole of Wandsworth, West Wandsworth has lower ethnicity scores, with 45.7% identifying as “non-white UK”, compared to 46.7% in the whole of Wandsworth, although the rates of people who state they cannot speak English well or at all is equal (2.4%).

Figure 5. Photos of Battersea locality^{##}



Overall population health care indicators (Figure 6), adult obesity rates (Figure 8) and all-cause mortality figures (Figure 10) are significantly better than England as a whole.

Nevertheless, with respect to childhood obesity (Figure 7), whilst rates of excess weight and obesity are significantly better in reception year children compared to the England average, by year 6 these differences are no longer present.

Compared to the other Wandsworth Localities:

- **Cardiovascular disease:** West Wandsworth has the highest rates of atrial fibrillation, coronary heart disease, peripheral arterial disease and stroke/TIA rates in Wandsworth.
- **Respiratory disease:** The prevalence of COPD in West Wandsworth is higher than the other Wandsworth localities, although the prevalence of Asthma is the lowest across the borough.
- **Neurological diseases:** West Wandsworth has the highest rates of dementia in the borough. Rates of epilepsy and learning disabilities are similar to the other localities.
- **Mental Health:** Depression rates in West Wandsworth are the highest in the borough.
- **Cancer:** West Wandsworth has the highest cancer prevalence in the borough.

^{##} Roehampton High Street © Copyright Steve Keiretsu; Shops and flats, Danebury Avenue, Roehampton © Copyright Stacey Harris; 430 bus on Putney High Street © Copyright David Howard

Figure 6. Health and care indicators for West Wandsworth

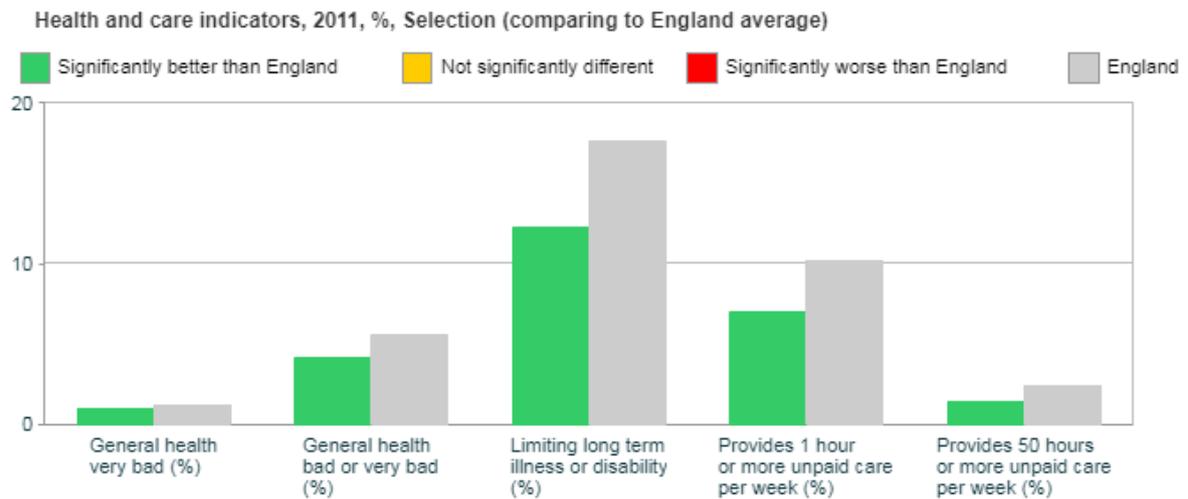


Figure 7. Children’s weight indicators for West Wandsworth

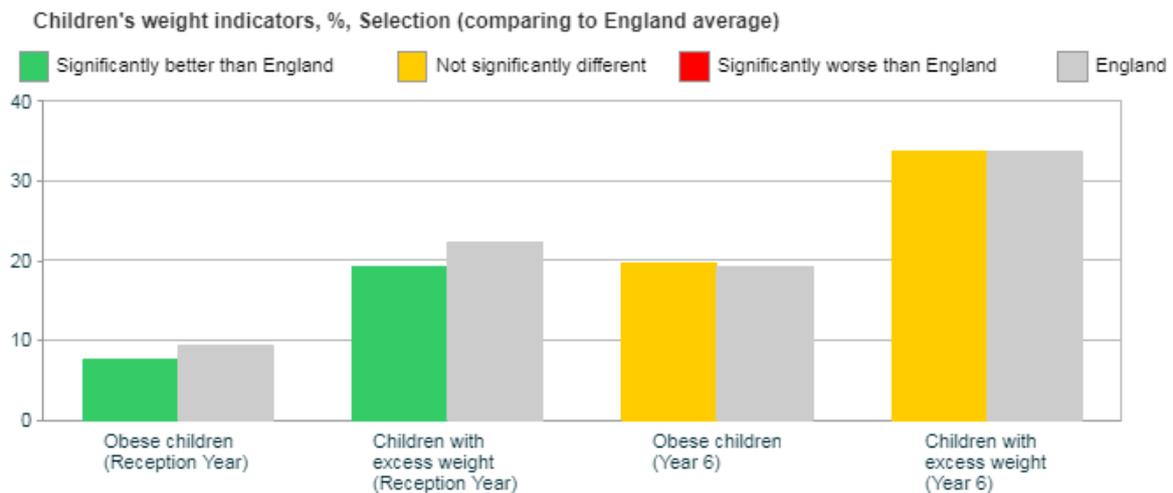


Figure 8. Adult’s lifestyle indicators for West Wandsworth

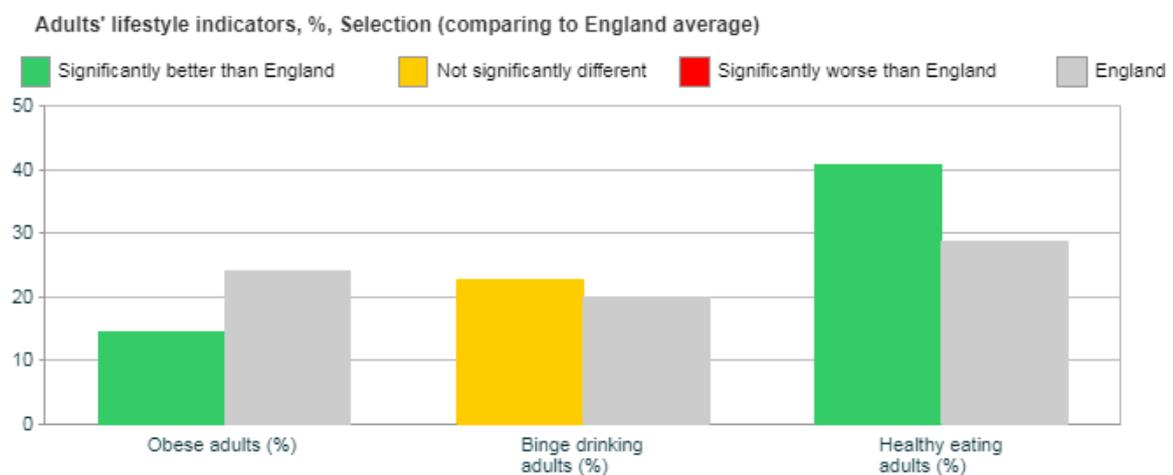


Figure 9. Cancer incidence in West Wandsworth

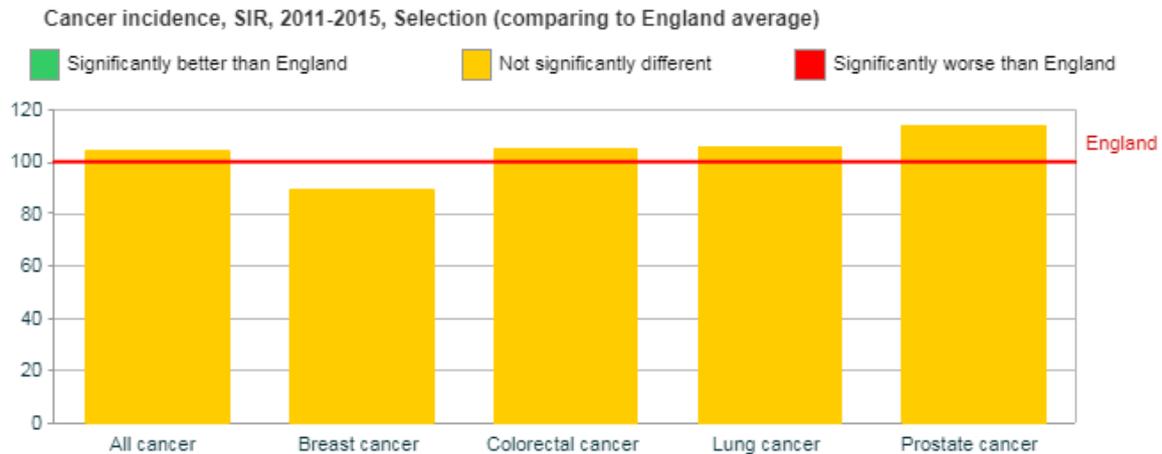
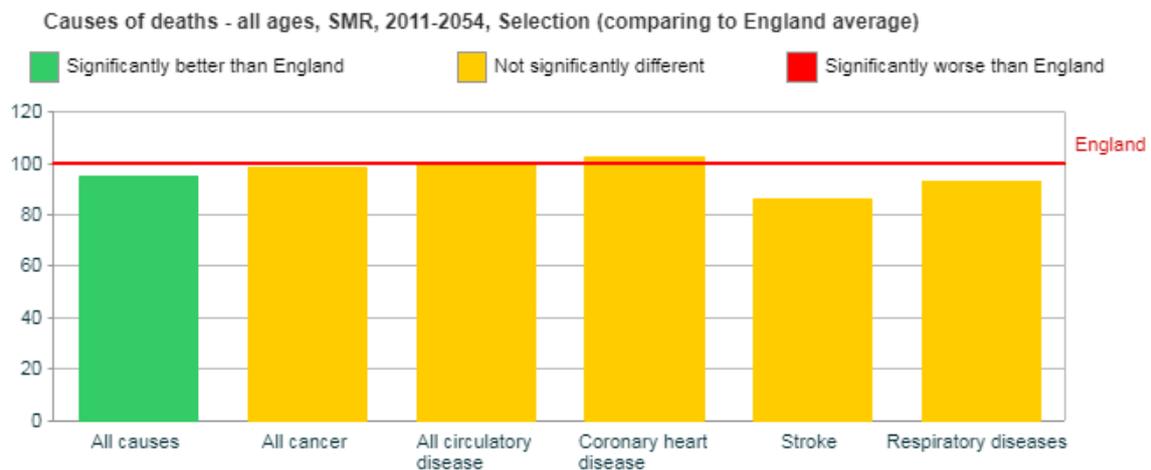


Figure 10. Causes of deaths in West Wandsworth



Wandsworth CCG Commissioning Intentions for West Wandsworth 2016-2017

Wandsworth CCG has identified the following areas as key commissioning intentions during 2016 and 2017¹⁸:

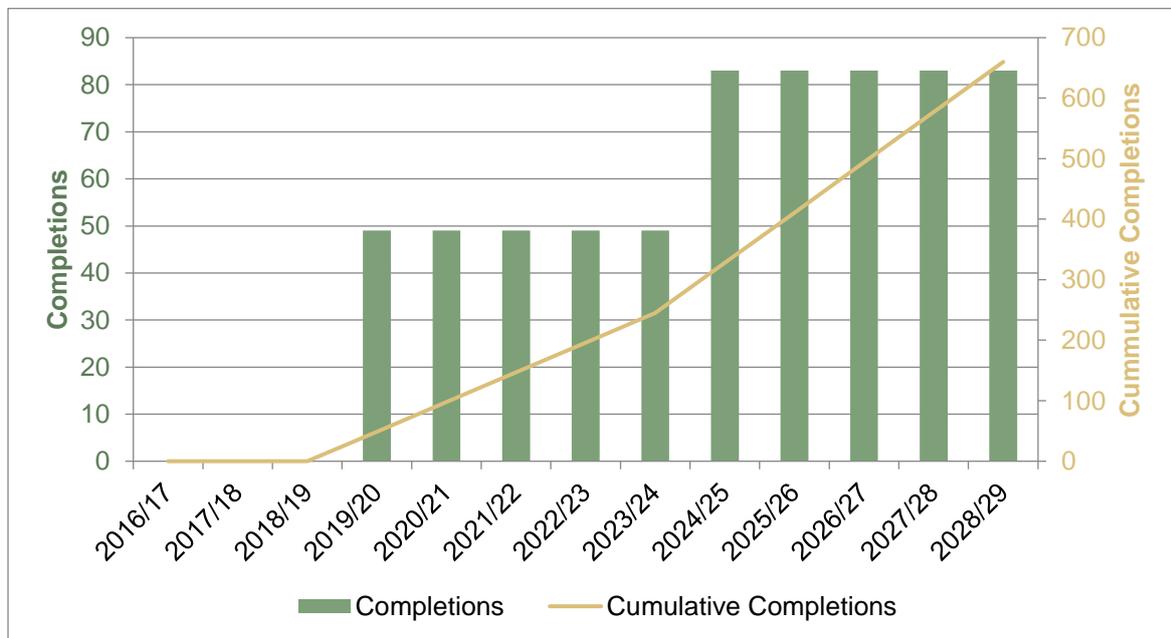
- Breast Cancer screening uptake improvement
- Improvement in rates of childhood immunisation
- Support uptake of Improving Access to Psychological Therapies (IAPT) services
- Working with public health to deliver public health strategy
- Support practice patient groups and development of locality patient group – Continuing to support the work of the Patient Consultative Group and further developing engagement with wider stakeholders and hard to reach groups.

- Men’s health: Man MOT in conjunction with public health – aiming to reduce the inequalities in health outcomes, the services aims for engagement of men who do not readily engage with NHS services.
- NHS Health Checks – support deliver to Roehampton practices to ensure equity of access across West Wandsworth

Developments

Roehampton Alton Area regeneration key aims include the creation of approximately 1000 new homes as well providing up to 400 student units; these will replace the current 300 dwellings in the area. Up to 5000m² of commercial retail space, 400m² of dedicated workspace and 5500m² of community facilities are also planned.¹⁹ It is anticipated that 150 units will be completed during the lifetime of the PNA.

Figure 11. Expected completions and cumulative completions for the Roehampton Alton Area development



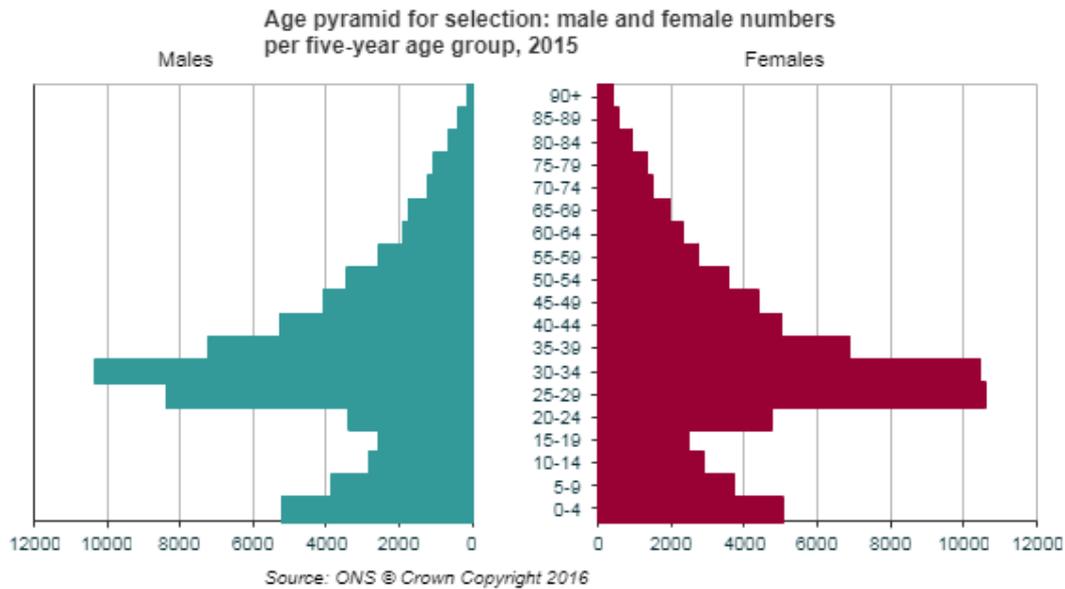
4.3.2 Wandle

Demographics

Covering the wards of Balham, Bedford, Earlsfield, Fairfield, Furzedown, Graveney, Nightingale, Southfields, Tooting and Wandsworth Common; Wandle has a population of 139,960 (ONS 2016) who are served by 21 GP practices and 34 pharmacies. 63.7% of Wandle’s population are aged between 25-64, with the biggest sub-groups being the 20-29 and 30-34 cohorts (Figure 12).

Compared to England, Wandle has a lower percentage of under 24’s, and those over 65.

Figure 12. Age pyramid for Wandle



Ethnicity scores in Wandle generally mirror those of Wandsworth as a whole (46.8% vs 46.7% ethnicity not “White UK”), although the proportion of people who cannot speak English well, or at all, is slightly higher (2.7% vs 2.4%).

Figure 13. Photos of Battersea locality^{§§}



Overall, although the population health and care indicators for Wandle are significantly better than the England average (Figure 14), the incidence of all cancers (Figure 17), and specifically prostate cancer is significantly worse. Overall cancer deaths however are significantly lower than the England average (Figure 18).

With respect to childhood obesity (Figure 15), whilst rates of excess weight and obesity are significantly better in reception year children compared to the England average, by year 6 these differences are no longer present.

Compared to the other Wandsworth Localities:

^{§§} HMP Wandsworth, SW18 © Copyright Phillip Perry
 Tooting Broadway station © Copyright Malc McDonald
 Shops and church in Garratt Lane, Earlsfield © Copyright David Martin

- **Cardiovascular disease:** Wandle has the highest rates hypertension but lower prevalence of prevalence of atrial fibrillation, coronary heart disease and stroke than West Wandsworth, although higher than Battersea.
- **Respiratory disease:** Wandle has the lowest prevalence of COPD compared to the other Wandsworth localities but the highest rate of Asthma.
- **Neurological diseases:** Wandle has rates of dementia, epilepsy and learning disabilities which are lower than West Wandsworth but higher than Battersea.
- **Mental Health:** Depression rates in Wandle are the lowest in Wandsworth.
- **Cancer:** Wandle has cancer rates which are higher than Battersea but lower than West Wandsworth, and overall slightly higher than Wandsworth average.

Figure 14. Health and care indicators for Wandle

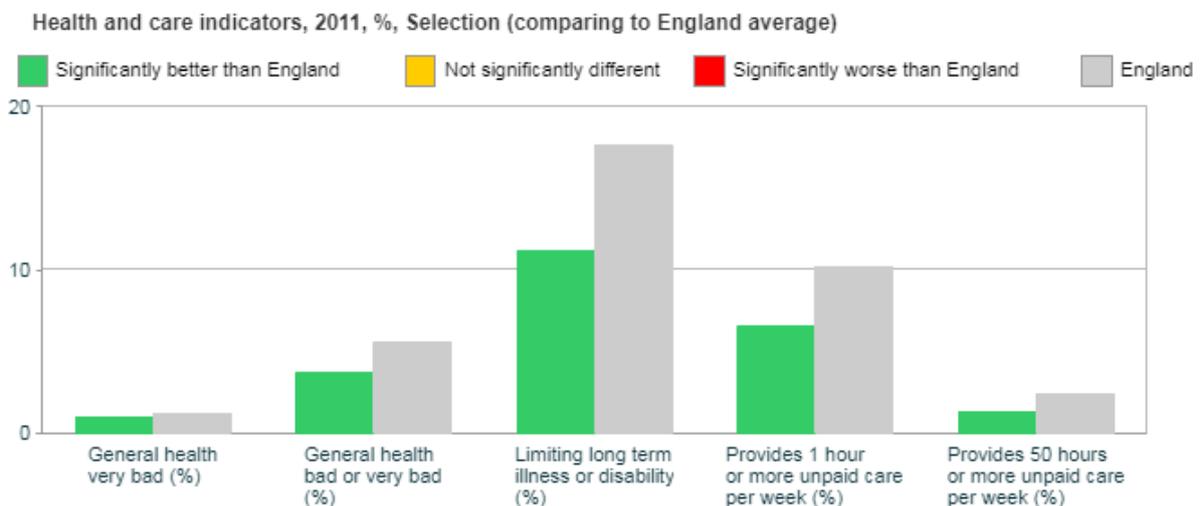


Figure 15. Children's weight indicators for Wandle

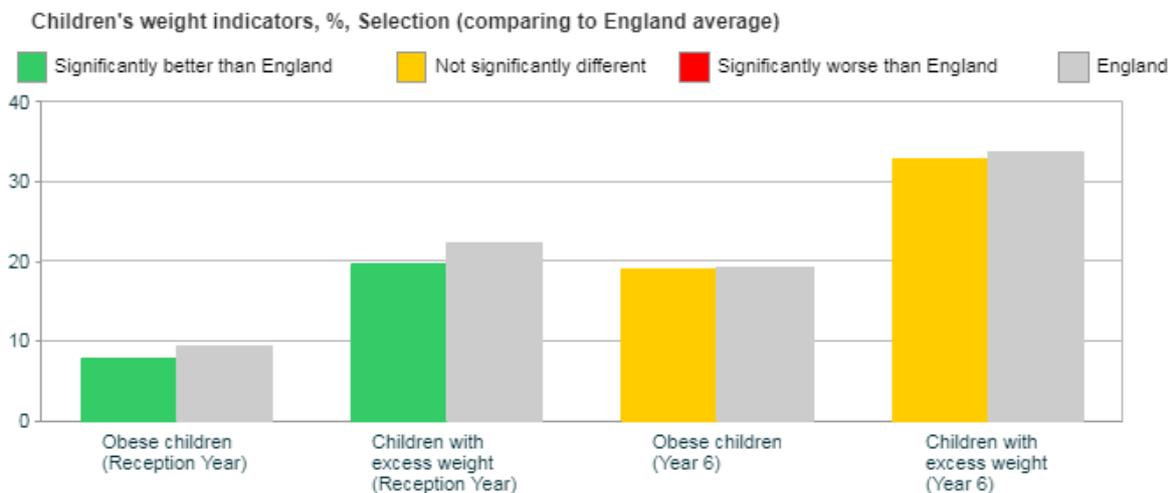


Figure 16. Adults' lifestyle indicators for Wandle

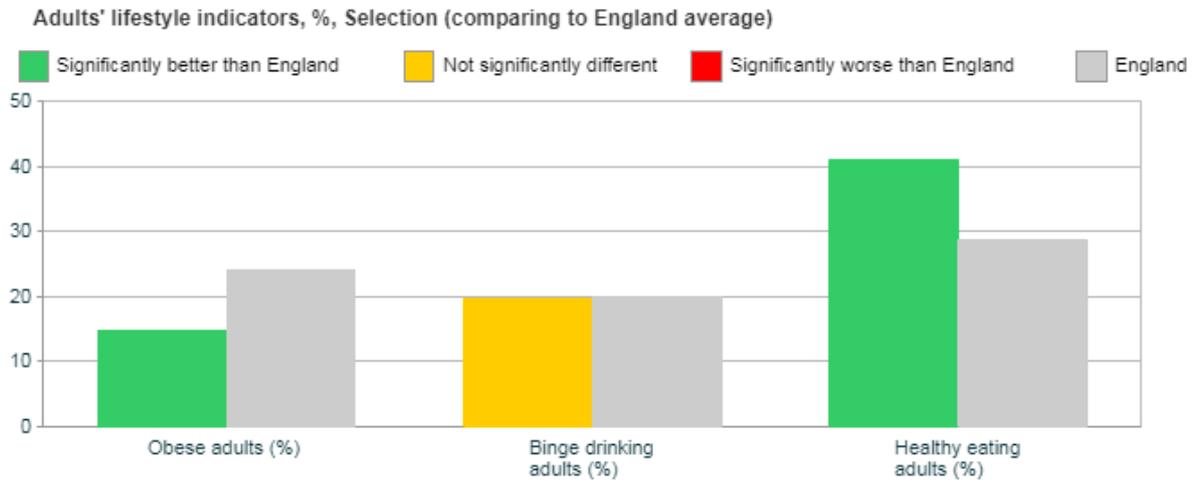


Figure 17. Cancer incidence in Wandle

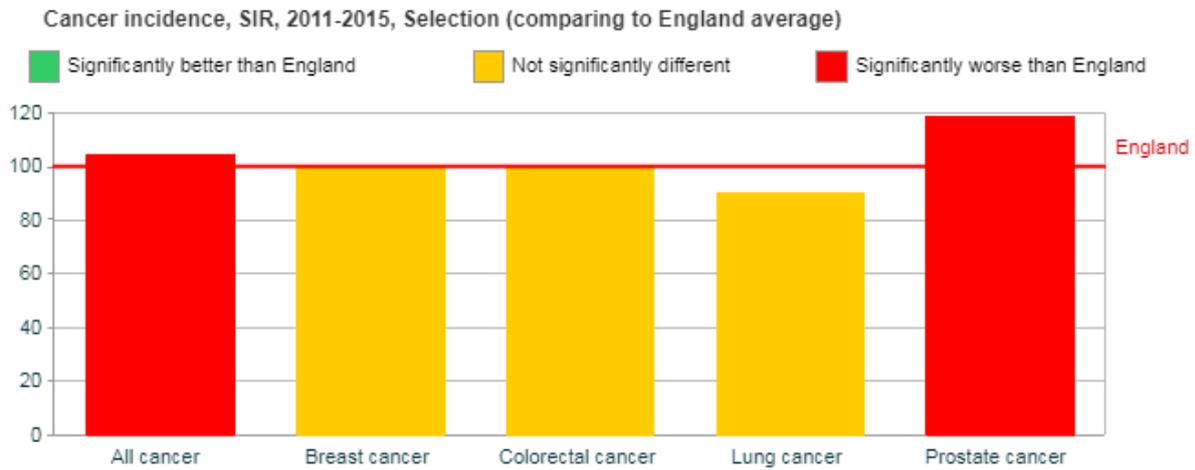
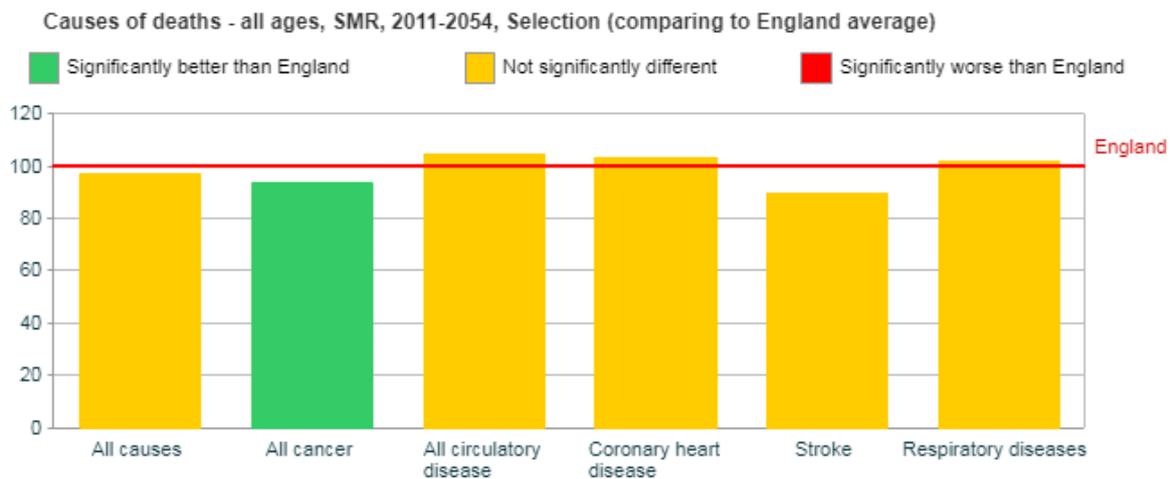


Figure 18. Causes of deaths in Wandle



Wandsworth CCG Commissioning Intentions for Wandle 2016-2017

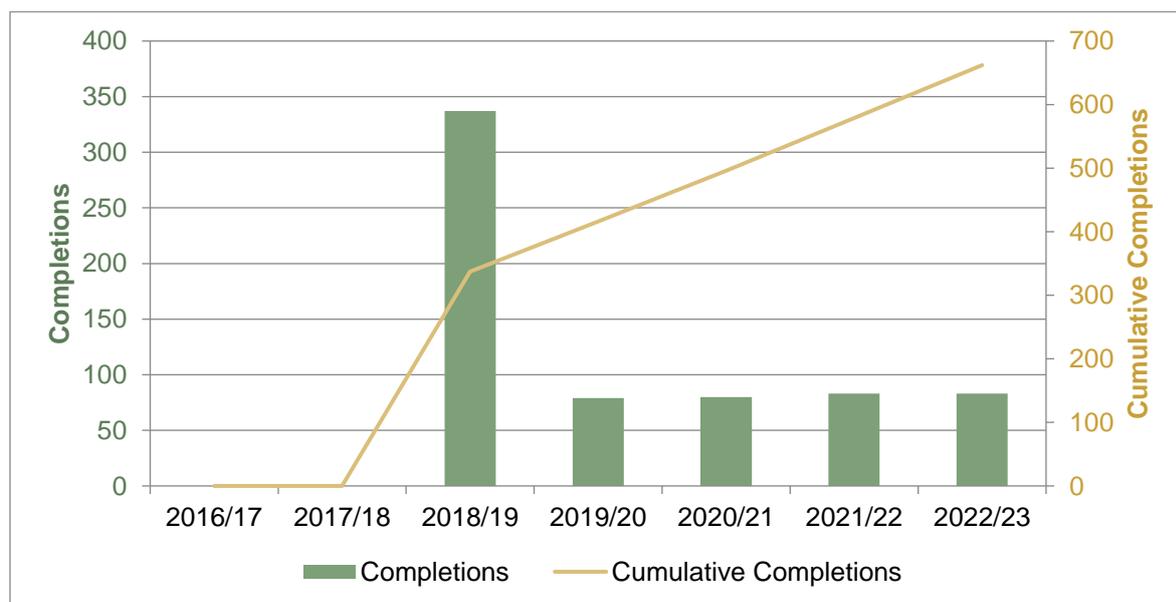
Wandsworth CCG has identified the following areas as key commissioning intentions during 2016 and 2017¹⁸:

- Citizens Advice Bureau – Commissioning a dedicated community advice and referral assistant which allows Wandle GP’s to prescribe community advice and onward referrals as appropriate.
- Childhood Obesity – Pilot being undertaken where children’s BMI is taken at pre-school immunisation attendance. Advice is then given where appropriate to patient and family.
- HIV Clinical Indication Conditions – pilot being undertaken to determine whether active screening for clinical indicator conditions is more clinically and cost-effective way of identifying undiagnosed HIV.

Developments

The Ram Quarter development in Wandsworth Town Centre aims to bring 662 new units to Wandle including 9500m² of space dedicated to new commercial and entertainment purposes. It is estimated that the development will, offer 350 jobs during construction and 500 permanent jobs when complete. The first 337 units are expected to be completed by 2018/19 with the remainder being completed by in phases (approx. 80 per year) until 2022/23. It is expected that approximately 500 units to be completed during the lifetime of the PNA. ¹⁸

Figure 19. Expected completions and cumulative completions for the Ram Quarter development.



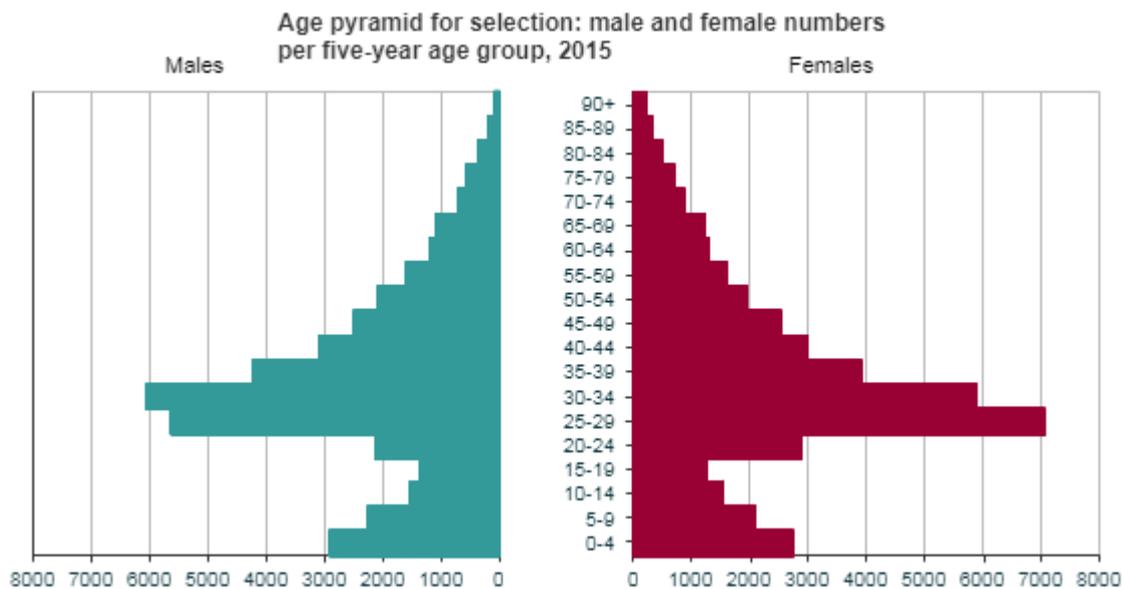
4.3.3 Battersea

Demographics

Covering the wards of Queenstown, Shaftsbury, St Mary’s Park, Latchmere and Northcote; Battersea is home to 81,704 residents (PHE 2015) who are served by 9 GP practices and 14 pharmacies. 65.9% of residents are aged 25-64 with the biggest subgroups represented by those in the 25-29 and 30-34 age brackets (Figure 20).

Overall, Battersea has a much lower proportion of residents under 24 and over 65 compared to England as a whole.

Figure 20. Age pyramid for Battersea



Ethnicity scores in Battersea are higher than the average for Wandsworth (48.1% vs 46.7%), although the percentage of the population who cannot speak English well or at all is slightly lower (1.8% vs 2.4%).

Figure 21. Photos of Battersea locality***



Overall the health and care indicators in Battersea are significantly better than England as a whole (Figure 22). Nevertheless, with respect to mortality, circulatory deaths within the locality are significantly higher than the England average, although deaths from stroke are significantly lower (Figure 26). In addition, Battersea has similar levels of obesity in children of reception age compared to England (Figure 23), a contrast to other localities within Wandsworth who have significantly better rates.

Compared to the other Wandsworth Localities, Battersea residents are generally healthier (QOF 2015/16):

- **Cardiovascular disease:** Battersea has the lowest rates of hypertension, coronary heart disease and stroke/transient ischaemic attacks.
- **Respiratory disease:** Battersea has a lower prevalence of COPD compared to West Wandsworth but an overall higher prevalence of Asthma compared to Wandsworth in general.
- **Neurological diseases:** Battersea has the lowest rates of dementia, epilepsy and learning disabilities compared to the other localities.
- **Mental Health:** Depression rates are higher than Wandle but lower than West Wandsworth.
- **Cancer:** Battersea has the lowest rates of cancer in Wandsworth.

*** Battersea Power Station London UK © Copyright Loco Steve;
Northcote Road SW11 (4), Battersea Park Road SW11© Copyright Danny P Robinson

Figure 22. Health and care indicators for Battersea

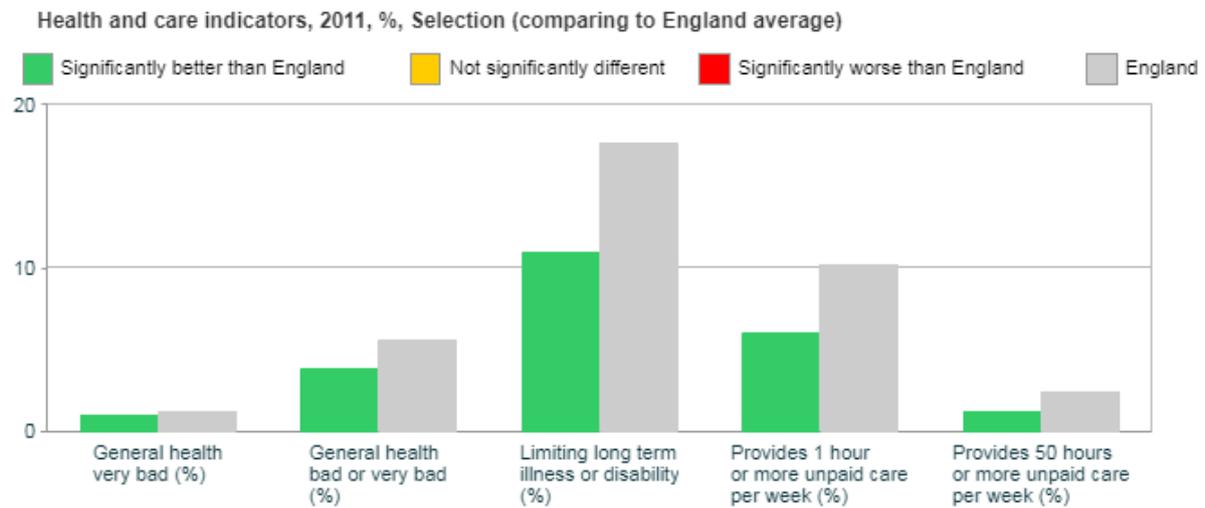


Figure 23. Children's weight indicators for Battersea

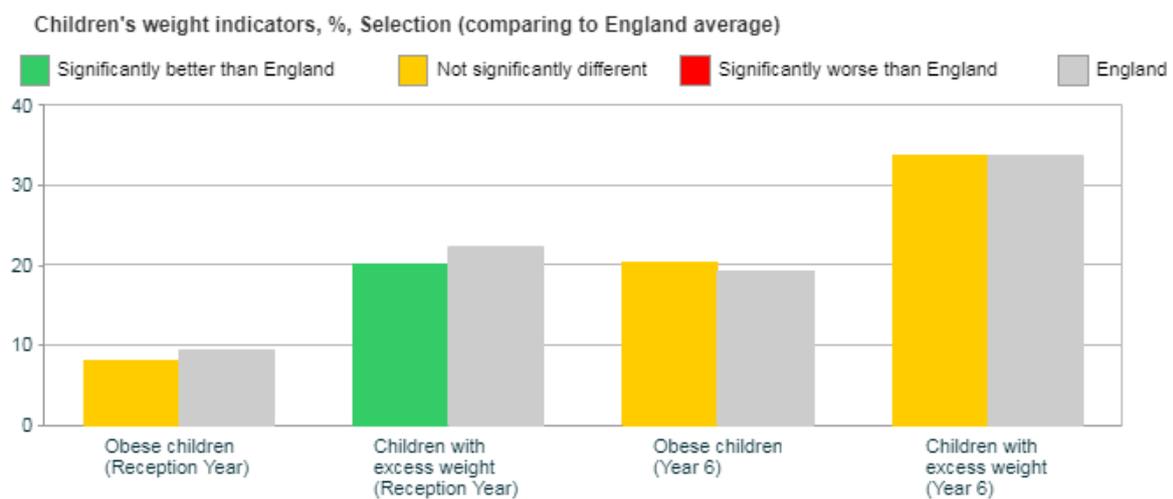


Figure 24. Adults' lifestyle indicators for Battersea

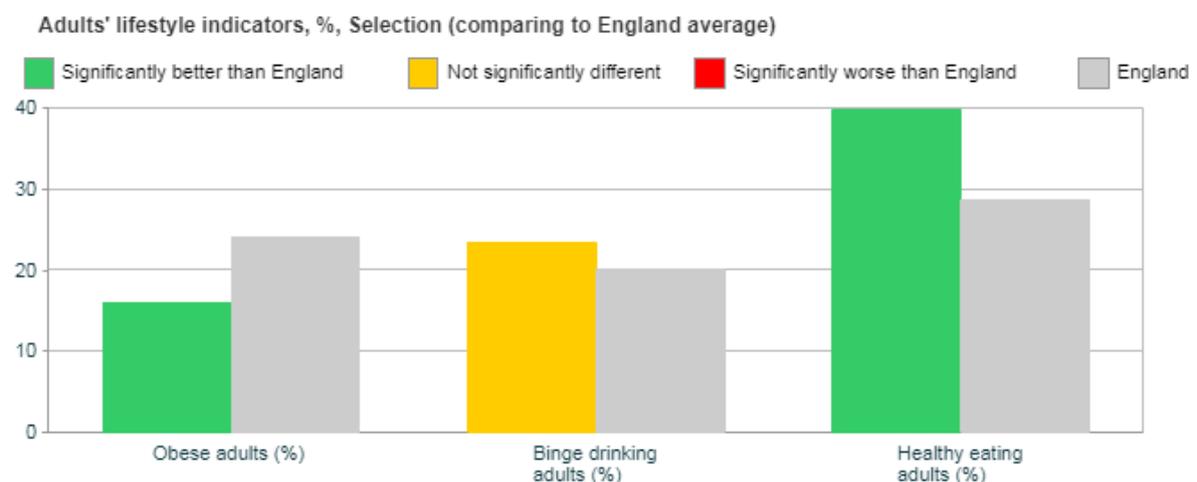


Figure 25. Cancer incidence in Battersea

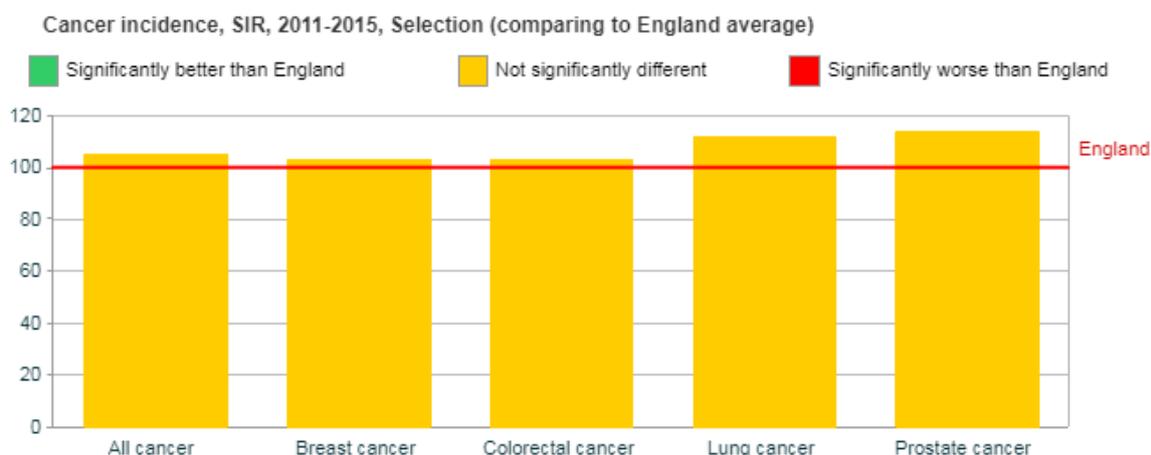
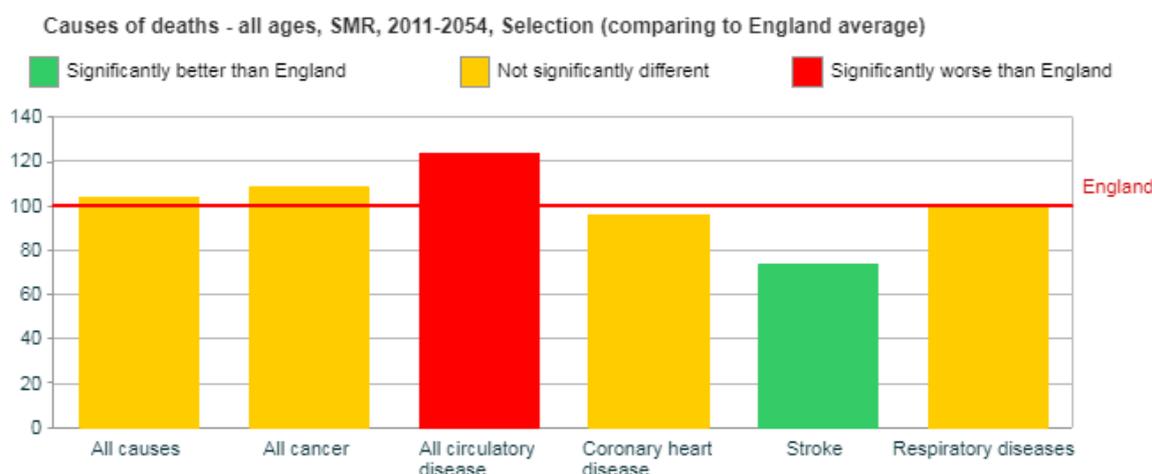


Figure 26. Causes of deaths in Battersea



Wandsworth CCG Commissioning Intentions for Battersea 2016-2017

Wandsworth CCG has identified the following areas as key commissioning intentions during 2016 and 2017¹⁸:

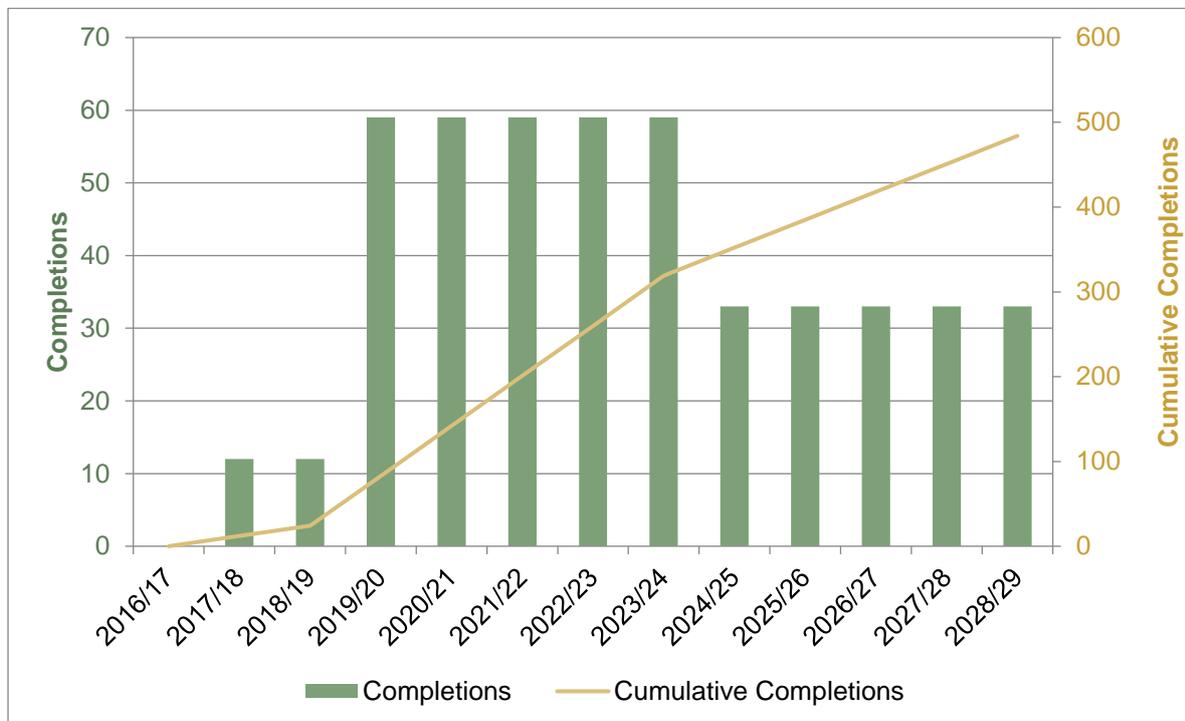
- Identifying Mental Health problems and delivery of stress management courses to those who are deemed by their GP to have mental health issues due to stress/anxiety.
- Parenting – Rollout of free, neighbourhood midwife delivered parenting courses at 4 sites across Battersea, each tailored to the specific population needs at that area.
- Sexual Health: Working with other organisations to improve rates of HIV and chlamydia screening.
- Patient Welfare Advice Service

- Childhood obesity – identifying pre-school children who may be overweight and directing them and their families to support services

Developments

Winstanley and York Road Estates regeneration plan is a long-term strategy to rejuvenate the two estates and the Bramlands area of Battersea. The aim is to improve the physical environment and enhance the provision of commercial and community services, jobs, education, and training opportunities for local people. The current preferred option (which is subject to further development) involves construction of approximately 2000 new homes to replace the 1,500 dwellings currently present. It is expected that during the lifetime of the PNA approximately 140 units will be completed.¹⁹

Figure 27. Expected completions and cumulative completions for the Winstanley and York Road Estates development.

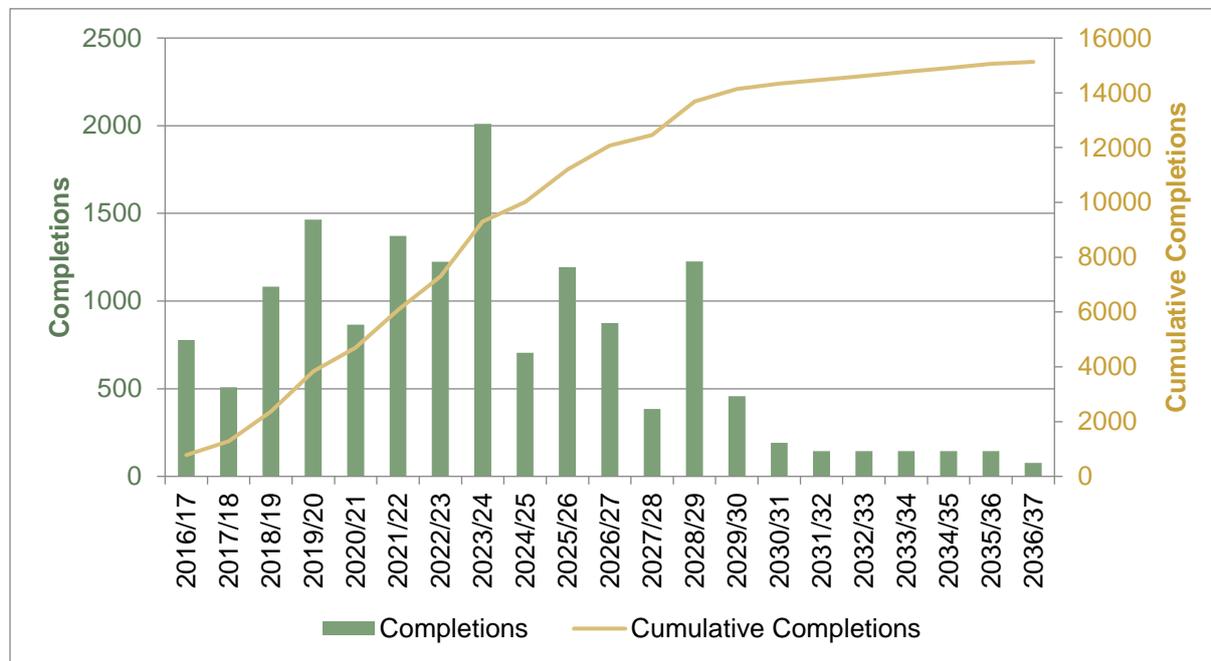


Vauxhall and Nine Elms development is currently underway. When complete this development will cover 561 acres, provide over 20,000 new homes and support 25,000 new jobs. It is expected that this development alone will result in an increase of the population of Battersea by 27,000 residents over the next 15 years. It is expected that during the lifetime of the PNA, approximately 4,700 units will be completed.

Current proposals include 80 new community and leisure facilities. There are proposals for two new health centres, one at Sleaford Street which is likely to be delivered in 2021 with eleven GPs and co-located with other health and wellbeing services - including provision of space for a dispensing pharmacy. There is an outline proposal for a secondary health centre by 2025 within the area at Nine Elms

Square, however this will be dependent on population levels in terms of demand and is beyond the temporal scope of the PNA.

Figure 28. Expected completions and cumulative completions for the Vauxhall and Nine Elms development.



A 2017 survey found that occupants in the new residential households in Nine Elms and other selected riverside developments in Wandsworth Borough had the following characteristics relevant to pharmaceutical need:²⁰

- The proportion of Nine Elms residents aged between 20 and 60 years old was 81%, substantially higher than the borough as a whole (67%).
 - The proportion of young children (aged 0-4) was lower than the borough average (5% vs 7%, respectively).
 - The proportion of people over 60 years of age was lower than the borough average (8% vs 11%, respectively)
- The proportion of unemployed (2%) and retired residents (6%) was lower than the borough as a whole (4% and 10% respectively).
- 72% of residents were registered with a local GP and 15% were still registered with a GP at a previous address.
- The proportion of BME residents was slightly higher than in the wider borough (32% vs 30% respectively).
- The proportion with passports from the EU (16%) and the Middle East and Asia (11%) was higher than the borough as a whole (11% and 3%, respectively).
- The average income was similar to the borough average.

Whilst the low survey response rate (22%), and the potential differences between the recently arrived residents and the incoming population mean a degree of uncertainty remains, this gives an indication of the likely characteristics of the incoming population.

Need for pharmaceutical services

Taken together, these indicators generally suggest that there will be a lower level of *average* need for pharmaceutical services than elsewhere in the borough. Nevertheless, the increase in population will create an increase in *absolute* need for pharmaceutical provision.

5 Current provision

5.1 Necessary services

The regulations governing the development of the PNA require the HWB to consider the needs for pharmaceutical services in terms of necessary and relevant services:

- Necessary services i.e. pharmaceutical services which have been assessed as required to meet a pharmaceutical need. This should include their current provision (within the HWB area and outside of the area) and any current or likely future gaps in provision.
- Relevant services i.e. services which have secured improvements, or better access, to pharmaceutical services. This should include their current provision (within the HWB area and outside of the area) and any current or future gaps in provision.

Necessary services, for the purposes of this PNA, are defined as:

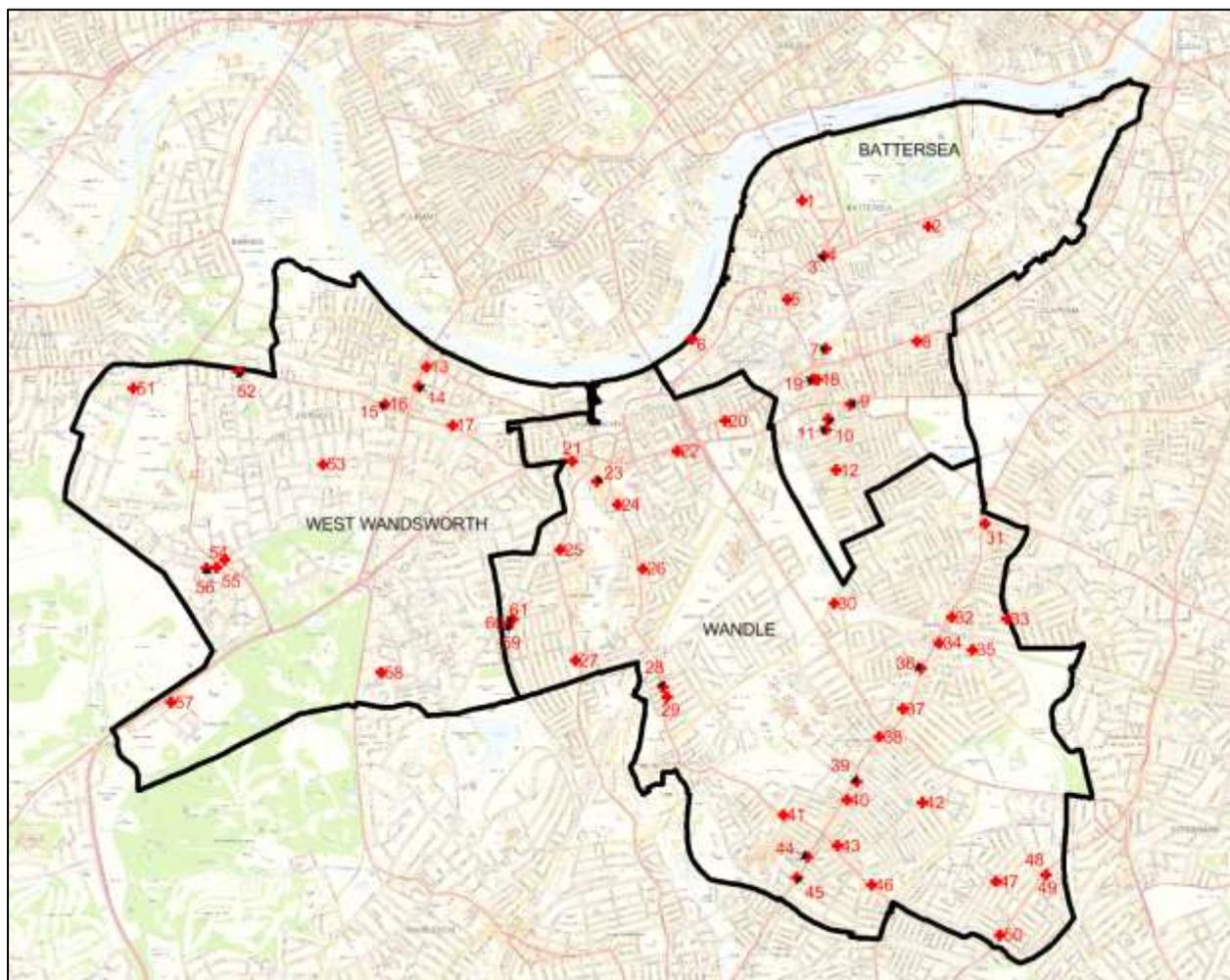
- Access to Essential services provided by pharmacies on the pharmaceutical list for the borough
- Essential services provided by pharmacies during their core hours
- Advanced services

5.1.1 Access to pharmacy

Wandsworth

The population of Wandsworth is served by 60 pharmacies spread throughout the borough (Map 4).

Map 4. Wandsworth pharmacy locations

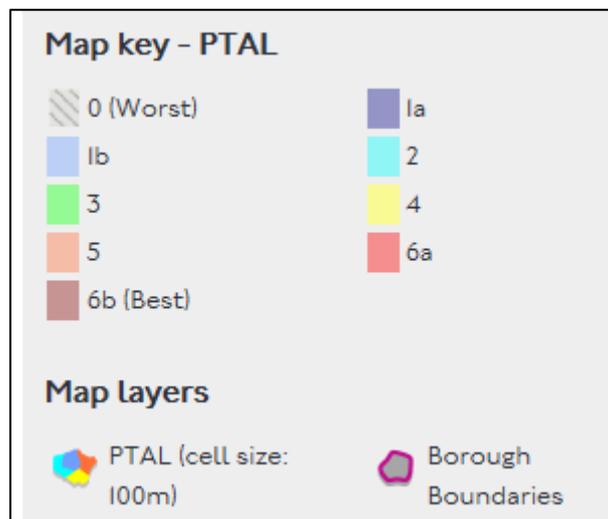
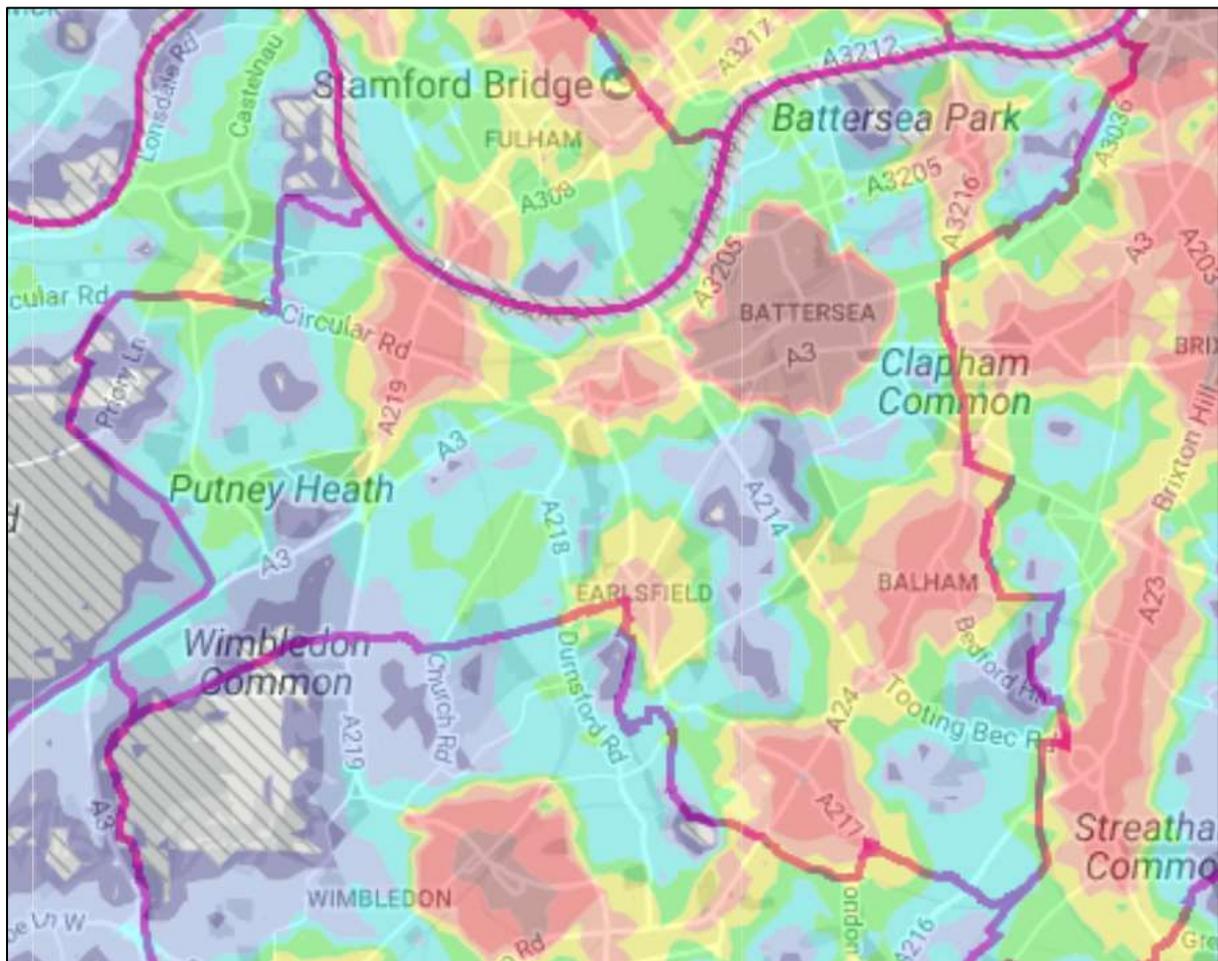


See Appendix 5 for pharmaceutical list with map codes.

Public Transport Access Levels^{†††} in Wandsworth are shown in Map 5, which indicates that, compared to the rest of the borough, West Wandsworth locality is not particularly well served by public transport.²¹

^{†††} Public Transport Access Level is a measure of access to the public transport network. For any given point in London, PTALs combine walk times from a chosen point to the network (stations and bus stops, for example) together with service frequency data at these locations. This provides an overall access index which can be allocated to nine accessibility levels between 0 and 6b. In WebCAT, PTAL values have been pre-calculated for a grid of points covering the whole of London (approximately 150,000 point).

Map 5. Map of Public Transport Access Level in the borough



© 2017 Google, Transport for London

5.1.2 Weekday

Wandsworth residents have good access to pharmacy services during normal business hours on weekdays:

- All residents are within 1,200 metres (3/4 mile) of a pharmacy (Map 6 and Figure 29)
- All residents have a less than 8-minute cycle journey (Map 7) to the nearest pharmacy
- All residents have a less than 4-minute drive (Map 8) to the nearest pharmacy, regardless of traffic conditions.

Note that for the evaluation of pharmacy access during weekdays, a 1,600 metre (1 mile) zone around the borough borders was also included in the evaluation, which incorporated pharmacies in neighbouring boroughs. The same was not done for evaluation at other times (evening, Saturday, and Sunday) as opening hours were not available for pharmacies outside of the borough.

Map 6. Weekday walking access map

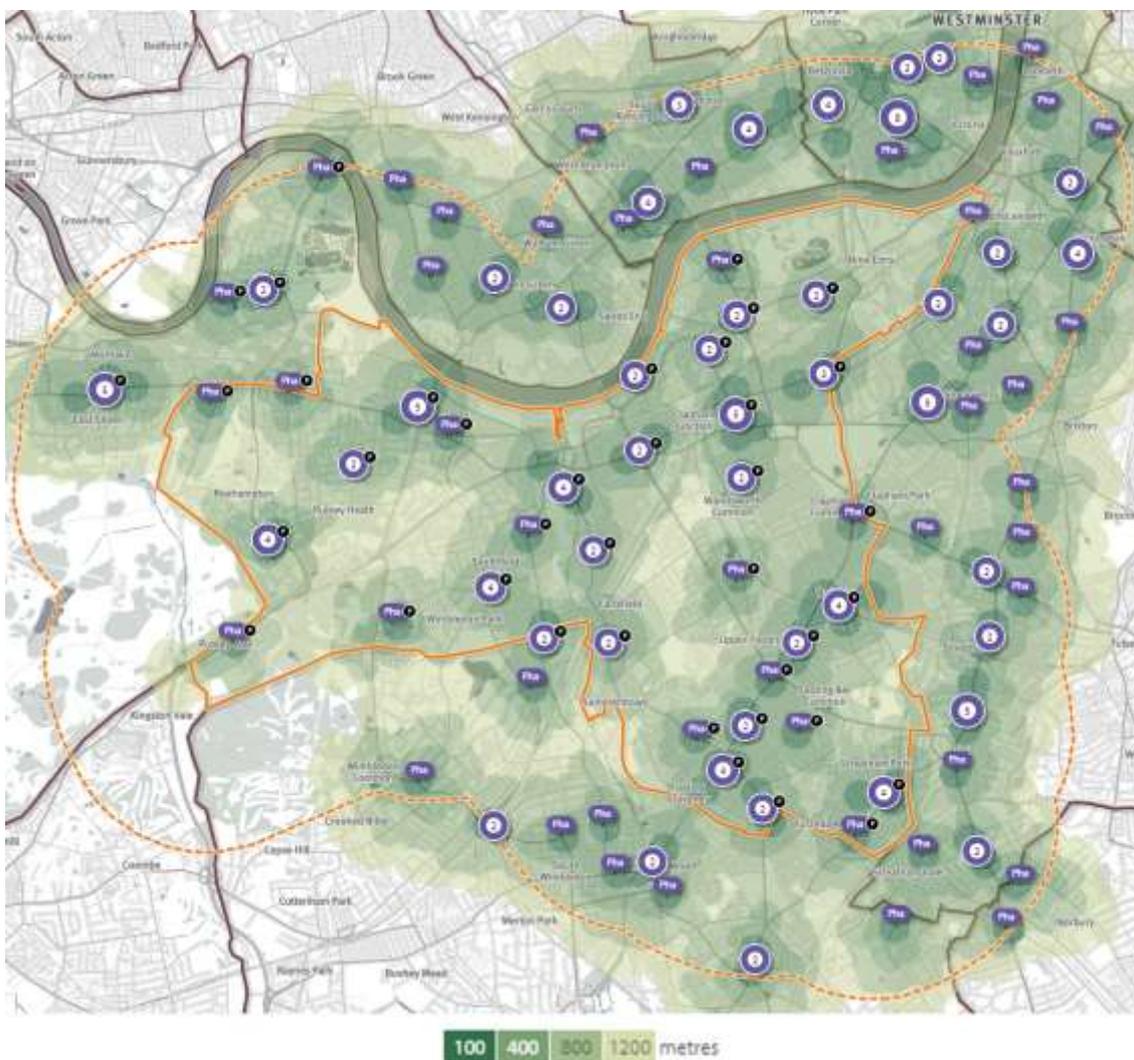
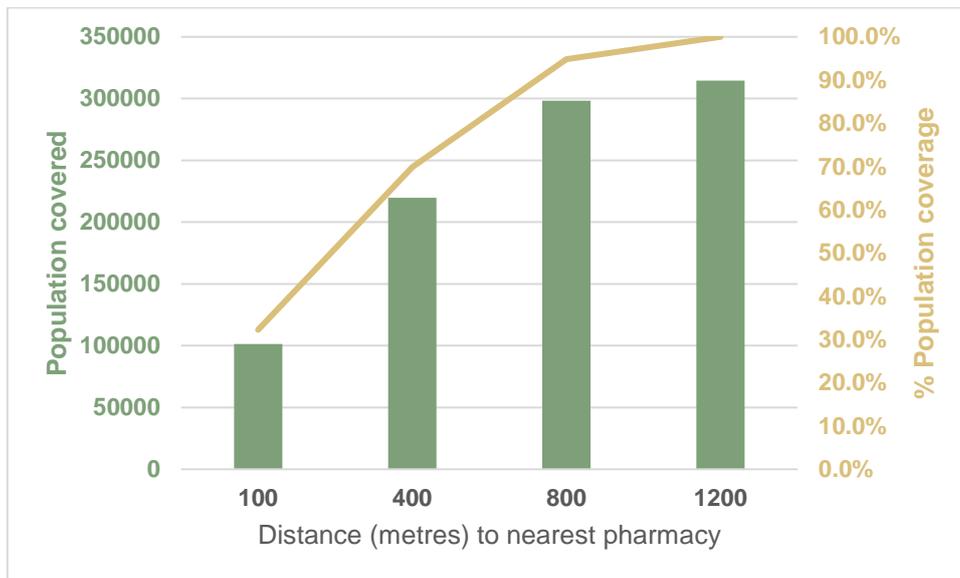
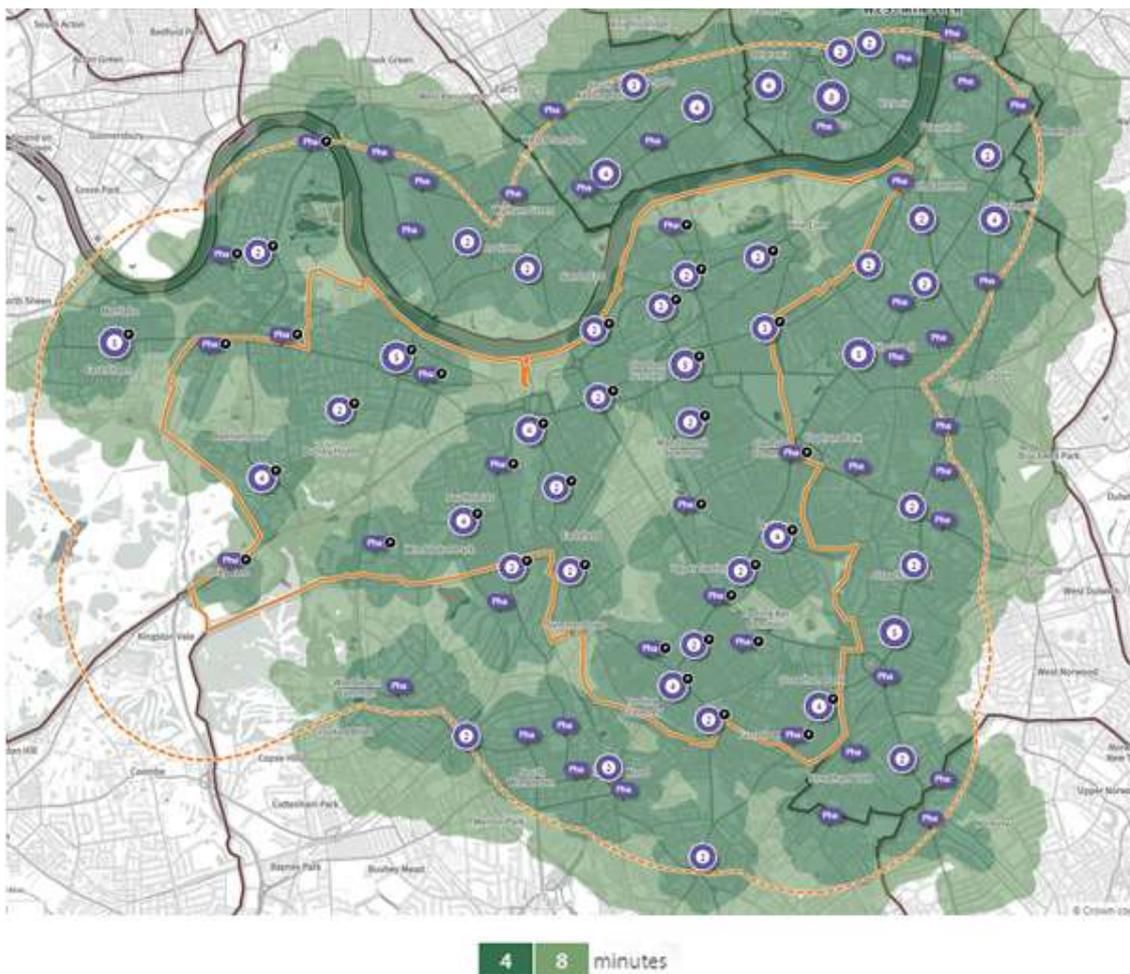


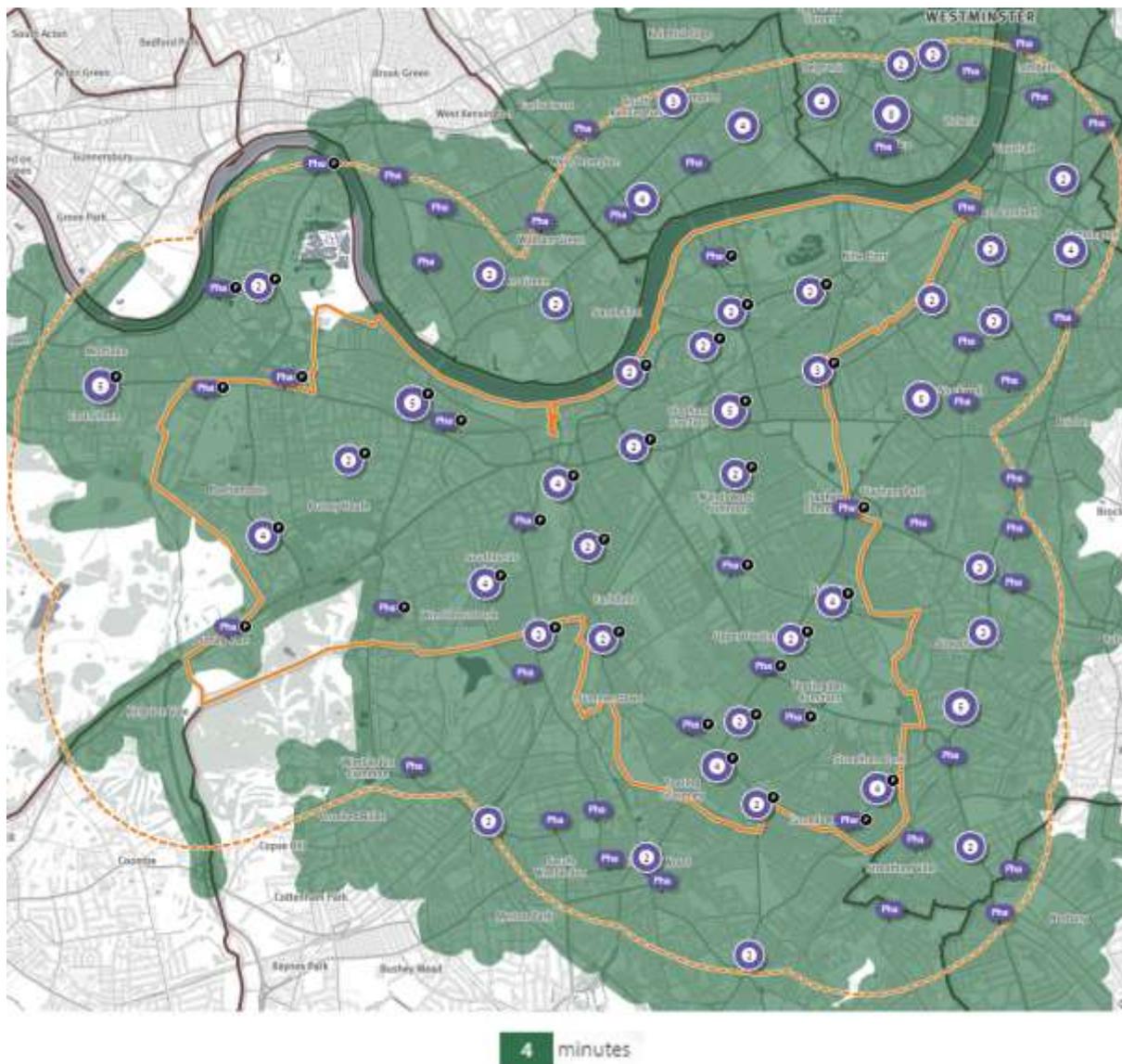
Figure 29. Graph of population covered by walking distance to pharmacy during weekdays



Map 7. Weekday cycling access map



Map 8. Weekday driving (rush-hour) access map



5.1.3 Weekday evening

Five pharmacies are open after 19:00 during the weekdays in Wandsworth.

Overall, distance and times to the nearest pharmacies during the evenings are as follows:

- 57% of residents are within 1,600 metres or 1 mile. (Map 9 and Figure 30)
- 93.9% of the population are within a 20-minute cycle journey (Map 10 and Figure 31)
- Over 95% of residents are within an 8-minute drive, with all residents being within a 16-minute drive (Map 11)

Table 2. Wandsworth pharmacies open beyond 19:00

ODS Code	Trading Name	Comment
FC061	Boots The Chemist (Balham)	Open until 20:00 Monday to Friday
FDN74	Boots The Chemist (Southfields)	Open until 19:30 Monday to Friday
FE593	Barkers Chemist	Open until 19:30 Monday to Friday except Wednesday
FYN24	Boots The Chemist (Clapham)	Open until 20:00 Monday to Friday
FCG60	ABC Drugstores Ltd	Open until 20:00 Monday and Wednesday

Map 9. Weekday evening walking access map

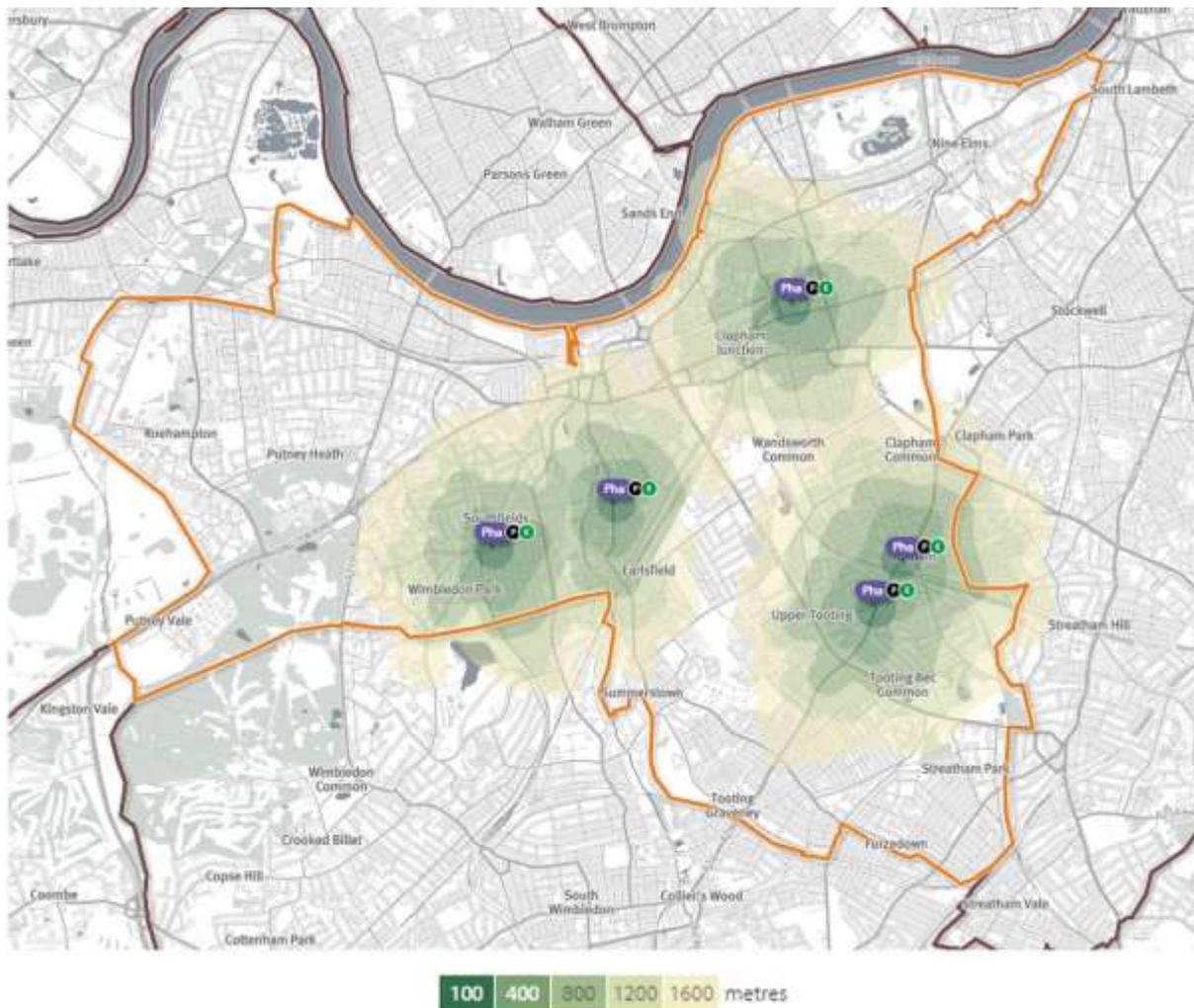
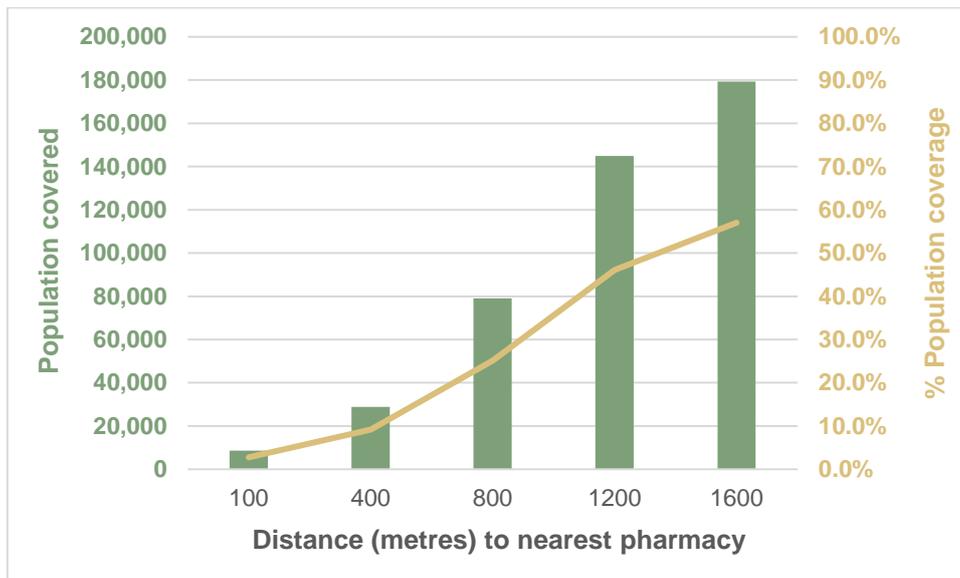


Figure 30. Graph of population covered by walking distance to pharmacy during weekday evenings



Map 10. Weekday evening cycling access map

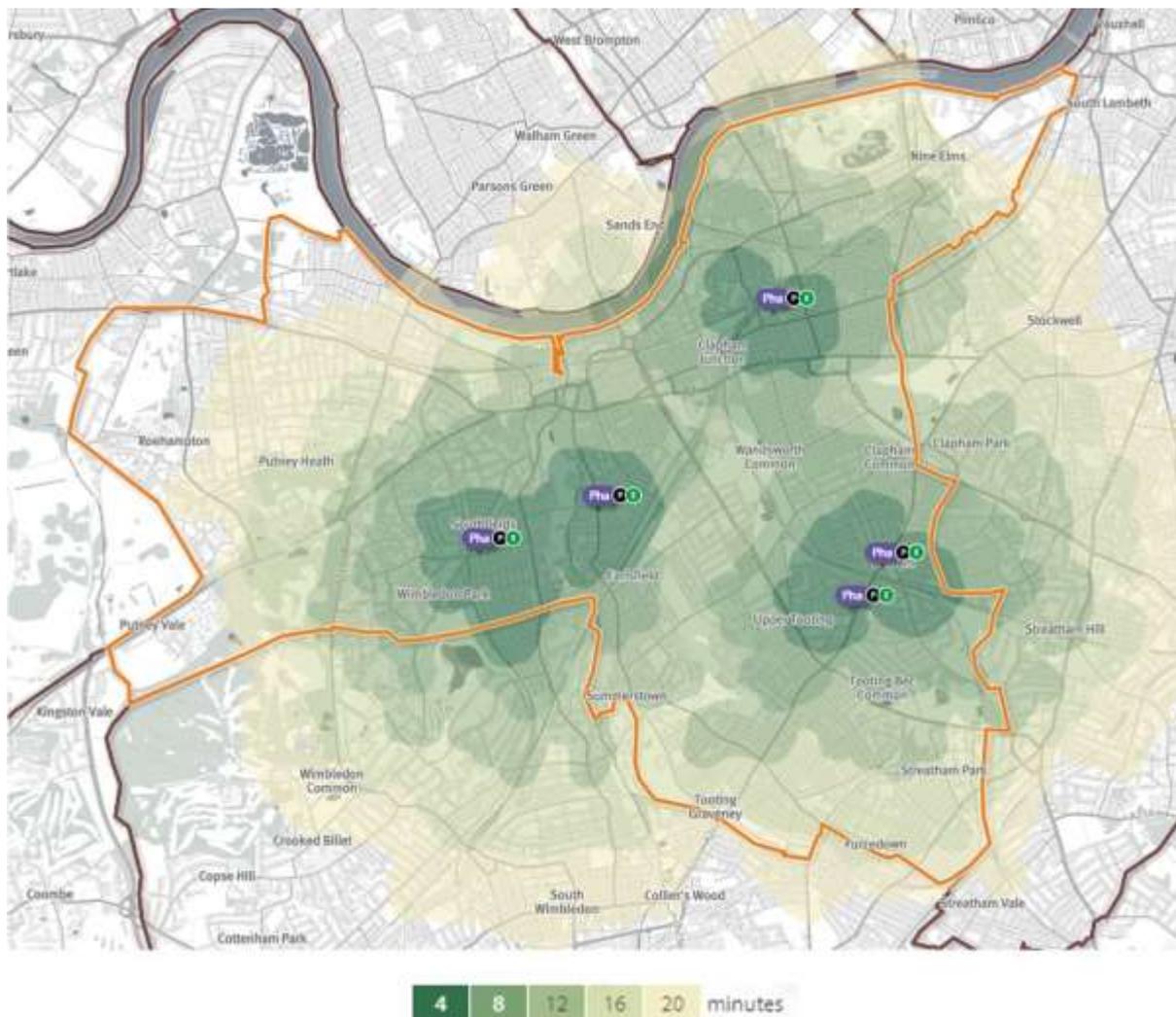
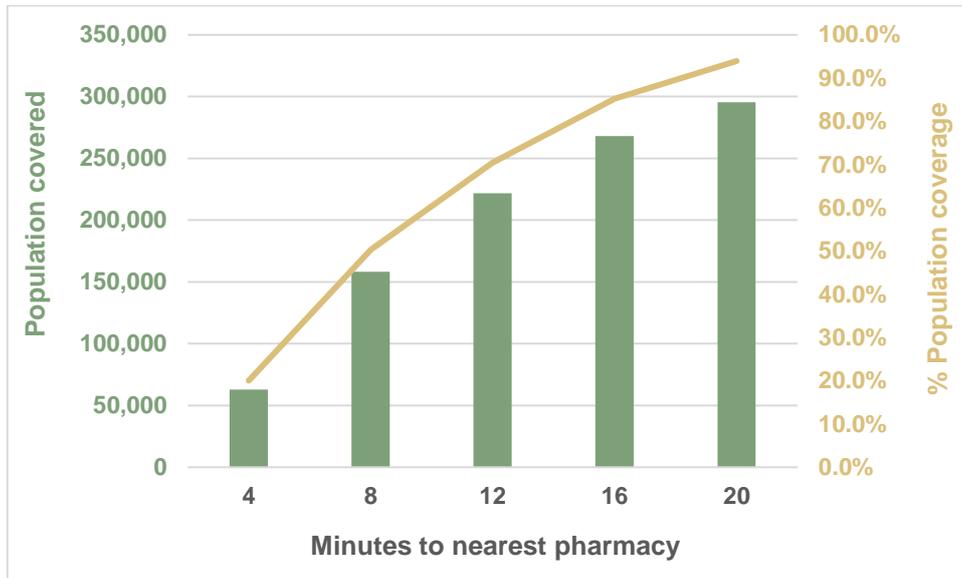
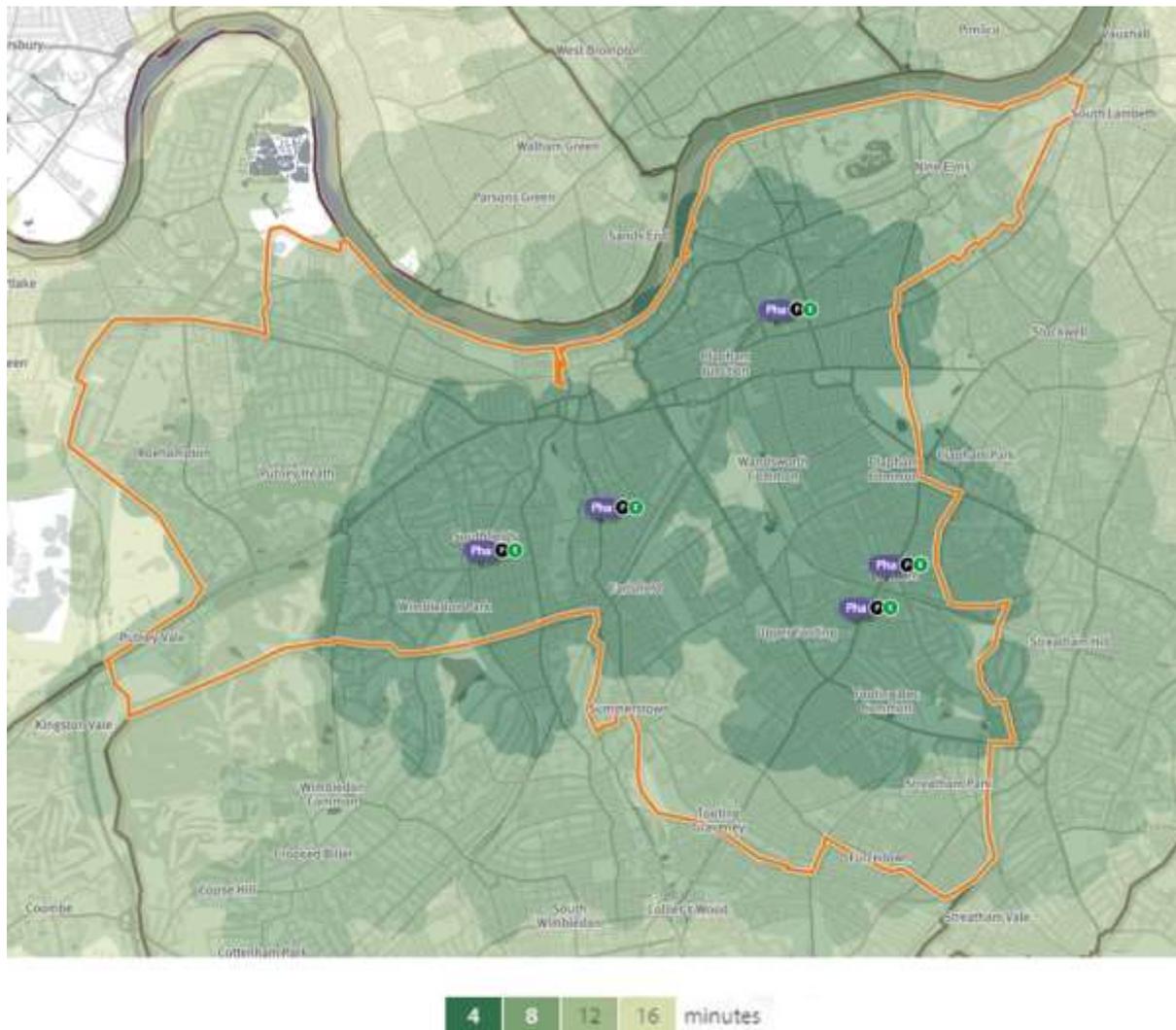


Figure 31. Graph of population covered by cycling time to pharmacy during weekday evenings



Map 11. Driving access map weekday evenings



5.1.4 Saturday

Wandsworth residents are well served for pharmacy access on Saturdays, with most pharmacies being open (Table 3). Between them, these pharmacies cover:

- Over 98% of residents are within 1,200 metres (3/4) mile of a pharmacy, with 100% being within 1600m (1 mile). (Map 12 and Figure 32)
- Over 98% of residents are within an 8-minute cycle journey. (Map 13)
- Over 98% of residents are within a 4-minute drive (Map 14)

Table 3 Wandsworth pharmacies open on Saturday

ODS Code	Trading Name	Open	Close
FHL06	Aukland Rogers Pharmacy	09:00	13:00
FE593	Barkers Chemist	09:00	13:00
FMT36	Barkers Chemist	09:00	15:00
FH481	Barrons Chemist	09:00	13:00
FCP53	Bellevue Pharmacy	09:00	18:00
FJE22	Boots The Chemist (Tooting)	09:00	18:00
FC061	Boots The Chemist (Balham)	09:00	18:30
FC815	Boots The Chemist (Wandsworth)	09:00	19:00
FDN74	Boots The Chemist (Southfields)	09:00	17:30
FRF80	C Bradbury	09:00	17:30
FYE95	Clarke's Pharmacy	09:00	13:00
FG756	Cooks Pharmacy	08:45	18:45
FCG60	Day Lewis Pharmacy	09:00	13:00
FN030	Day Lewis Pharmacy	09:00	13:00
FQY68	Dexpharm Pharmacy	09:15	13:00
FG443	Dumlers Pharmacy	09:00	18:00
FNE38	Healthchem Pharmacy	09:00	17:00
FQA40	Lloyds Pharmacy (was Marshgate, 595 Garratt Lane)	09:00	17:00
FDV93	Lords Pharmacy	09:00	13:00
FNG23	Mansons Chemist	09:00	13:00
FP451	Markrise Ltd	09:00	17:00
FFD49	Nettles Pharmacy	09:00	18:00
FDC47	Pearl Chemist	09:00	18:00
FE297	Revelstoke Pharmacy	09:00	13:00
FV807	Saturn Pharmacy	09:00	17:00
FGJ32	Wandsworth Pharmacy	09:00	13:00
FG969	Wistrange Ltd	09:00	10:30
FMC35	The Olde Pharmacy	09:00	18:00
FK076	Tooting Pharmacy Practice	09:00	19:00
FKP10	Trinity Pharmacy	09:00	17:30
FQM69	Wellbeing Chemist	09:00	17:00
FT016	WJ Boyes Pharmacy	09:00	17:30
FH098	ABC Pharmacy	09:00	14:00
FML18	ABC Pharmacy	09:00	14:00
FYN24	Boots The Chemist (10 Falcon Lane, Clapham)	09:00	19:00
FVK09	Boots The Chemist (Clapham Junction)	09:00	19:00
FFH00	Healthchem Ltd	09:00	18:00
FX689	Jennings Chemist	09:00	13:00
FNQ61	Krystal Pharmacy	09:00	14:00
FLL81	Northcote Pharmacy	09:00	18:00
FYH80	Robards Dispensing Chemist	09:00	17:00
FHM82	Superdrug Pharmacy	08:30	18:00
FY670	WH Goy & Co	09:00	17:30

ODS Code	Trading Name	Open	Close
FKF82	Asda Pharmacy	08:00	20:00
FDQ20	Ashburton Pharmacy	09:00	13:00
FV302	Aura Pharmacy	09:00	13:00
FD303	Boots The Chemist (45-53 Putney High St)	08:30	18:00
FKP46	Boots The Chemist (109 Putney High St)	08:00	19:00
FVL59	Boots The Chemist (383 Upper Richmond Road)	09:00	17:00
FW023	Care Chemist	09:00	13:00
FA398	East Chemist	09:00	16:00
FCL10	Husbands Chemist	09:00	13:00
FX183	National Co-Op Chemist	09:00	17:00
FJL27	Paydens Pharmacy	08:00	17:00
FCK89	R Walji Pharmacy	09:00	13:00

Map 12. Saturday walking access map

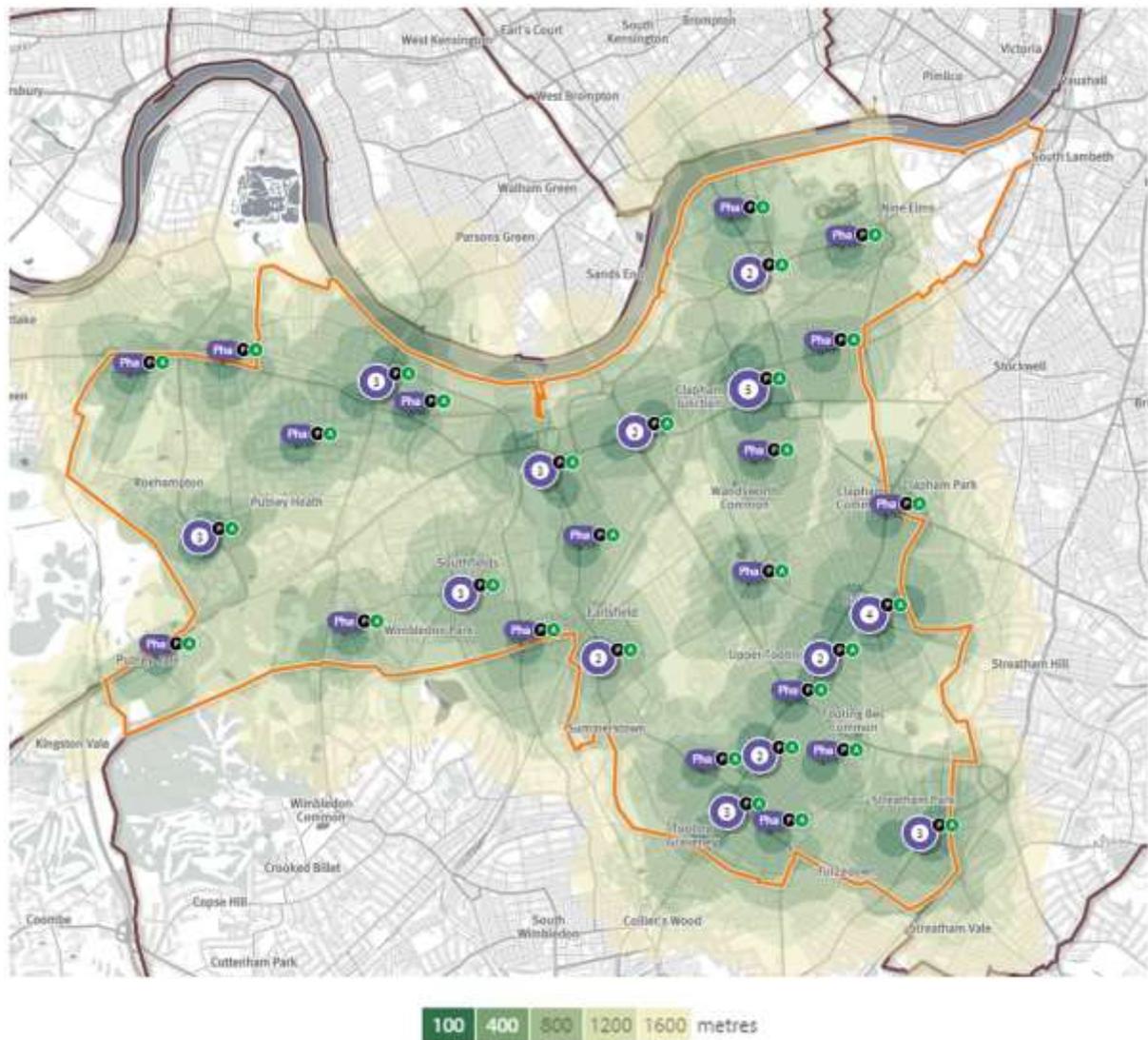
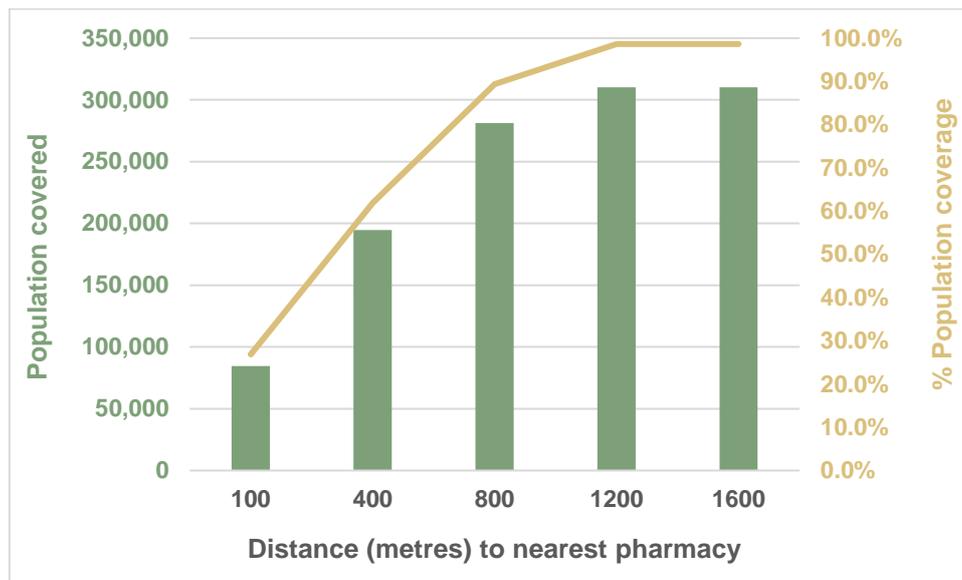
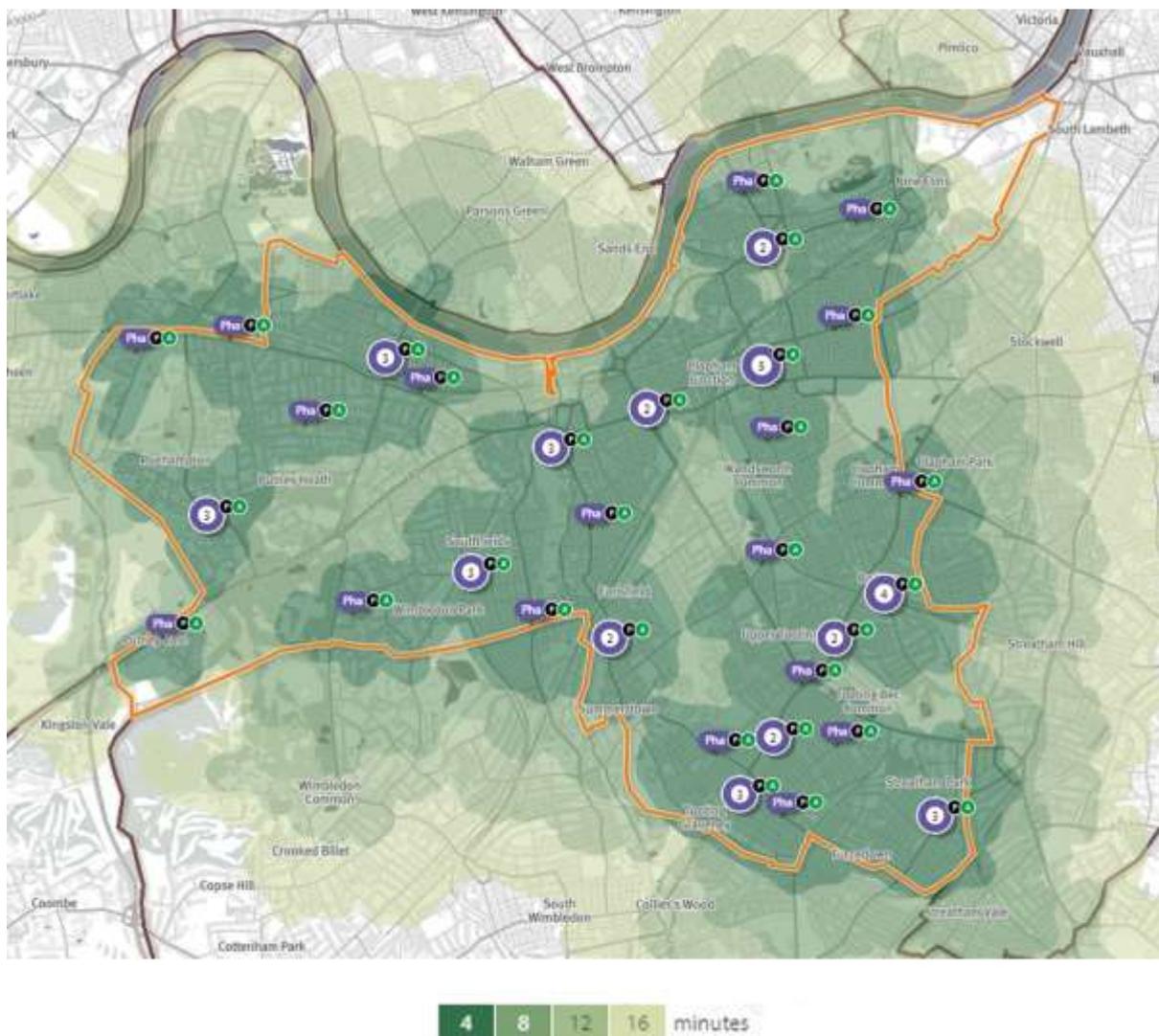


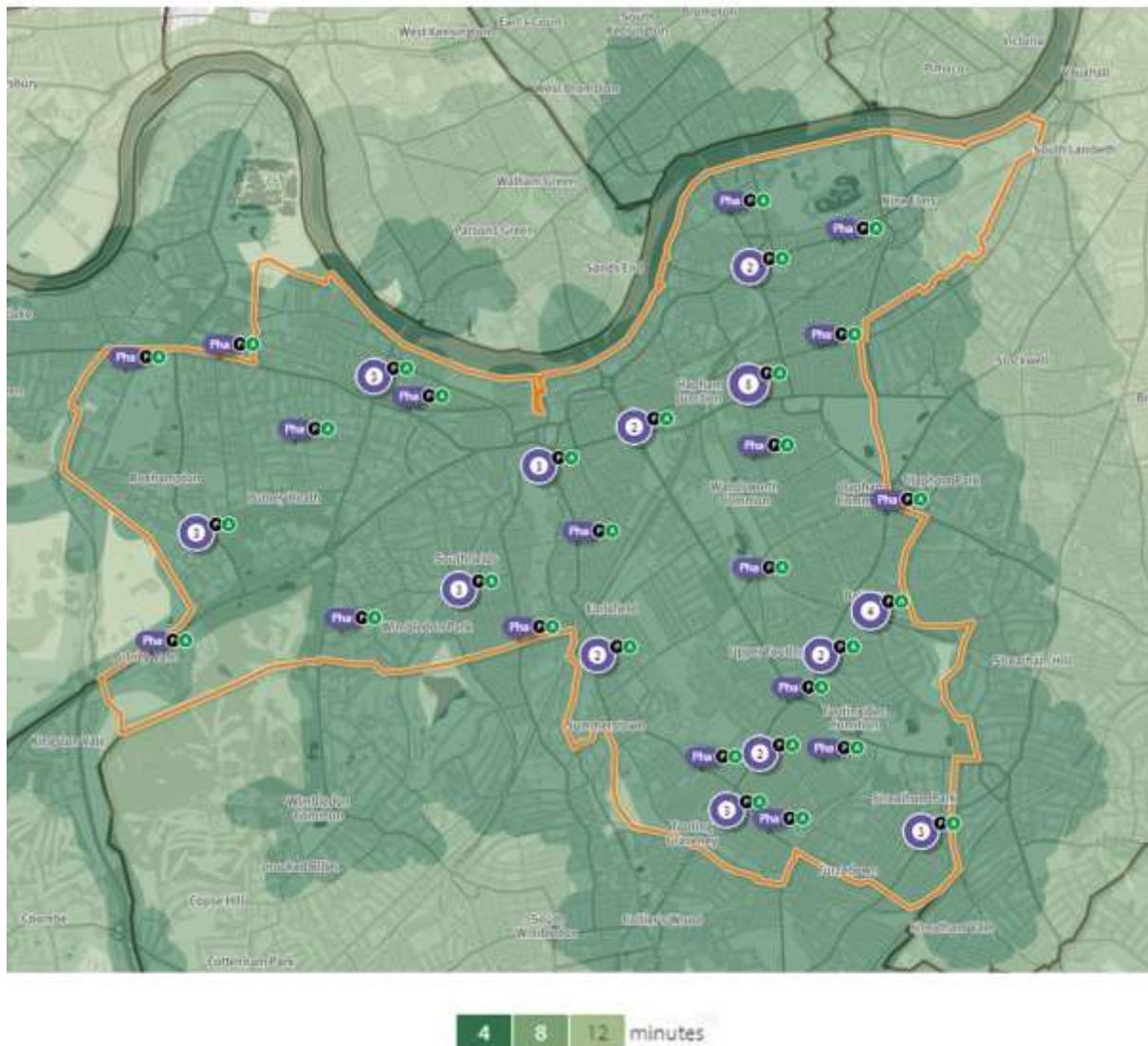
Figure 32. Graph of population covered by distance to pharmacy on Saturdays



Map 13. Saturday cycling access map



Map 14. Saturday driving access map



5.1.5 Sunday

Eleven pharmacies are open in Wandsworth on Sundays (Table 4), these provide good access to residents:

- Over 82% of residents are within 1,600 metres (1 mile) of a pharmacy. (Map 15 and Figure 33)
- Over 92% of residents are within a 12-minute cycle journey of a pharmacy, with 100% being within a 20-minute cycle journey. (Map 16 and Figure 34)
- 100% of residents are within an 8-minute drive of a pharmacy. (Map 17)

Table 4. Wandsworth pharmacies open on Sunday

ODS Code	Pharmacy Name	Open	Close
FC061	Boots The Chemist (Balham)	11:00	17:00
FDN74	Boots The Chemist (Southfields)	11:00	17:00
FYN24	Boots The Chemist (Clapham)	11:00	17:00
FC815	Boots Uk Ltd (Boots The Chemist)	11:00	17:00
FG443	Shalajji Ltd (Dumlers Pharmacy)	09:00	18:00
FK076	I. Patel (Tooting Pharmacy Practice)	11:00	13:00
FKF82	Asda Store Ltd	11:00	17:00
FKP46	Boots Uk Ltd (Boots The Chemist)	11:00	17:00
FD303	Boots Uk Ltd (Boots The Chemist)	11:00	17:00
FJE22	Boots Uk Ltd (Boots The Chemist)	11:00	17:00
FVK09	Boots Uk Ltd (Boots The Chemist)	11:00	17:00

Map 15. Sunday walking access map

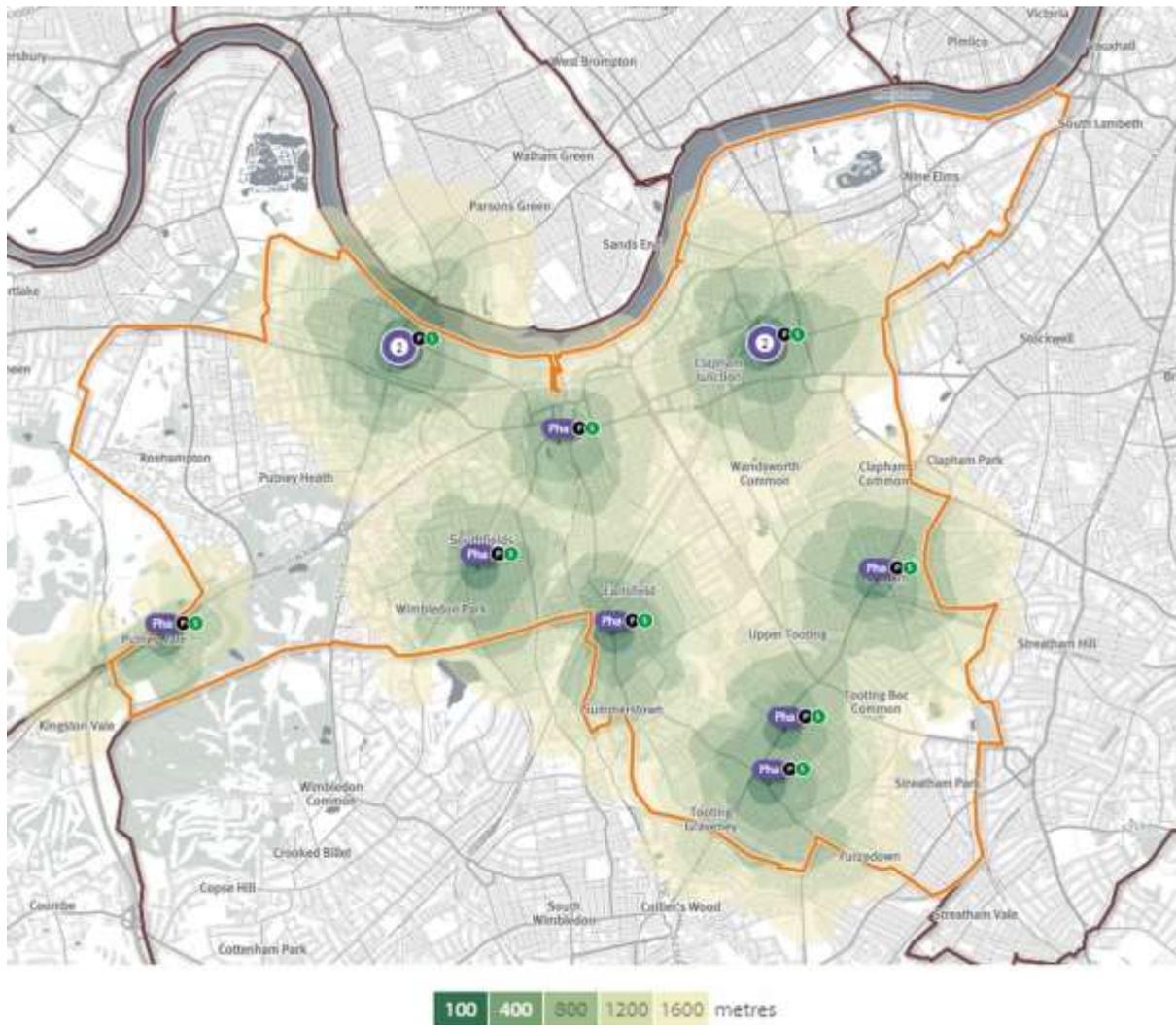
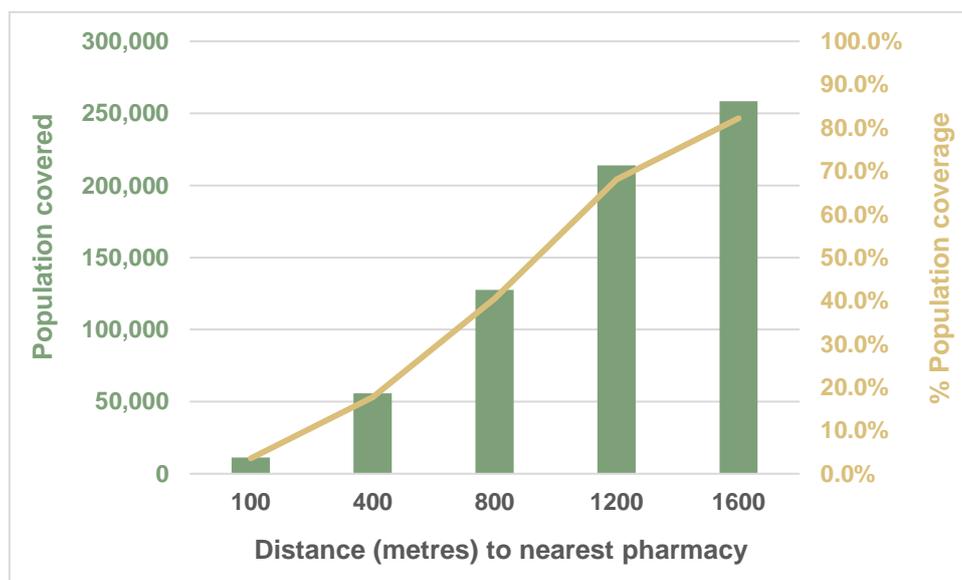


Figure 33. Graph of population covered by distance to pharmacy on Sundays



Map 16. Sunday cycling access time

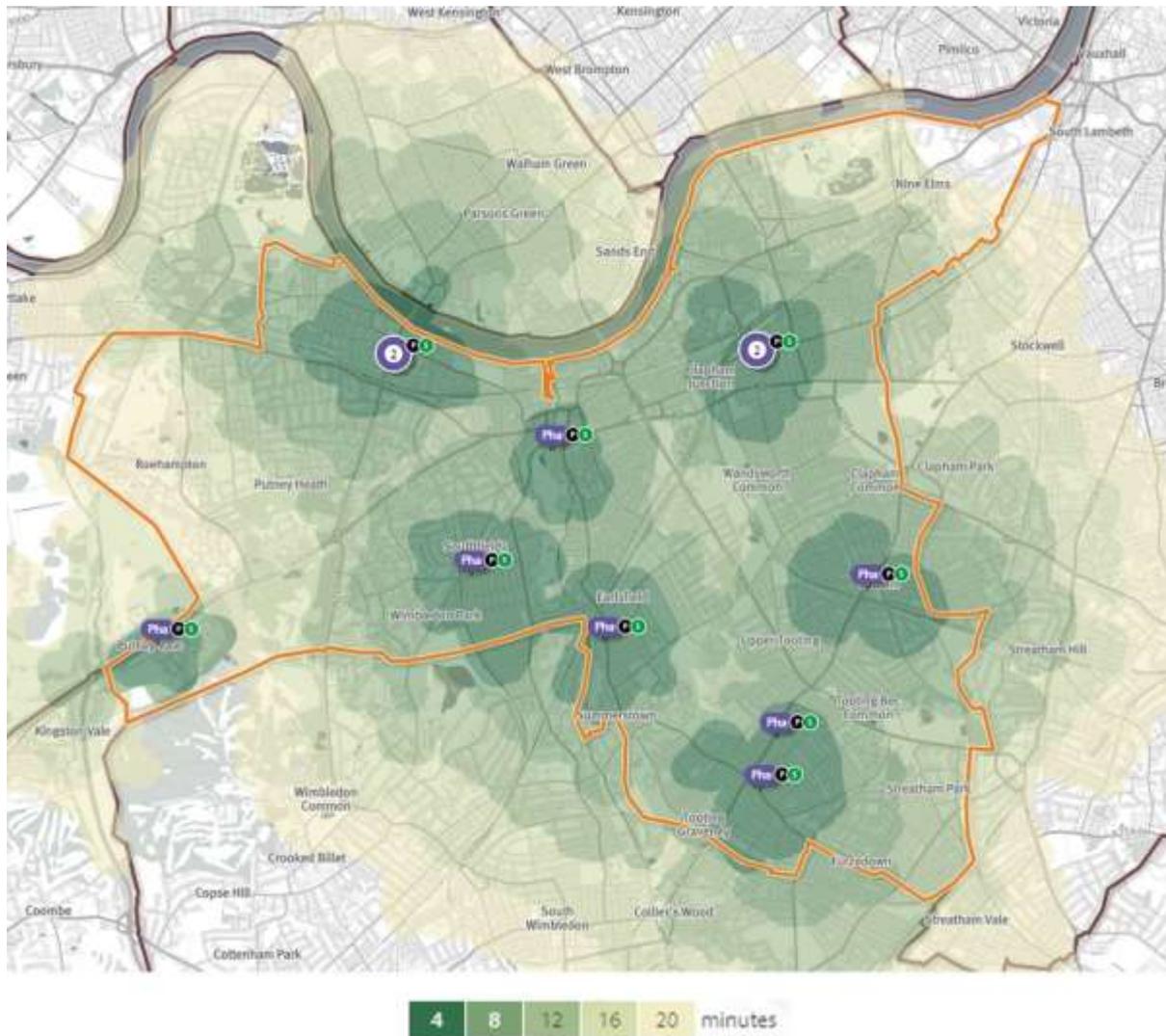
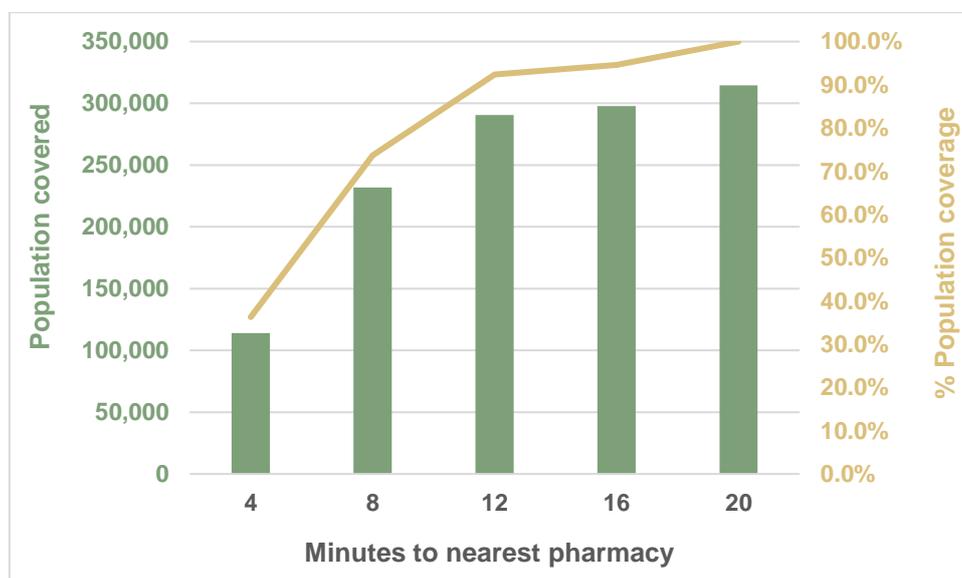
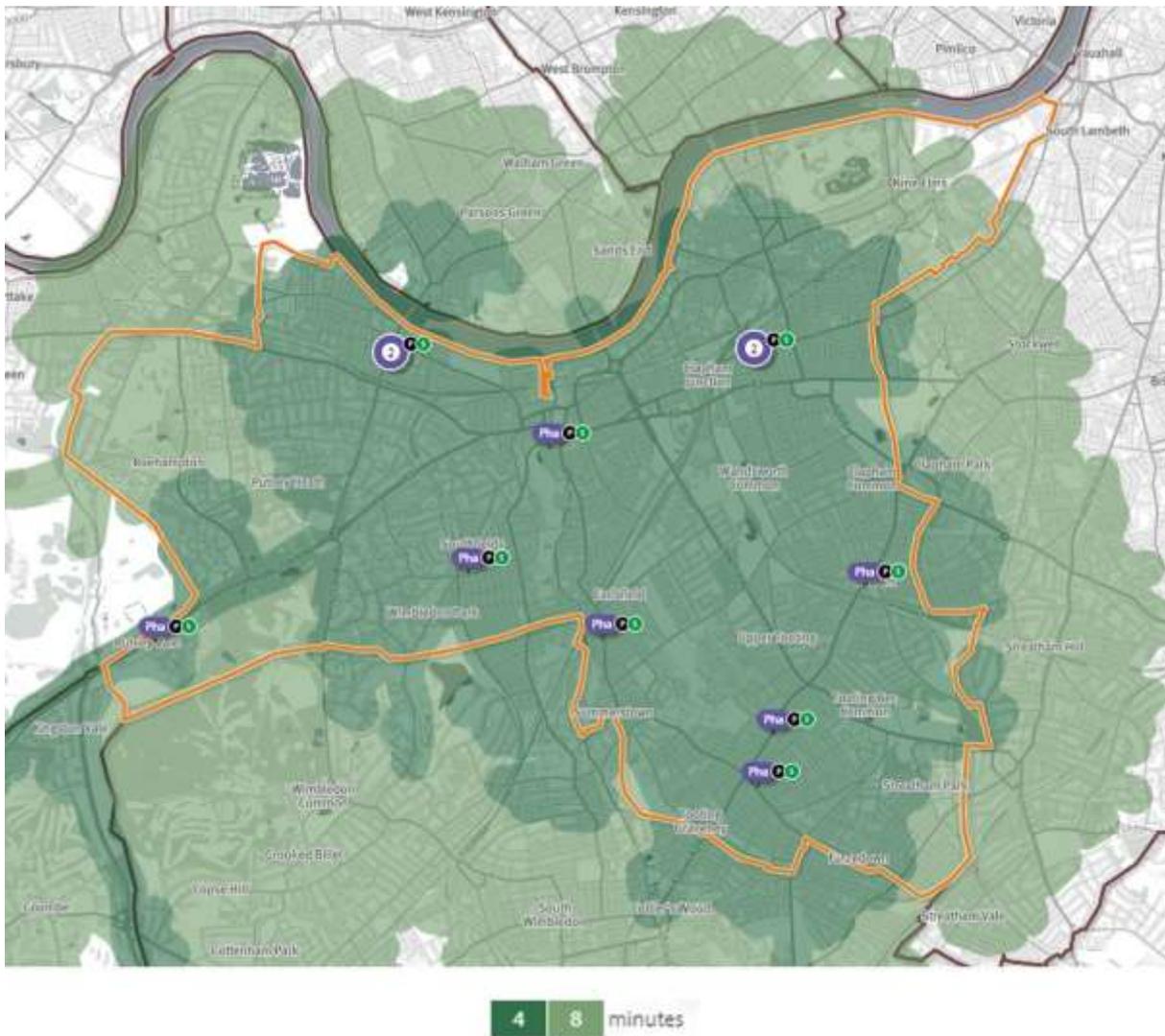


Figure 34. Graph of population covered by cycling distance to pharmacy on Sundays



Map 17. Sunday driving access map



5.1.6 Dispensing data

Table 5. Items dispensed by pharmacies by localities in Wandsworth, 2016/17

Locality	Number of pharmacies	Population (2015)*	Total Prescribed Items Dispensed	Pharmacies per 100,000 Population	Items per head of Population	Items per pharmacy
Battersea	14	81,704	926,782	17.1	11.3	66,198.7
Wandle	34	154,116	2,170,157	22.1	14.1	63,828.1
West Wandsworth	13	78,724	897,326	16.5	11.4	69,025.1
Wandsworth (total)	60	314,544	3,994,265	19.1	12.7	66,571.1
South London (total)	658	3,238,999	46,531,004	20.3	14.4	70,715.8
England (total)	11,688	54,786,327	1,098,397,839	21.3	20.0	93,976.5

Wandsworth has slightly fewer pharmacies per 100,000 population than South London and England averages (19.1 compared to 20.3 and 21.3 respectively, see Table 5).

The concentration is higher in the Wandle locality, whereas in Battersea and West Wandsworth localities, the concentrations are clearly below the South London and England averages.

Almost 4 million items were dispensed by Wandsworth pharmacies in 2016/17, which equates to about 12.7 items per person and 67,000 per pharmacy, both of which are lower than South London and England averages. This is true for every locality in Wandsworth.

A small percentage (0.6%) of Wandsworth CCG items were dispensed in general practice, which relate to personally-administered medicines such as vaccines (Table 8).

5.1.7 Access to advanced services

Table 6 shows the distribution of pharmacies providing advanced services across the borough. A high percentage of pharmacies provide the MUR, NMS, and National Flu advanced services, with fewer partaking in the NUMSAS pilot. Distribution of these is well spread across the localities (Figure 35), once the differing population sizes are taken into account. No pharmacies provide AUR and SAC in the borough.

Table 6. Number of pharmacies providing advanced services by locality

Advanced Service	Battersea (population = 81,704)	Wandle (population = 154,116)	West Wandsworth (population = 78,724)	Wandsworth Total
Appliance Utilisation Review (AUR)	0	0	0	0
Medicines Utilisation Review (MUR)	13	33	12	58
National Advanced Flu service	10	24	8	42
New Medicine Service (NMS)	11	30	12	53
NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	4	6	3	13
Stoma Appliance Customisation (SAC)	0	0	0	0

Figure 35. Advanced services per 10,000 population

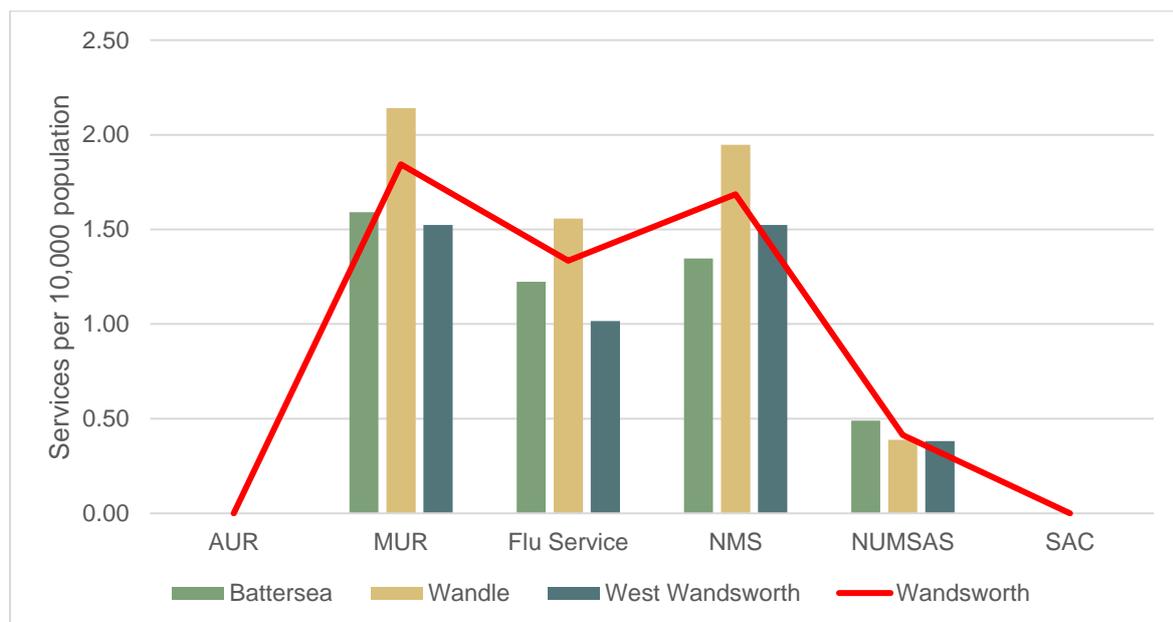


Table 7. NMS and MUR activity in community pharmacies, 2016/17

Area	NMS			MUR		
	Number provided	Rate per 1,000 population	Rate per pharmacy	Number provided	Rate per 1,000 population	Rate per pharmacy
Battersea	533	6.5	38.1	3,966	48.5	283
Wandle	2,820	18.3	82.9	10,753	69.8	316
West Wandsworth	819	10.4	63.0	4,126	52.4	317
Wandsworth (total)	4,172	13.3	68.4	18,845	59.9	309
London (total)	119,721	13.8	64.3	519,828	59.9	279

In 2016/17, the rates of provision of NMS and MUR in Wandsworth per 1,000 population were similar to the London averages, although the rate of provision per pharmacy were slightly higher than the London average. Rates of provision were highest in the Wandle locality (see Table 7).

5.1.8 Necessary services: current provision outside the HWB's area

In making its assessment the Wandsworth HWB needs to take account of any services provided to its population which may affect the need for pharmaceutical services in its area. This could include services provided across a border to its population by pharmacy contractors, GP practices or other health services providers including those that may be provided by NHS trust staff or those outside its area.

Patients have a choice of where they access pharmaceutical services; this may be close to their GP practice, their home, their place of work or elsewhere. Consequently, not all prescriptions written for residents of Wandsworth will be dispensed within the borough. The London Borough of Wandsworth has borders with six London boroughs; Merton, Kingston, Richmond, Hammersmith, Kensington and Chelsea, Westminster.

Patient flow throughout London sees the movement of patients between areas to access services. Specifically, Wandsworth contains St Georges hospital and thus patients from surrounding boroughs may attend and utilise both secondary care and pharmacy services available in the proximity. Residents of Wandsworth will also commute out of the area for work purposes and access pharmaceutical services in other London areas.

Table 8. Wandsworth CCG prescribed items dispensed by dispensing location, 2016/17

Area	Total Items dispensed	Items dispensed (%)
Wandsworth Pharmacy	3,994,265	81.5%
Wandsworth GP	27,008	0.6%
Non-Wandsworth Pharmacy	880,105	18.0%
Total	4,901,378	100.0%

In 2016/17, of those items prescribed to Wandsworth CCG patients, 18% of items were dispensed outside the HWB's area (Table 8).

Information on the type of advanced services provided by pharmacies and DACs outside the HWB's area to Wandsworth residents is not available. When claiming for advanced services contractors merely claim for the total number provided for each service.

The exception to this is the stoma appliance customisation service where payment is made based on the information contained on the prescription. However, even with this service just the total number of relevant appliance items is noted for payment purposes. It can be assumed however that Wandsworth residents will be able to access advanced services from contractors outside of Wandsworth.

It is not possible to identify the number of Wandsworth residents who access enhanced services from pharmacies outside the HWB's area. This is due to the way that pharmacies are paid. However, residents of the HWB's area may access enhanced services from outside Wandsworth.

5.2 Other relevant services

Other relevant services are pharmaceutical services that are not necessary but have secured improvement or better access to pharmaceutical services.

Other relevant services, for the purposes of this PNA, are defined as:

- Essential services provided by pharmacies outside their standard 40 core hours (known as supplementary hours) in line with their terms of service as set out in the 2013 Regulations
- Enhanced services

5.2.1 Other relevant services within the HWB's area

All 60 pharmacies in Wandsworth provide essential and advanced services through supplementary hours. The totality of these hours covers evenings, Saturday and Sunday. The data on opening hours provided by NHS England is shown in Appendix 6.

Facilities offered

- All respondents (n=18) to our contractor survey offered on site consultation services. Of those, 94% (17/18) had both closed areas and provided wheelchair access. Only one provider did not offer a closed space or provided wheelchair access.
- 83% (15/18) of responding pharmacies provided handwashing facilities in or close to the consultation area. Of those, 7 also provided toilet facilities for customers.
- 67% (12/18) of responding pharmacies stated they were willing to undertake consultations at patient homes or another suitable site.

This information has been compiled using the self-reported contractor survey which had a response rate of 30%.

Languages spoken

At least 16 of the pharmacies within Wandsworth can offer services in a language other than English

Table 9. Pharmacies offering services in languages other than English

Language	Number of pharmacies
Gujarati	13
Hindi	12
Polish	10
Urdu	6
Farsi	3
Telugu	3
Arabic	3
Italian	3
French	3
Romanian	2
Spanish	2
German	2
Tamil	2
Punjabi	2
Marathi	1
Slovak	1
Czech	1
Russian	1
Swahili	1
Greek	1
Cantonese	1

Language	Number of pharmacies
Mandarin	1
Somali	1
Bulgarian	1

This information has been compiled using the contractor survey which had a response rate of 30%.

5.2.2 Enhanced services

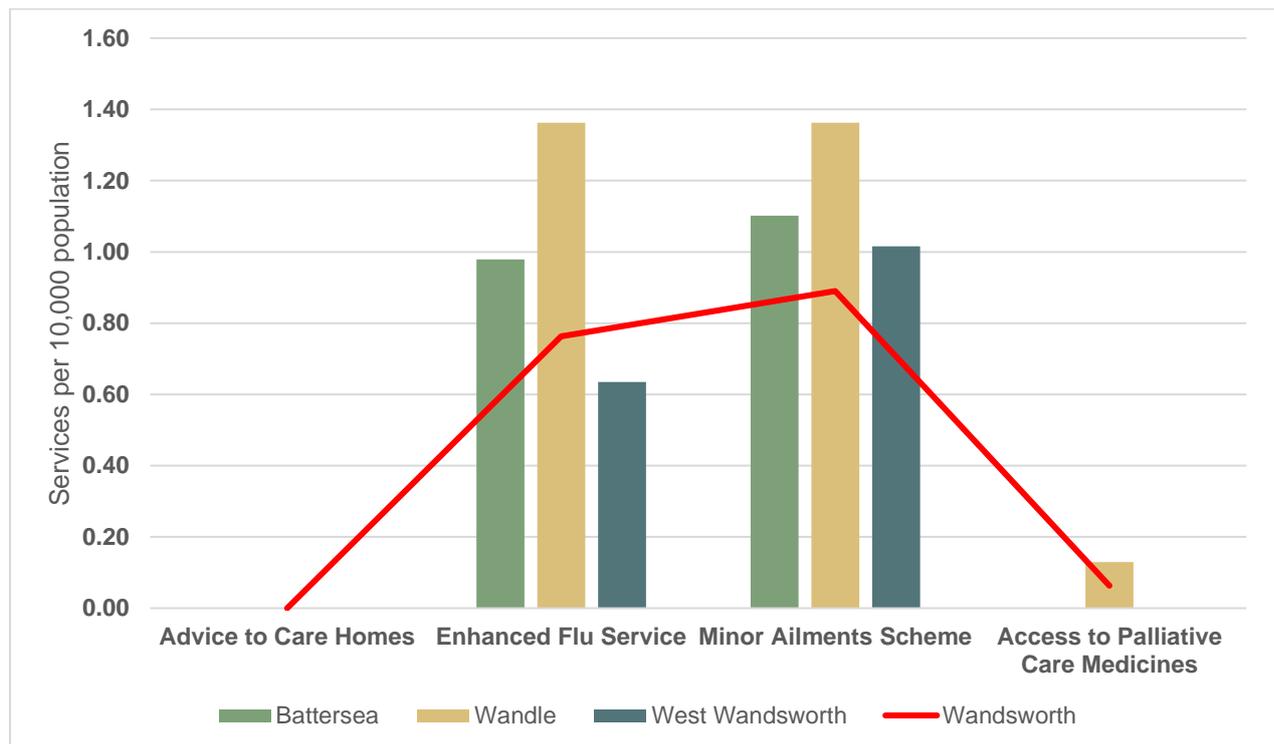
The list of pharmacies which provide enhanced services across the borough is available in Appendix 7.

Table 10 shows the distribution of pharmacies providing enhanced services across the borough. Approximately half of pharmacies provide the flu and minor ailments enhanced services, with a slightly greater concentration in the Wandle locality, once the size of population is considered (Figure 36). Only two pharmacies provide the palliative care enhanced service, both of which are in Wandle locality. No pharmacies provide the care homes enhanced service in the borough.

Table 10. Number of Pharmacies providing Enhanced Services by Locality

Enhanced Service	Battersea (population = 81,704)	Wandle (population = 154,116)	West Wandsworth (population = 78,724)	Wandsworth Total
Care Homes	0	0	0	0
Enhanced service Flu	8	21	5	34
Minor Ailments	9	21	8	38
Palliative Care	0	2	0	2

Figure 36. Enhanced services per 10,000 population



5.2.3 Other relevant services provided outside the HWB's area

Whilst there are pharmacies outside of the HWB's area providing pharmaceutical services during hours that may be regarded as providing improvement or better access, it is a choice of individuals whether to access these as part of their normal lives. None are specifically commissioned to provide services to the population of Wandsworth HWB area

5.3 Other services

The following NHS services are deemed, by the HWB, to affect the need for pharmaceutical services within its area:

- Hospital pharmacies – reduce the demand for the dispensing essential service as prescriptions written in the hospital are dispensed by the hospital pharmacy service.
- Personal administration of items by GPs – as above this also reduces the demand for the dispensing essential service. Items are sourced and personally administered by GPs and/or practice nurses thus saving patients having to take a prescription to a pharmacy, for example for a vaccination, in order to then return with the vaccine to the practice so that it may be administered.
- GP out of hours service.
- Services commissioned by Wandsworth council

5.3.1 Hospital pharmacies

Patients attending St Georges hospital, on either an inpatient or outpatient basis, may require prescriptions to be dispensed and these may be dispensed within the hospital.

Should services be moved out of the hospital and into the primary care setting then it is likely that this would lead to more prescriptions needing to be dispensed by pharmacies in primary care.

In addition, Wandsworth residents attending hospitals elsewhere in London may be using the hospital pharmacy or other pharmacies in the proximity of the hospital to obtain their prescriptions. Due to the way that dispensing data is recorded, the extent cannot be determined

5.3.2 Personal administration of items by GPs

Under their medical contract with NHS England there will be occasion where a GP practice personally administers an item to a patient.

Generally, when a patient requires a medicine or appliance their GP will give them a prescription which they take to their preferred pharmacy. In some instances, however the GP will supply the item against a prescription and this is referred to as personal administration as the item that is supplied will then be administered to the patient by the GP or a nurse. This is different to the dispensing of prescriptions and only applies to certain specified items for example vaccines, anaesthetics, injections, intra-uterine contraceptive devices, and sutures.

For these items, the practice will produce a prescription however the patient is not required to take it to a pharmacy, have it dispensed and then return to the practice for it to be administered.

5.3.3 GP out of hours service

Beyond the normal working hours practices open, there is an out of hours service operated as an initial telephone consultation where the doctor may attend the patients home or request the patient access one of the clinics. The clinics and travelling doctors have a stock of medicines and depending on the patient and their requirement they may be given medicines from stock or a prescription issued for dispensing at a pharmacy.

Prescriptions from out of hours services can be dispensed by pharmacies with longer opening hours. These pharmacies are listed in section 5.1.

5.3.4 Locally commissioned services – Wandsworth borough council and Wandsworth CCG

Since 1st April 2013 Wandsworth council has been responsible for the commissioning of some public health services. In addition, the CCG commissions a number of

services that have an impact. Appendix 7 sets out the services currently commissioned and the number of pharmacies providing these services.

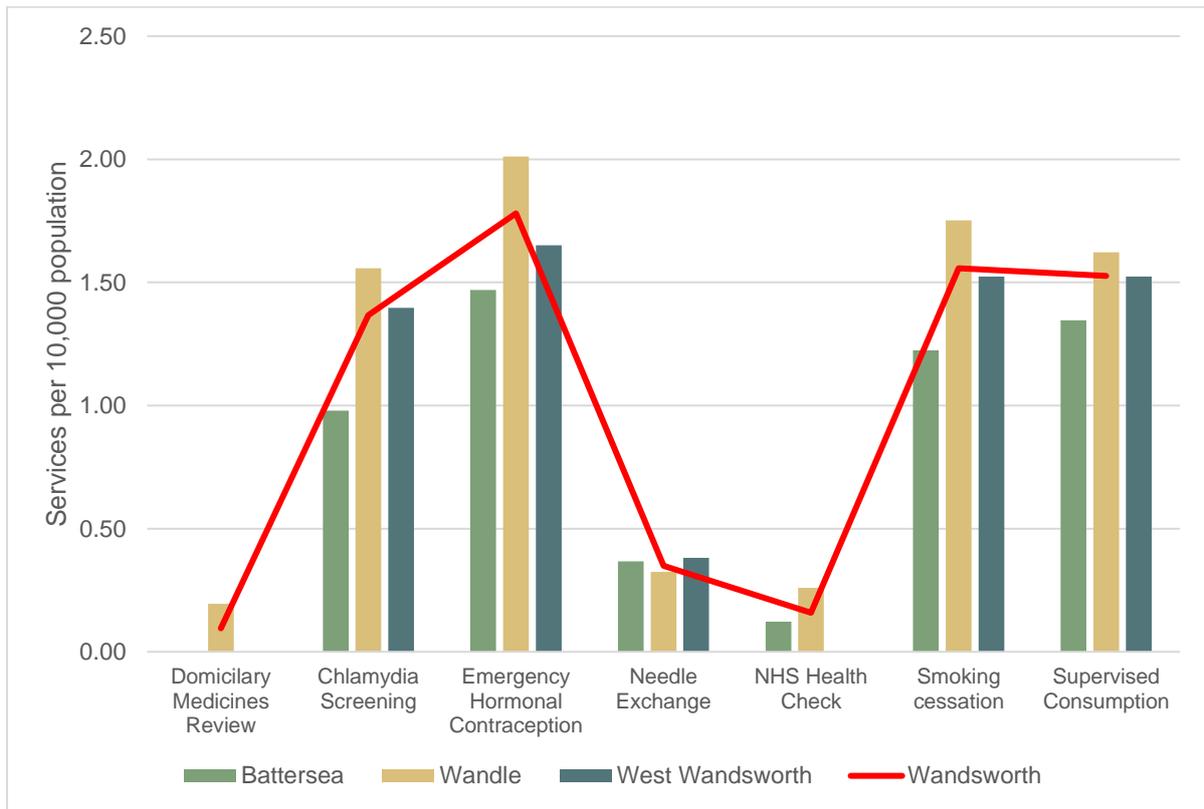
Table 11 shows the distribution of pharmacies providing locally commissioned services across the borough. A large proportion of pharmacies provide the minor ailments, chlamydia screening, emergency hormonal contraception, smoking cessation, and supervised consumption services, with a good spread across the borough by population (Figure 37). A smaller proportion provide needle exchange and NHS Health Checks, with West Wandsworth lacking a pharmacy providing NHS Health Checks. Three pharmacies provide the domiciliary medicines review service, all of which are in the Wandle locality.

Wandsworth CCG also has an informal arrangement with 11 pharmacies to provide a palliative care service.

Table 11. Number of Pharmacies providing Locally Commissioned Services by Locality

Commissioner	Locally Commissioned Service	Battersea (population = 81,704)	Wandle (population = 154,116)	West Wandsworth (population = 78,724)	Wandsworth Total
Wandsworth CCG	Domiciliary medicines review service	0	3	0	3
Wandsworth Council	Chlamydia Screening	8	24	11	43
	Emergency Hormonal Contraception	12	31	13	56
	Needle exchange	3	5	3	11
	NHS Health Checks	1	4	0	5
	Smoking Cessation	10	27	12	49
	Supervised Consumption	11	25	12	48

Figure 37. Locally commissioned services per 10,000 population



6 Analysis and conclusions

6.1 Necessary services

6.1.1 Access to essential services

In order to assess the provision of essential services against the needs of our population the HWB considers access (travelling times and opening hours) as the most important factor in determining the extent to which the current provision of essential services meets the needs of the population.

6.1.2 Access to essential services during normal working hours

With consideration of:

- Map 6, Map 7 and Map 8 which demonstrate that weekday access and travel times to pharmacy services in Wandsworth during working hours are excellent.
- Figure 29, which demonstrates that all residents are within 1,200 metres (3/4 mile) of an open pharmacy during weekday working hours.
- Table 5. Items dispensed by pharmacies by localities in Wandsworth, 2016/17

The HWB notes that even though there are fewer pharmacies per population in Battersea and West Wandsworth, when compared to South London and England averages, the total items dispensed per pharmacy per population is still lower, suggesting that current capacity is sufficient for the needs of the local populations.

Wandsworth HWB has therefore concluded that based on the information available at the time of developing this PNA:

There are no current gaps in the provision of essential services during normal working hours (09:00-17:00)

6.1.3 Access to advanced services

With consideration of:

- Table 10. Number of Pharmacies providing Enhanced Services by Locality
- Figure 35. Advanced services per 10,000 population

Wandsworth HWB has determined that although most advanced services are accessible to residents, there are no pharmacies offering Appliance Utilisation Reviews

(AUR) and Stoma Appliance Customisation (SAC) services across the whole borough. The HWB, through discussion with relevant stakeholders is satisfied that these specialist services are available to Wandsworth residents by other means (such as distance selling) and therefore do not constitute a gap in provision.

In addition, with respect to Wandle, the HWB notes that:

- The activity of the New Medicine Service (NMS) is 18.3 per 1,000 population, and higher than the London population.
- The activity of the Medicine Utilisation Review (MUR) service is 69.8 per 1,000 population and is higher than the London total.

It has not been possible to determine whether this variation in activity reflects variation in need, overprovision or underprovision elsewhere.

The Wandsworth HWB therefore concludes that based on the information available at the time of developing this PNA:

There are no current gaps in the provision of advanced services.

6.1.4 Future provision of necessary services

With consideration of:

- Section 4.3.1, 4.3.2 and 4.3.3 (Developments), that demonstrate that the only locality where a significant increase in demand is likely to be seen is Battersea, where the VNEB development alone is expected to increase the number of households by up to 4,700, and includes plans for the opening of a new health centre.
- Section 5.1.2– that demonstrate current access times to pharmacy services throughout the week, with limited access in the Nine Elms area within the borough.
- Section 6.1.2 – that demonstrate current gaps in the provision of advanced service within the borough.

The Wandsworth HWB has determined that there will be a significant increase in number of residents within the Battersea locality. In consideration of this and the current access times within Nine Elms, there will be a gap in pharmaceutical services in the Battersea locality. The increased demand will need to be monitored and addressed in a planned way, with reference to any related developments of the wider health and social care infrastructure – particularly the proposed health centre on Sleaford Street.

The HWB therefore concludes based on the information available at the time of developing this PNA:

There will be a gap in the future provision of necessary pharmaceutical services in the Battersea area, which will need to be monitored and addressed in a planned way with reference to wider transport, health and social care infrastructure – particularly the proposed health centre.

6.2 Improvements and better access

6.2.1 Access to essential services outside normal working hours

Weekday evenings

With consideration of:

- Table 2 which lists the five pharmacies open after 19:00 on weekdays, with none open after 20:00,
- Map 9 and Figure 30 which demonstrate that 57% of Wandsworth residents are within 1,600 metres (1 mile) of an open pharmacy after 19:00,
- Map 10 which demonstrates that over 70% of residents are within a 12-minute cycle journey of an open pharmacy after 19:00, with 94% being within 20 minutes,
- Map 11 which demonstrates that over 95% of residents are within an 8-minute drive of an open pharmacy after 19:00,
- Map 5. Public transport access level in the borough

The HWB notes that there is generally good access to pharmacy services on weekday evenings, with the following observations.

With respect to Battersea, the Wandsworth HWB notes that

- The proximity of nearby pharmacy in the Borough of Lambeth (Lloyds FXM20) which is open until 22:00 daily, will likely meet the needs of the residents currently in the Nine Elms area.

With respect to West Wandsworth, the Wandsworth HWB notes that:

- Whilst most residents in Putney and Roehampton would have to walk over a mile to the nearest pharmacy, the driving distance is short (under 12 minutes) and the nearby late opening pharmacies are located in areas with good public transport access.

Demand for pharmaceutical services will be much lower at evenings and in the event that residents require pharmacy services, current arrangements and access time are sufficient to meet demand.

The Wandsworth HWB concludes that based on the information available at the time of developing this PNA:

There are no current gaps in the provision of essential services during week-day evenings (after 19:00)

Saturday

With consideration of:

- Table 3 which lists the pharmacies open on Saturdays,
- Map 12 and Figure 32 which demonstrate that over 98% of Wandsworth residents are within 1,200 metres (3/4 mile) of an open pharmacy on Saturdays,
- Map 13 which demonstrates that over 98% of residents are within an 8-minute cycle journey of an open pharmacy on Saturdays,
- and Map 14 which demonstrates that over 98% of residents are within a 4-minute drive on Saturdays,

Wandsworth HWB has concluded that based on the information available at the time of developing this PNA:

There are no current gaps in the provision of essential services on Saturdays

Sunday

With consideration of:

- Table 4 which lists the eleven pharmacies open on Sundays,
- Map 15 and Figure 33 which demonstrate that over 82% of Wandsworth residents are within 1,600 metres (1 mile) of an open pharmacy on Sundays,
- Map 16 which demonstrates that 92% of residents are within a 12-minute cycle journey of an open pharmacy on Sundays,
- and Map 17 which demonstrates that 100% of residents are within an 8-minute drive of an open pharmacy on Sundays,

The HWB notes that there is generally good access to pharmacy services on Sundays, with the following observations.

With respect to Battersea the Wandsworth HWB notes that:

- The proximity of nearby pharmacy in the Borough of Lambeth (Lloyds FXM20) which is open on Sundays, will likely meet the needs of the residents currently in the Nine Elms area.

With respect to West Wandsworth, the Wandsworth HWB notes that:

- Whilst some most residents in Putney and Roehampton would have to walk over a mile to the nearest pharmacy, the driving distance is short (under 8 minutes) and nearby open pharmacies are located in areas with good public transport access.

Demand for pharmaceutical services will be much lower on Sundays and in the event that residents require pharmacy services, current arrangements and access time are sufficient to meet demand.

The Wandsworth HWB therefore concludes that based on the information available at the time of developing this PNA,

There are no current gaps in the provision of essential services on Sundays

6.2.2 Future provision – access to essential services outside of normal working hours

With consideration of:

- Section 4.3.1, 4.3.2 and 4.3.3 (Developments), that demonstrate that the only locality where a significant increase in demand is likely to be seen is Battersea, where the VNEB development alone is expected to increase the number of households by up to 4,700, and includes plans for the opening of a new health centre.
- Section 5.1.3, 5.1.4 and 5.1.5– that demonstrate current access times to pharmacy services throughout the week, with limited access in the Nine Elms area within the borough.
- Section 6.2.1 above,

The Wandsworth HWB has determined that there will be a significant increase in number of residents within the Battersea locality. In consideration of this and the current access times within Nine Elms, there will be a gap in pharmaceutical services in the Battersea locality. The increased demand will need to be monitored and addressed in a planned way, with reference to any related developments of the wider health and social care infrastructure – particularly the proposed health centre on Sleaford Street.

The HWB therefore concludes based on the information available at the time of developing this PNA:

There will be a gap in the future provision of necessary pharmaceutical services in the Battersea area, which will need to be monitored and addressed in a planned way with reference to wider transport, health and social care infrastructure – particularly the proposed health centre.

6.2.3 Access to enhanced services

With consideration of:

- Table 10. Number of Pharmacies providing Enhanced Services by Locality
- Figure 36. Enhanced services per 10,000 population
- Section 5.3.4 which states that Wandsworth CCG has informal arrangements with 11 pharmacies to provide a palliative care service across the borough.

Wandsworth HWB notes that with respect to the advice to care home service:

- That there are no pharmacies currently commissioned to provide the advice to care homes service.
- The HWB notes that this is a national issue as commissioning of this services is a specialist matter.

The Wandsworth HWB therefore concludes that based on the information available at the time of developing this PNA:

There are no current gaps in the provision of enhanced services

6.2.4 Future provision – access to enhanced services

With consideration of:

- Section 4.3.1, 4.3.2 and 4.3.3 (Developments), that demonstrate that the only locality where a significant increase in demand is likely to be seen is Battersea, where the VNEB development alone is expected to increase the number of households by up to 4,700, and includes plans for the opening of a new health centre.
- Section 6.2.3 above,

The Wandsworth HWB has determined that, although there will be a significant increase in number of residents within the Battersea locality, due to uncertainty over the demography of the incoming population, the needs of these residents with respect to specific enhanced services cannot currently be determined and will need to be considered at a later time.

The Wandsworth HWB therefore concludes based on the information available at the time of developing this PNA:

There may be a gap in the future provision of enhanced services, however this cannot currently be determined

6.2.5 Locally commissioned services

With consideration of:

- Table 11. Number of Pharmacies providing Locally Commissioned Services by Locality
- Figure 37. Locally commissioned services per 10,000 population
- Appendix 2. Contractor survey summary

And as required by paragraph 5 of schedule 1 to the 2013 Regulations, Wandsworth HWB has determined that there may be gaps in provision of other NHS services within the borough.

With respect to Battersea, the HWB notes that:

- There are no CCG commissioned pharmacy services offering domiciliary medicine review services.

With respect to West Wandsworth the HWB notes that:

- There are no pharmacies which have been commissioned by the council to offer NHS health checks.
- There are no CCG commissioned pharmacy services offering domiciliary medicine review services.

The HWB notes the contractor survey findings which suggest that nearly all pharmacies are willing to provide most services if commissioned.

The HWB therefore recommends that the commissioning of these services be reassessed by the local authority to determine ensure the distribution of services reflects the patterns of need and is adequately accessible in every locality.

The Wandsworth HWB therefore concludes that based on the information available at the time of developing this PNA

There is no current gap, but a potential for improvement in the access to locally commissioned services throughout the borough which should be considered by commissioners

6.2.6 Future provision – access to Locally commissioned services

With consideration of:

- Section 4.3.1, 4.3.2 and 4.3.3 (Developments), that demonstrate that the only locality where a significant increase in demand is likely to be seen is Battersea, where the VNEB development alone is expected to increase the number of households by up to 4,700, and includes plans for the opening of a new health centre.
- Section 6.2.5 above,

The Wandsworth HWB has determined that, although there will be a significant increase in number of residents within the Battersea locality, due to uncertainty over the demography of the incoming population, the needs of these residents with respect to specific commissioned services cannot currently be determined and will need to be considered at a later time.

The HWB therefore concludes based on the information available at the time of developing this PNA:

There may be a gap in the future locally commissioned services, however this cannot currently be determined

7 References

- ¹ Department of Health, Community pharmacy in 2016/17 and beyond; Final package, https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/561495/Community_pharmacy_package_A.pdf [accessed 24/1/2017]
- ² Public Health England Local Health, (accessed 20/10/2017), <http://www.localhealth.org.uk/>
- ³ Public Health England, Shape Place <https://shapeatlas.net/place/>
- ⁴ Office for National Statistics, 2014-based population projections
- ⁵ Office for National Statistics, Migration Indicators Tool, 2016
- ⁶ Office for National Statistics 2011, Census 2011
- ⁷ Projecting Older People Population Information (POPPI)
- ⁸ Wandsworth Council, Care Home Needs Assessment 2014
- ⁹ Public Health England, Public Health Outcomes Framework
- ¹⁰ Office for National Statistics, Census 2011
- ¹¹ Public Health England, Wider Determinants of Health Profile, 2015/16
- ¹² Office for National Statistics, Live Births by Area of Usual Residence, England and Wales 2015
- ¹³ Public Health England, Health Profiles, Smoking status at time of delivery (historical method), 2016/17
- ¹⁴ Public Health England, Public Health Outcomes Framework 2.02i, Breastfeeding - breastfeeding initiation, 2014/15
- ¹⁵ Public Health England, Public Health Outcomes Framework 2.04, Under 18s conception rate / 1,000
- ¹⁶ Office for National Statistics, Sexual identity, UK: 2016
- ¹⁷ GIRES, 2009 Gender Variance in the UK: Prevalence, Incidence, Growth and Geographic Distribution
- ¹⁸ Wandsworth CCG Locality Commissioning Intentions/Priorities 2016/17, http://www.wandsworthccg.nhs.uk/aboutus/OurBoard/Wandsworth_Board_Papers/14-10-2015/Attach_05_-_WCCG_CIs_FINAL.pdf
- ¹⁹ Wandsworth Borough Council, 2016-2017 Housing AMR draft (as at 21/09/2017)
- ²⁰ New Housing Survey 2017, Richmond and Wandsworth Councils
- ²¹ Transport for London, WebCAT, <https://tfl.gov.uk/info-for/urban-planning-andconstruction/planning-with-webcat/webcat?intcmp=25932> (Accessed 13/11/2017)

8 Appendices

Appendix 1. Pharmaceutical Needs Assessment Steering Group Terms of Reference

Project Aim

To fulfil the duty of Merton and Wandsworth Health and Wellbeing Boards (HWBs) to produce revised pharmaceutical needs assessments (PNAs) which will provide a rational basis to plan where resources need to be invested, to ensure that the commissioning of enhanced pharmaceutical services from community pharmacy is explicitly linked to national targets and local needs. NHS England must take account of PNAs in its commissioning decisions. The PNA complements the local Joint Strategic Needs Assessment (JSNA) which the Council and Clinical Commissioning Group (CCG) uses to inform commissioning of local services.

The current PNAs were published the 1st April 2015 in accordance with the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013¹¹ (hereafter, “the Regulations”) following extensive local engagement and analysis. The revised assessments will build on the existing evidence, taking into account developments in the strategic context and local need and provision.

Purpose

The purpose of the steering group is to:

Oversee in the refresh of the PNAs for the London Boroughs of Merton and Wandsworth, in line with the Regulations and Department of Health guidance¹² to inform existing and future commissioning plans for the 2017/18 commissioning cycle and beyond.

To ensure publication of the PNAs and recommendations therein by 31st March 2018.

Coordinate collaboration across Merton and Wandsworth to make efficient use of resources and in reflection of the common links to the Sutton, Merton and Wandsworth Local Pharmaceutical Committee and the integration of Merton and Wandsworth Clinical Commissioning Group staffing, whilst retaining the sovereignty of the two boroughs and distinct assessments of their pharmaceutical needs.

Steering group members and key stakeholders

A multidisciplinary joint steering group has been established, comprising the following personnel from Wandsworth and Merton with roles and responsibilities detailed:

Health and Wellbeing Board member organisations membership

¹¹ <http://www.legislation.gov.uk/ukxi/2013/349/part/1/made>

¹² <https://www.gov.uk/government/publications/pharmaceutical-needs-assessments-information-pack>

Council Public Health and health intelligence - *Project manage, analyse, and draft PNAs.*

Anna Raleigh, Consultant in Public Health, Richmond and Wandsworth Councils

Barry Causer, Public Health Commissioning Manager, Merton Council

Steven Bow, Business Intelligence Manager, Richmond and Wandsworth Councils

Samina Sheikh, Principal Public Health Intelligence Specialist, Merton Council

Shewa Melesse, Analyst Support Officer, Richmond and Wandsworth Councils

Youssef Oskrochi, Public Health Registrar, Richmond and Wandsworth Councils

Rooah Omer, Specialty Registrar in Public Health Medicine, Merton Council

Clinical Commissioning Group (CCG)

Clinical and professional advice relating to medicines optimisation

Sita Patel, Senior Pharmaceutical Adviser, Wandsworth CCG (also representing Merton CCG)

Ensure pharmacy is embedded within wider primary care landscape

Lucy Lewis, Primary Care Commissioning & West Merton Locality Manager, Merton CCG (also representing Wandsworth CCG)

Healthwatch

Support consultation on PNA and ensure public and patient voice is heard.

Donald Roy, Healthwatch Board Member, Healthwatch Wandsworth

Dave Curtis, Healthwatch Manager, Healthwatch Merton

Key stakeholder membership

Local Pharmaceutical Committee (LPC) – *Representing and supporting liaison and communication with pharmacy contractors*

Andrew McCoig, Chief Executive Officer, Wandsworth, Merton and Sutton LPC

Local Medical Committee (LMC) – *Representing and supporting liaison and communication with general practice*

Marek Jarzembowski, Chair, Merton LMC

Amer Salim, Vice chair, Wandsworth LMC

General Practice providers – *Representing (some) locally commissioned services*

- Paul Bond, General Manager, Merton GP Federation
- Tom Coffey, Non Executive Board Member, Battersea Healthcare

Key stakeholders for consultation

NHS England – *Responsibility to take account of PNAs in commissioning decisions, and to provide information to inform PNAs (i.e. pharmaceutical lists and details of services commissioned), but no responsibility for producing the PNAs themselves.*

Acute hospital trusts

- Kingston Hospital NHS Foundation Trust
- St George's NHS Foundation Trust
- Epsom and St Helier University Hospital NHS Trust

Community trusts

- Central London Community Healthcare NHS Trust

Mental health trusts

- South West London and St George's Mental Health NHS Trust

Pharmacists and dispensing doctors

Neighbouring HWBs

The Joint Steering Group will meet at critical project dates for the term of the project with the first such meeting scheduled for the 20th September 2017

The Steering Group will reach decisions by consensus. When consensus cannot be achieved, decisions will be referred to each HWB.

Chair

The Steering Group will be co-chaired by Anna Raleigh (Consultant in Public Health, Richmond and Wandsworth Councils) and Barry Causer Public Health Commissioning Manager, Merton Council), who are to be the PNA operational officers.

Key Functions of the Pharmaceutical Needs Assessment Steering Group

Oversee the PNA process

Ensure key project milestones are delivered to timescale

Provide guidance to the project teams developing the PNAs

Ensure consultation with all stakeholders

Ensure that the outputs of the PNAs have “fit” with the wider health economy and priorities therein

Ensure the PNAs are integrated with the HWB's JSNAs

Ensure that the PNAs are utilised to influence commissioning

Responsible for considering the interdependencies and consequences of commissioning proposals emanating from the PNAs

Responsible for approving the PNA before submission to the respective HWB

Ensure interface between pharmacy and primary care

Accountability

The steering group will report to the HWBs.

Project Implementation Plan

Progress will be monitored against the milestones detailed within the PNA project plan. Updates on the project plan and milestones therein will be presented to the Steering Group at each meeting.

Deliverables

Completion of a pharmaceutical needs assessment in line with national/guidance

Recommend an appropriate range of services from Community Pharmacies which support or enhance primary care services in the area

Maintain or improve levels of access to Pharmacy Services in the area

Appendix 2. PNA Pharmacy Questionnaire

Wandsworth Health and Wellbeing Board

Premises Details

Contractor Code (ODS Code)	
Name of contractor (i.e. name of individual, partnership or company owning the pharmacy business)	
Trading Name	
Address of Contractor pharmacy	
Is this pharmacy one which is entitled to Pharmacy Access Scheme payments?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Possibly
Is this pharmacy a 100-hour pharmacy?	<input type="checkbox"/> Yes
Does this pharmacy hold a Local Pharmaceutical Services (LPS) contract? (i.e. it is not the 'standard' Pharmaceutical Services contract)	<input type="checkbox"/> Yes
Is this pharmacy a Distance Selling Pharmacy? (i.e. it cannot provide Essential Services to persons present at or in the vicinity of the pharmacy)	<input type="checkbox"/> Yes
Pharmacy email address	
Pharmacy telephone	
Pharmacy fax (if applicable)	
Pharmacy website address (if applicable)	
Can the LPC store the above information and use it to contact you?	<input type="checkbox"/> Yes

Core hours of opening

Day	Open from	To	Lunchtime (From – To)
Monday			
Tuesday			
Wednesday			
Thursday			
Friday			
Saturday			
Sunday			

Total hours of opening

Day	Open from	To	Lunchtime (From – To)
Monday			
Tuesday			
Wednesday			
Thursday			
Friday			
Saturday			
Sunday			

Consultation facilities

There is a consultation area (meeting the criteria for the Medicines Use Review service) (tick as appropriate)

On premises	None, or	<input type="checkbox"/>
	Available (including wheelchair access), or	<input type="checkbox"/>
	Available (without wheelchair access), or	<input type="checkbox"/>
	Planned within the next 12 months, or	<input type="checkbox"/>
	Other (specify)	
Where there is a consultation area, is it a closed room?		<input type="checkbox"/> Yes

During consultations are there hand-washing facilities	In the consultation area, or	<input type="checkbox"/>
	Close to the consultation area, or	<input type="checkbox"/>
	None	<input type="checkbox"/>

Patients attending for consultations have access to toilet facilities	<input type="checkbox"/> Yes
---	------------------------------

Off-site	The pharmacy has access to an off-site consultation area (i.e. one which the former PCT or NHS England local team has given consent for use)	<input type="checkbox"/> Yes
	The pharmacy is willing to undertake consultations in patient’s home / other suitable site	<input type="checkbox"/> Yes

Languages spoken (in addition to English)	
---	--

IT Facilities

Select any that apply.

Electronic Prescription Service Release 2 enabled	<input type="checkbox"/>
NHSmal being used	<input type="checkbox"/>
NHS Summary Care Record enabled	<input type="checkbox"/>
Up to date NHS Choice entry	

Healthy Living Pharmacies (HLP)

Select the one that applies.

The pharmacy has achieved HLP status	<input type="checkbox"/>
The pharmacy is working toward HLP status	<input type="checkbox"/>
The pharmacy is not currently working toward HLP status	<input type="checkbox"/>

Services

Does the pharmacy dispense appliances?

Yes – All types, or	<input type="checkbox"/>
Yes, excluding stoma appliances, or	<input type="checkbox"/>
Yes, excluding incontinence appliances, or	<input type="checkbox"/>
Yes, excluding stoma and incontinence appliances, or	<input type="checkbox"/>
Yes, just dressings, or	<input type="checkbox"/>
Other [identify]	
None	<input type="checkbox"/>

Advanced services

Does the pharmacy provide the following services?

	Yes	Intending to begin within next 12 months	No - not intending to provide
Medicines Use Review service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New Medicine Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliance Use Review service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stoma Appliance Customisation service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flu Vaccination Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NHS Urgent Medicine Supply Advanced Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Enhanced¹³ and Other Locally Commissioned Services

Which of the following services does the pharmacy provide, or would be willing to provide?

	Currently providing under contract with the local NHS England Team	Currently providing under contract with CCG	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or willing to provide
Anticoagulant Monitoring Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti-viral Distribution Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Care Home Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chlamydia Testing Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chlamydia Treatment Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contraceptive service (not EC) ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾				
Disease Specific Medicines Management Service:					
Allergies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alzheimer's/dementia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Asthma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CHD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COPD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Depression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes type I	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes type II	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Epilepsy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart Failure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hypertension	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parkinson's disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)					

¹³ 'Enhanced Services' are those commissioned by the local NHS England Team. CCGs and Local Authorities can commission Other Locally Commissioned Services that are equivalent to the Enhanced Services, but for the purpose of developing the PNA are called 'Other Locally Commissioned Services' not 'Enhanced Services'

¹⁴ These services are not listed in the Advanced and Enhanced Services Directions, and so are not 'Enhanced Services' if commissioned by the local NHS England Team. The local NHS England Team may commission them on behalf of the CCG or Local Authority, but when identified in the PNA they will be described as 'Other Locally Commissioned Services' or 'Other NHS Services'

	Currently providing under contract with the local NHS England Team	Currently providing under contract with CCG	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or willing to provide
Emergency Contraception Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emergency Supply Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gluten Free Food Supply Service (i.e. not via FP10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Delivery Service (not appliances) ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Independent Prescribing Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If currently providing an Independent Prescribing Service, what therapeutic areas are covered?					
Language Access Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medication Review Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medicines Assessment and Compliance Support Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Minor Ailment Scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MUR Plus/Medicines Optimisation Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If currently providing an MUR Plus/ Medicines Optimisation Service, what therapeutic areas are covered?					
Needle and Syringe Exchange Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Obesity management (adults and children) ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not Dispensed Scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On Demand Availability of Specialist Drugs Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Currently providing under contract with the local NHS England Team	Currently providing under contract with CCG	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or willing to provide
Out of Hours Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Patient Group Direction Service (name the medicines covered by the Patient Group Direction)				<input type="checkbox"/>	<input type="checkbox"/>
Phlebotomy Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prescriber Support Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Schools Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Screening Service					
Alcohol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cholesterol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gonorrhoea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. pylori	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HbA1C	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hepatitis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HIV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)					
Seasonal Influenza Vaccination Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other vaccinations ⁽¹⁴⁾					
Childhood vaccinations	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hepatitis (at risk workers or patients)	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HPV	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel vaccines	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other – (please state)					
Sharps Disposal Service ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stop Smoking Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Currently providing under contract with the local NHS England Team	Currently providing under contract with CCG	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or willing to provide
Supervised Administration Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supplementary Prescribing Service (what therapeutic areas are covered?)				<input type="checkbox"/>	<input type="checkbox"/>
Vascular Risk Assessment Service (NHS Health Check) ⁽¹⁴⁾	<input type="checkbox"/> ⁽¹⁴⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Non-commissioned services

Does the pharmacy provide any of the following?

Collection of prescriptions from GP practices	<input type="checkbox"/>
Delivery of dispensed medicines – Free of charge on request	<input type="checkbox"/>
Delivery of dispensed medicines – Selected patient groups (list criteria)	
Delivery of dispensed medicines – Selected areas (list areas)	
Delivery of dispensed medicines - Chargeable	<input type="checkbox"/>
Monitored Dosage Systems – Free of charge on request	<input type="checkbox"/>
Monitored Dosage Systems – chargeable	<input type="checkbox"/>

Is there a particular need for a locally commissioned service in your area? If so, what is the service requirement and why.	<input type="checkbox"/>
--	--------------------------

Details of the person completing this form:

Contact name of person completing questionnaire, if questions arise	Contact telephone number

Appendix 3. Contractor survey summary

N.B. Queens Pharmacy (FKG31) and Robards Dispensing Chemist (FYH80) submitted two entries with differing data, only the most recent submission has been included.

Opening Times

Early Open

ODS Code	Trading Name	Open (M-F)	Close (M-F)
FKP46	Boots	08:00	20:00
FYH80	Robards Chemist	08:30	18:30

Late Open (after 19:00)

ODS Code	Trading Name	Open	Close	Notes
FCG60	Day Lewis Pharmacy	09:00	20:00	Monday and Wednesday only
FVK09	Boots – Battersea	09:00	19:30	M to F
FDN74	Boots – Southfields	09:00	19:30	M to F
FKP46	Boots – Putney High St	08:00	20:00	M to F
FGJ32	Wandsworth Pharmacy	09:00	20:00	M to F

Open Saturday

ODS Code	Trading Name	Open	Close
FCG60	Day Lewis Pharmacy	09:00	13:00
FV302	Aura Pharmacy	09:00	13:00
FVK09	Boots Battersea	09:00	19:00
FDN74	Boots Southfields	09:00	17:30
FKP46	Boots Putney High St	09:00	19:00
FT016	W J Boyes	09:00	14:00
FG756	Medipharmacy	09:00	18:00
FG443	Dumlers pharmacy	09:00	14:00

ODS Code	Trading Name	Open	Close
FNE38	Healthchem Pharmacy	09:00	17:00
FCL10	Husbands Pharmacy	09:00	13:00
FNQ61	Krystal pharmacy	09:00	14:00
FP451	Markrise Ltd	09:00	13:30
FFD49	Nettles	09:00	18:00
FLL81	Northcote pharmacy	09:00	18:00
FM656	Putney Pharmacy	09:00	14:00
FKG31	Queens Pharmacy	09:00	18:00
FYH80	Robards Chemist	08:30	18:30
FGJ32	Wandsworth Pharmacy	09:00	20:00

Open Sunday

ODS Code	Trading Name	Open	Close
FVK09	Boots Battersea	11:00	18:00
FDN74	Boots Southfields	11:00	17:00
FKP46	Boots Putney High St	10:00	17:00

Facilities & Services

- All respondents (n=18) to our contractor survey offered on site consultation services. Of those, 94% (17/18) had both closed areas and provided wheelchair access. Only one provider did not offer a closed space or provided wheelchair access.
- 83% (15/18) of responding pharmacies provided handwashing facilities in or close to the consultation area. Of those, 7 also provided toilet facilities for customers.
- 67% (12/18) of responding pharmacies stated they were willing to undertake consultations at patient homes or another suitable site.
- 89% (16/18) of responding pharmacies stated that their staff could speak a language other than English:

Language	Number of pharmacies
Gujarati	13
Hindi	12

Polish	10
Urdu	6
Farsi	3
Telugu	3
Arabic	3
Italian	3
French	3
Romanian	2
Spanish	2
German	2
Tamil	2
Punjabi	2
Marathi	1
Slovak	1
Czech	1
Russian	1
Swahili	1
Greek	1
Cantonese	1
Mandarin	1
Somali	1
Bulgarian	1

IT

- All responding pharmacies said they have EPS Release 2 enabled.
- 78% (14/18) of responding pharmacies said they were using NHSmail.
- 94% (17/18) of responding pharmacies said they had NHS Summary Care Records enabled.
- 89% (16/18) of responding pharmacies said their NHS Choices entry was up to date.
- Overall, 67% (13/18) of pharmacies were meeting all of the above IT guidelines.

Healthy Living Pharmacies

- Only 5 pharmacies (28%) stated that they had reach HLP status. All of the remaining pharmacies (13, 72%) stated they were actively working towards obtaining HLP status.

Dispensing Appliances

- 94% (17/18) of responding pharmacies said they dispensed appliances in some capacity. Of those, 13 stated they do all types of appliances, 2 stated

they do all types excluding stoma appliances and 2 stated they offer dressings only.

Advanced Services

Service	Currently Offer	Offering within 12 months	Not offering and no plans to offer
MUR	18	0	0
NMS	18	0	0
AUR	1	2	15
Stoma Appliance Customisation	0	2	16
Flu Vaccination	17	1	0
NHS UMAS	8	4	6

Service		Commissioner/Status					Notes
		NHSE	CCG	LA	WP	NA	
Enhanced Services	Anticoagulation Monitoring Service	0	0	0	14	4	
	Anti-viral distribution service	0	0	0	13	5	
	Care Home Service	1	0	0	12	5	
	Chlamydia Testing Service	0	4	6	5	3	
	Chlamydia Treatment Service	0	1	0	14	3	
	Contraceptive Service (non-EC)	0	5	0	10	3	

Disease Specific Services	Allergies	0	0	0	15	3	
	Alzheimer's/dementia	0	0	0	15	3	
	Asthma	0	0	0	15	3	
	CHD	0	0	0	15	3	

Service	Commissioner/Status					Notes
	NHSE	CCG	LA	WP	NA	
COPD	0	0	0	15	3	
Depression	0	0	0	14	4	
Diabetes type I	0	0	0	15	3	
Diabetes type II	0	0	0	15	3	
Epilepsy	0	0	0	14	4	
Heart Failure	0	0	0	15	3	
Hypertension	0	1	0	15	3	
Parkinson's disease	0	0	0	14	4	

Other Services	Emergency Contraception Service	0	10	7	1	0	
	Emergency Supply Service	0	8	1	6	3	
	Gluten Free Food Service Supply (via FP10)	1	0	0	15	2	
	Home Delivery Service	0	3	0	13	2	
	Independent Prescribing Service	0	0	0	16	2	
	Language Access Service	0	0	0	13	5	
	Medication Review Service	5	0	0	10	3	
	Medicines Assessment and Compliance Support Service	1	1	0	12	4	
	Minor Ailment Scheme	9	4	1	2	2	
	MUR Plus/Medicines Optimisation Service ⁽²⁾	0	0	0	14	4	
	Needle and Syringe Exchange Service	0	1	1	10	6	
	Obesity management (adults and children) ⁽²⁾	0	0	0	14	4	

Service	Commissioner/Status					Notes
	NHSE	CCG	LA	WP	NA	
Not Dispensed Scheme	0	0	0	13	5	
Observed Therapy	1	0	0	12	5	
Out of Hours Services	0	0	0	10	8	
Patient Group Direction Service	3	0	1	11	3	Travel vaccine Anti-malarial (x3) Flu vaccine
Phlebotomy Service ⁽²⁾	0	0	0	12	6	
Prescriber Support Service	0	0	0	15	3	
Schools Service	0	0	0	13		

Screening Services	Alcohol	0	1	0	14	3	
	Cholesterol	0	0	0	16	2	
	Diabetes	0	0	0	17	1	
	Gonorrhoea	0	0	0	15	3	
	H. pylori	0	0	0	16	2	
	HbA1C	0	0	0	15	3	
	Hepatitis	0	1	0	12	5	
	HIV	2	0	0	10	6	

Other Vaccinations	Seasonal Influenza Vaccination Service ⁽²⁾	0	11	2	4	1	
	Childhood vaccinations	0	0	0	10	8	
	Hepatitis (at risk workers or patients)	0	0	1	9	8	
	HPV	0	0	0	10	8	

Service	Commissioner/Status					Notes
	NHSE	CCG	LA	WP	NA	
Travel vaccines	0	0	1	10	7	
Sharps Disposal Service (2)	0	1	1	10	6	
Stop Smoking Service	6	5	4	1	2	
Supervised Administration Service	6	6	2	2	2	
Supplementary Prescribing Service	0	0	0	14	4	
Vascular Risk Assessment Service (NHS Health Check) ⁽²⁾	0	0	0	14	4	

Non-commissioned Services

Service	Yes	No	Notes
Collection of prescriptions from GP practices	30	0	
Delivery of dispensed medicines – Free of charge on request	17	1	Stated eligibility: Varied, majority state for immobile/housebound or elderly patients whilst others state for urgent prescriptions, all patients, or doctors request. Locations delivered: varied depending on pharmacy location, some deliver within 2-3-mile radius, some state “locally”.
Delivery of dispensed medicines - Chargeable	3	15	
Monitored Dosage Systems – Free of charge on request	17	1	
Monitored Dosage Systems – chargeable	4	14	

Particular needs identified for a locally commissioned service in area:

Postcode	Comment
SW19	Monitored Dosage Systems There is a large cohort of elderly people who are non-compliant due to memory loss, dementia etc who would benefit
SW12	Vitamin D supply for Children (Offered in Lambeth and asked for frequently as we are fairly close to the border)
SW16	Strep A, Chlamydia treatment, spirometry for COPD, delivery chargeable.

SW11	Anticoagulation service pharmacy is more accessible to our patients' blood glucose, cholesterol testing
SW15	Minor ailment service to include antibiotic supply for uncomplicated UTI as we are always having to refer patients. First aid for minor injuries to save people going to A&E or GP surgery Supply of 1% hydrocortisone for use on under twelve and face under a PGD or Minor ailment scheme.
SW8	Free EHC, only one pharmacy supplying on Queenstown road, if trained pharmacist NOT there, then there is a gap in the service provision.

Appendix 4. Consultation report

Number of responses: 3

The Wandsworth draft PNA does not identify any gaps in the provision of pharmaceutical services. To what extent do you agree or disagree with this assessment?

Strongly agree	
Tend to agree	2
Neither agree nor disagree	1
Tend to disagree	
Strongly disagree	
Don't know / can't say	

The Wandsworth draft PNA does not identify any gaps in the provision of pharmaceutical services. To what extent do you agree or disagree with this assessment? - If you disagree, please explain your reason(s) below:

No Comments made

To what extent do you agree or disagree with the other conclusions contained within the draft PNA?

Strongly agree	
Tend to agree	2
Neither agree nor disagree	1
Tend to disagree	
Strongly disagree	
Don't know / can't say	
Not answered	

To what extent do you agree or disagree with the other conclusions contained within the draft PNA? - If you disagree, please explain your reason(s) below:

No Comments made

In your opinion, how accurately does the draft PNA reflect the current pharmaceutical needs of Wandsworth's population (including those with a protected characteristic under the Equality Act 2010)?

Very accurately	
Moderately accurately	3
Not at all accurately	
Don't know / can't say	

In your opinion, how accurately does the draft PNA reflect the current pharmaceutical needs of Wandsworth's population (including those with a protected characteristic under the Equality Act 2010)? - If you ticked 'not at all accurately' please explain below:

No Comments made

In your opinion, how accurately does the draft PNA reflect the current provision of pharmaceutical services in Wandsworth?

Very accurately	
Moderately accurately	3
Not at all accurately	
Don't know / can't say	

In your opinion, how accurately does the draft PNA reflect the current provision of pharmaceutical services in Wandsworth? - If you ticked 'not at all accurately' please explain below:

No Comments made

In your opinion, how accurately does the draft PNA reflect the future pharmaceutical needs of Wandsworth's population (over the next three years)?

Very accurately	
Moderately accurately	3
Not at all accurately	
Don't know / can't say	

In your opinion, how accurately does the draft PNA reflect the future pharmaceutical needs of Wandsworth's population (over the next three years)? – If you ticked 'not at all accurately' please explain below:

No Comments made

Are you mainly responding as?

Pharmacist	2
NHS England	1

Other responses to the consultation

Comments	Response
<p>NHS England Recommendations: It is noted that the PNA has deemed all advanced services as necessary, however, two of these services, SACs and AURs are not provided in the area. Residents access these from outside the HWBB. As the service is a small service not offered in the borough, the HWB may want to categorise these as relevant services, as if they are necessary and not provided in the borough, this could be considered a gap in services. Later in the PNA, it states that NHS England should consider commissioning more pharmacies to provide these services. It should be noted that these are advanced services and any pharmacy that fulfils the criteria is able to provide these, they do not need to be commissioned specifically from NHS England.</p> <p>Whilst it is appreciated that there is still some uncertainty regarding needs in the Nine Elms and Vauxhall area as this is currently a major development, the statements provided could cause an issue in the future, however, if there are major changes, this may also require the PNA to be updated.</p> <p>If there are known firm plans for changes in the number and/or sources of prescriptions, these should be noted in the PNA or a statement to say there is none known.</p> <p>If there are any known plans for NHS services these should be stated or a statement to say that there is none known.</p> <p>If there are any known plans for public health services for pharmacies, these should be stated or a statement to say that there is none known.</p>	<p>The HWB is satisfied that SAC and AUR services can be accessed by Wandsworth residents (as detailed in 6.1.3), and therefore this does not constitute a gap in necessary services.</p> <p>The text has been amended to reflect that NHS England do not need to specifically commission these services.</p> <p>This has been noted, and the analysis and conclusions in sections 6.1.4, 6.2.2, 6.2.4 and 6.2.6 have been modified accordingly.</p> <p>Further detail about plans for future healthcare provision in the VNEB area has been added to section 4.3.3.</p> <p>All known borough-wide plans that impact pharmaceutical need and provision have been included under 4.1. Where these relate to specific localities, this has been noted in section 4.3.</p>

<p>If there are any known plans for social care or occupational health services by pharmacies these should be stated or a statement to say that there are none known.</p>	
<p>I have read through the Wandsworth PNA and have noticed a couple of discrepancies in the information relating to the services and opening hours of our branch (Roehampton – Danesbury Avenue, FX183):</p> <p>Appendix 5 – Pharmacy Opening Times by Locality – the branch is open Monday to Friday – 08:30 – 18:00, Saturday 09:00 – 13:00</p> <p>Appendix 6 – Pharmacies providing Advanced, Enhanced and Locally Commissioned Services – the branch does not offer Chlamydia Screening</p>	<p>Opening hours for FX183 have been queried with NHS England, who advise that they have not agreed any change of hours from those used in the PNA. We note that the discrepancy affects both core and supplementary hours.</p> <p>The public health commissioner has confirmed that FX183 is contracted to provide chlamydia screening.</p> <p>Resolving contractual discrepancies is beyond the remit of the PNA.</p>

Appendix 5. Pharmaceutical list for Wandsworth

ODS Code	Trading Name	Address	Map code
FFH00	Healthchem Ltd	166-168 Battersea Bridge Road, Battersea, London, SW11 3AW	1
FML18	ABC Pharmacy	299-303 Battersea Park Road, Battersea, London, SW11 4LX	2
FNQ61	Krystal Pharmacy	248 Battersea Park Road, Battersea, London, SW11 3BP	3
FX689	Jennings Chemist	262 Battersea Park Road, Battersea, London, SW11 3BP	4
FMW60	Barkers Chemist	49 Falcon Road, Battersea, London, SW11 2PH	5
FG402	The Olde Pharmacy	50 Chatfield Road, Battersea, SW11 3UY	6
FYN24	Boots the Chemist	10 Falcon Lane, Clapham, London, SW11 2LG	7
FH098	ABC Pharmacy	123 Lavender Hill, Battersea, London, SW11 5QL	8
FYH80	Robards Dispensing Chemist	15 Battersea Rise, Battersea, London, SW11 1HG	9
FY670	WH Goy & Co	27 Northcote Road, Tooting, London, SW11 1NJ	10
FQM69	Wellbeing Chemist	13 Replingham Road, Southfields, London, SW18 5LT	11
FLL81	Northcote Pharmacy	130 Northcote Road, Battersea, London, SW11 6QZ	12
FD303	Boots the Chemist	45-53 Putney High Street, Putney, London, SW15 1SP	13
FKP46	Boots the Chemist	109 Putney High Street, Putney, London, SW15 1SS	14
FJL27	Paydens Pharmacy	266a Upper Richmond Road, Putney, London, SW15 6TQ	15
FM656	Putney Pharmacy	278 Upper Richmond Road, Putney, London, SW15 6TQ	16
FCL10	Husbands Chemist	124 Upper Richmond Road, Putney, London, SW15 2SP	17
FVK09	Boots the Chemist	21-23 St John's Road, Clapham Junction, London, SW11 1QN	18
FHM82	Superdrug Pharmacy	36 St John's Road, Battersea, London, SW11 1PW	19
FYE95	Clarke's Pharmacy	217 St John's Hill, Battersea, London, SW11 1TH	20
FNG23	Mansons Chemist	195 Wandsworth High Street, Wandsworth, London, SW18 4JE	21
FMC35	The Olde Pharmacy	53 East Hill, Wandsworth, London, SW18 2QE	22
FC815	Boots the Chemist	95/98 Southside Shopping Centre,	23

ODS Code	Trading Name	Address	Map code
		Wandsworth, London, SW18 4TG	
FGJ32	Wandsworth Pharmacy	96 Garratt Lane, Wandsworth, London, SW18 4DH	24
FTJ15	Fazal Pharmacy	197-199 Merton Road, Southfields, London, SW18 5EF	25
FE593	Barkers Chemist	245 Garratt Lane, Battersea, London, SW18 4DU	26
FE297	Revelstoke Pharmacy	492a Merton Road, Southfields, London, SW18 5AE	27
FG443	Dumlers Pharmacy	438 Garratt Lane, Earlsfield, London, SW18 4HN	28
FQA40	Lloyds Pharmacy (Was Marshgate)	595 Garratt Lane, Wandsworth, London, SW18 4SU	29
FCP53	Bellevue Pharmacy	13 Bellevue Road, Wandsworth, London, SW17 7EG	30
FT016	WJ Boyes Pharmacy	61 Balham Hill, Balham, London, SW12 9DR	31
FC061	Boots the Chemist	153-155 Balham High Road, Balham, London, SW12 9AU	32
FG141	Pharmalite Ltd	296 Cavendish Road, Balham, London, SW12 0PL	33
FNE38	Healthchem Pharmacy	4-5 Station Parade, Balham High Road, Balham, SW12 9AZ	34
FQY68	Dexpharm Pharmacy	100 Bedford Hill, Balham, London, SW12 9HR	35
FCG60	Day Lewis Pharmacy	256 Balham High Road, Balham, London, SW17 7AW	36
FKP10	Trinity Pharmacy	278a Balham High Road, Wandsworth, London, SW17 7AL	37
FFD49	Nettles Pharmacy	18 Upper Tooting Road, Tooting, SW17 7PG	38
FK076	Tooting Pharmacy Practice	175 Upper Tooting Road, Tooting, London, SW17 7TJ	39
FMT36	Barkers Chemist	223 Upper Tooting Road, Tooting, London, SW17 7TG	40
FHL06	Aukland Rogers Pharmacy	892 Garratt Lane, Tooting Broadway, London, SW17 0NB	41
FN030	Day Lewis Pharmacy	145 Franciscan Road, Tooting, London, SW17 8DS	42
FJE22	Boots the Chemist	59-61 Mitcham Road, Tooting, London, SW17 9PB	43
FDV93	Lords Pharmacy	98 Tooting High Street, Tooting, London, SW17 0RR	44
FH481	Barrons Chemist	158a Tooting High Street, Tooting, London, SW17 0RT	45
FDC47	Pearl Chemist	159-161 Mitcham Road, Tooting, London, SW17 9PG	46
FRF80	C Bradbury	86 Moyser Road, Streatham, London, SW16 6SQ	47
FP451	Markrise Ltd	121-125 Mitcham Lane, West Streatham, London, SW16 6LY	48
FV807	Saturn Pharmacy	75 Mitcham Lane, Streatham, London,	49

ODS Code	Trading Name	Address	Map code
		SW16 6LY	
FXN95	Fairoak Pharmacy	270 Mitcham Lane, Streatham, London, SW16 6NU	50
FCK89	R Walji Pharmacy	6 Rockingham Close, Lennox Estate, Roehampton, SW15 5RW	51
FVL59	Boots the Chemist	383 Upper Richmond Road, Putney, London, SW15 5QJ	52
FDQ20	Ashburton Pharmacy	30 Chartfield Avenue, Roehampton, London, SW15 6HG	53
FA398	East Chemist	16 High Street, Roehampton, London, SW15 4HJ	54
FX183	National Co-Op Chemist	3 Danebury Avenue, Roehampton, London, SW15 4DG	55
FW023	Care Chemist	43 Danebury Avenue, Roehampton, London, SW15 4DQ	56
FKF82	Asda Pharmacy	Asda Superstore, 31 Roehampton Vale, Roehampton, London, SW15 3DT	57
FV302	Aura Pharmacy	78 Inner Park Road, Wimbledon Parkside, London, SW19 6DA	58
FG756	Cooks Pharmacy	6 Replingham Road, Southfields, London, SW18 5LS	59
FDN74	Boots the Chemist	31-33 Replingham Road, Southfields, London, SW18 5LT	60

Appendix 6. Pharmacy opening times by locality

Wandle Locality

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FHL06	Aukland Rogers Pharmacy	40	Core	09:00 - 13:00 14:00 - 19:00	09:00 - 13:00	-				
			Opening	09:00 - 13:00 14:00 - 19:00	09:00 - 13:00					
FE593	Barkers Chemist	40	Core	08:45 - 19:30	08:45 - 19:30	08:45 - 18:40	08:45 - 19:30	08:45 - 19:30	09:00 - 13:00	-
			Opening	08:45 - 19:30	08:45 - 19:30	08:45 - 18:40	08:45 - 19:30	08:45 - 19:30	09:00 - 13:00	-
FMT36	Barkers Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 15:00	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:30	-
FH481	Barrons Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FCP53	Bellevue Pharmacy	40	Core	09:30 - 12:00 13:00 - 17:30	10:00 - 15:00	-				
			Opening	09:30 - 12:00 13:00 - 18:00	09:00 - 12:00 13:00 - 18:00	-				
FJE22	BOOTS THE CHEMIST (Tooting)	40	Core	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 15:30	-
			Opening	08:00 - 19:00	08:00 - 19:00	08:00 - 19:00	08:00 - 19:00	08:00 - 19:00	08:00 - 19:00	09:00 - 18:00
FC061	BOOTS THE CHEMIST (Balham)	40	Core	09:30 - 12:00 13:00 - 17:30	10:00 - 15:00	-				
			Opening	08:30 - 12:00 13:00 - 20:00	09:00 - 18:30					
FC815	BOOTS THE CHEMIST (Wandsworth)	40	Core	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	-
			Opening	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 19:00	11:00 - 17:00

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FDN74	BOOTS THE CHEMIST (Southfields)	40	Core	09:30 - 13:00 14:00 - 17:30	09:30 - 14:30	-				
			Opening	08:30 - 13:00 14:00 - 19:30	09:00 - 17:30 11:00 - 17:00	-				
FRF80	C Bradbury	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	09:00 - 18:30	09:00 - 18:30	09:00 - 17:30	-
FYE95	Clarke's Pharmacy	40	Core	09:00 - 18:30	09:00 - 18:30	09:00 - 18:00	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:00	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
FG756	Cooks Pharmacy	40	Core	09:00 - 13:00 14:00 - 18:00	-	-				
			Opening	09:00 - 18:30	08:45 - 13:00 14:00 - 18:45	-				

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FCG60	Day Lewis Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 20:00	09:00 - 18:30	09:00 - 20:00	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
FN030	Day Lewis Pharmacy	40	Core	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00	09:00 - 14:00 14:00 - 18:00	09:00 - 14:00 14:00 - 18:00	09:00 - 13:00	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
FQY68	Dexpharm Pharmacy	40	Core	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	-	-
			Opening	08:45 - 18:45	08:45 - 18:45	08:45 - 18:45	08:45 - 18:45	08:45 - 18:45	09:15 - 13:00	-
FG443	Dumlers Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	09:00 - 18:00
FXN95	Fairoak Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	09:00 - 19:00	09:00 - 19:00	-	-
FTJ15	Fazal Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			Opening	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
FNE38	Healthchem Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:00	-
FQA40	Lloyds Pharmacy (was Marshgate, 595 Garratt Lane)	40	Core	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00	09:00 - 14:00 18:00	09:00 - 14:00 18:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:00	-
FDV93	Lords Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	-
FNG23	Mansons Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	-
FP451	Markrise Ltd	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 13:30	09:00 - 17:00	09:00 - 17:00	09:00 - 12:30	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 13:30	09:00 - 18:30	09:00 - 18:30	09:00 - 17:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FFD49	Nettles Pharmacy	40	Core	09:00 - 13:00 14:00 - 18:00	-	-				
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	-
FDC47	Pearl Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	-
FE297	Revelstoke Pharmacy	40	Core	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	-	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
FV807	Saturn Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	09:00 - 18:00	09:00 - 19:00	09:00 - 17:00	-
FGJ32	Wandsworth Pharmacy	40	Core	09:00 - 19:00	09:00 - 19:00	09:00 - 16:00	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	-
			Opening	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 13:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FG969	Wistrange Ltd	40	Core	09:00 - 13:00 14:00 - 18:00	-	-				
			Opening	08:45 - 13:00 14:00 - 18:45	09:00 - 10:30					
FMC35	The Olde Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	-
FK076	Tooting Pharmacy Practice	40	Core	09:00 - 13:00 15:00 - 19:00	09:00 - 13:00 15:00 - 19:00	09:00 - 13:00 15:00 - 19:00	-	09:00 - 13:00 15:00 - 19:00	09:00 - 13:00 15:00 - 19:00	-
			Opening	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:30 - 19:00	11:00 - 13:00
FKP10	Trinity Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:30	-
FQM69	Wellbeing Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 14:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:00	-
FT016	WJ Boyes Pharmacy	40	Core	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 13:00	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 17:30	-

Battersea Locality

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FH098	ABC Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 14:00	-
FML18	ABC Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 14:00	-
FMW60	Barkers Chemist	40	Core	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	-	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			Opening	09:00 - 13:00 14:00 - 19:00	-	-				
FDL04	Battersea Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 18:00	09:00 - 18:00	09:00 - 17:00	09:00 - 18:00	09:00 - 18:00	09:00 - 16:00	-
FYN24	BOOTS THE CHEMIST (10 Falcon Lane, Clapham)	40	Core	09:00 - 14:00 15:00 - 17:30	-					
			Opening	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 20:00	09:00 - 19:00	11:00 - 17:00
FVK09	BOOTS THE CHEMIST (Clapham Junction)	40	Core	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	-
			Opening	08:00 - 19:30	08:00 - 19:30	08:00 - 19:30	08:00 - 19:30	08:00 - 19:30	09:00 - 19:00	11:00 - 17:00
FFH00	Healthchem Ltd	40	Core	10:00 - 19:00	10:00 - 19:00	10:00 - 19:00	10:00 - 19:00	10:00 - 19:00	10:00 - 18:00	-
			Opening	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:30 - 19:30	09:00 - 18:00	-
FX689	Jennings Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	09:00 - 17:00	09:00 - 17:00	09:00 - 13:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			Opening	09:00 - 19:30	09:00 - 19:30	09:00 - 19:30	09:00 - 19:30	09:00 - 19:30	09:00 - 13:00	-
FNQ61	Krystal Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00		-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:00	09:00 - 18:30	09:00 - 14:00	-
FLL81	Northcote Pharmacy	40	Core	09:30 - 16:00	09:30 - 16:00	09:30 - 16:00	09:30 - 16:00	09:30 - 16:00	09:30 - 17:00	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 18:00	-
FYH80	Robards Dispensing Chemist	40	Core	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	09:00 - 17:00	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:00	09:00 - 18:30	09:00 - 18:30	09:00 - 17:00	-
FHM82	Superdrug Pharmacy	40	Core	09:00 - 13:00 15:00 - 17:30	-					
			Opening	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:00	-
FG402	The Olde Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	-	-

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ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FY670	WH Goy & Co	40	Core	09:00 - 19:00	09:00 - 17:30	-				
			Opening	09:00 - 19:00	09:00 - 17:30	-				

West Wandsworth Locality

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FKF82	Asda Pharmacy	40	Core	08:30 - 16:30	-	-				
			Opening	08:00 - 22:00	08:00 - 20:00	11:00 - 17:00				
FDQ20	Ashburton Pharmacy	40	Core	09:30 - 13:00 14:00 - 18:30	09:30 - 13:00 14:00 - 18:30	09:30 - 13:00 14:00 - 18:30	09:30 - 13:00 14:00 - 18:00	09:30 - 13:00 14:00 - 17:30	-	-
			Opening	09:00 - 13:00 14:00 - 19:00	09:00 - 13:00 14:00 - 19:00	09:00 - 13:00 14:00 - 19:00	09:00 - 13:00 14:00 - 18:30	09:00 - 13:00 14:00 - 18:30	09:00 - 13:00 14:00 - 13:00	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FV302	Aura Pharmacy	40	Core	09:00 - 13:00 14:15 - 18:00	-	-				
			Opening	09:00 - 13:00 14:15 - 18:00	09:00 - 13:00					
FD303	BOOTS THE CHEMIST (45-53 Putney High St)	40	Core	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	09:00 - 17:30	-
			Opening	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:30	08:30 - 18:00
FKP46	BOOTS THE CHEMIST (109 Putney High St)	40	Core	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 14:30	-
			Opening	08:00 - 20:00	08:00 - 20:00	08:00 - 20:00	08:00 - 20:00	08:00 - 20:00	08:00 - 19:00	10:00 - 17:00
FVL59	BOOTS THE CHEMIST (383 Upper Richmond Road)	40	Core	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00	09:00 - 18:00	09:00 - 13:00 14:00 - 18:00	09:00 - 13:00	-
			Opening	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 17:00	-
FW023	Care Chemist	40	Core	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	09:30 - 17:30	-	-

Appendices

ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			Opening	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 18:30	09:00 - 13:00	-
FA398	East Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 18:00	09:00 - 18:00	09:00 - 17:00	09:00 - 18:00	09:00 - 18:00	09:00 - 16:00	-
FCL10	Husbands Chemist	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 13:00	-
FX183	National Co-Op Chemist	40	Core	09:00 - 13:00 14:00 - 17:00	09:00 - 14:00	-				
			Opening	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 18:00	09:00 - 17:00	-
FJL27	Paydens Pharmacy	40	Core	09:00 - 16:30	09:00 - 16:30	09:00 - 16:30	09:00 - 16:30	09:00 - 16:30	09:00 - 11:30	-
			Opening	08:00 - 20:00	08:00 - 19:00	08:00 - 19:00	08:00 - 20:00	08:00 - 18:30	08:00 - 17:00	-
FM656	Putney Pharmacy	40	Core	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	-	-
			Opening	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	09:00 - 19:00	-	-

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ODS Code	Trading Name	Standard Hours	Hours	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FCK89	R Walji Pharmacy	40	Core	09:00 - 17:30	09:00 - 17:30	09:00 - 13:00	09:00 - 17:30	09:00 - 17:30	-	-
			Opening	09:00 - 17:30	09:00 - 17:30	09:00 - 13:00	09:00 - 17:30	09:00 - 17:30	09:00 - 13:00	-

Appendix 7. Pharmacies providing Advanced, Enhanced and Locally Commissioned Services

Battersea Locality

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG		Wandsworth Council				
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FG402	The Olde Pharmacy	✓		✓		✓	✓				✓					✓	✓	✓
FH098	ABC Pharmacy	✓		✓		✓			✓		✓				✓	✓	✓	
FHM82	Superdrug Pharmacy	✓		✓		✓					✓					✓		

Appendices

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services							
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council						
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening	
FFH00	Healthchem Ltd			✓		✓	✓		✓		✓				✓	✓	✓	✓	✓
FML18	ABC Pharmacy	✓		✓		✓			✓						✓		✓	✓	✓
FNQ61	Krystal Pharmacy	✓		✓		✓	✓		✓		✓				✓	✓	✓	✓	✓
FMW60	Barkers Chemist	✓		✓		✓			✓		✓			✓	✓	✓	✓	✓	
FLL81	Northcote Pharmacy	✓		✓		✓			✓		✓		✓		✓	✓	✓	✓	✓
FVK09	Boots The Chemist (Clapham Junction)	✓		✓		✓									✓	✓	✓	✓	✓
FX689	Jennings Chemist			✓					✓						✓		✓		

Appendices

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council					
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FY670	WH Goy & Co	✓		✓				✓							✓		✓	✓
FYH80	Robards Dispensing Chemist	✓		✓		✓		✓		✓				✓	✓	✓	✓	
FYN24	Boots The Chemist (Falconlane, Clapham)	✓		✓	✓								✓	✓	✓	✓	✓	✓

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Wandle Locality

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council					
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FC061	Boots The Chemist (Balham)	✓		✓											✓	✓	✓	✓
FC815	Boots The Chemist (Wandsworth)	✓		✓		✓				✓					✓	✓	✓	✓
FCG60	Day Lewis Pharmacy	✓		✓		✓				✓					✓	✓	✓	
FCP53	Bellevue Pharmacy	✓		✓				✓							✓	✓	✓	
FDC47	Pearl Chemist	✓		✓		✓	✓	✓		✓	✓		✓		✓	✓	✓	✓
FDN74	Boots The Chemist (South- fields)	✓		✓		✓				✓					✓	✓	✓	✓

Appendices

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council					
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FDV93	Lords Pharmacy	✓		✓		✓	✓		✓		✓	✓			✓	✓	✓	✓
FE297	Revelstoke Pharmacy	✓		✓		✓		✓		✓			✓	✓	✓	✓	✓	✓
FG443	Dumlers Pharmacy	✓		✓		✓	✓		✓						✓	✓	✓	✓
FG756	Cooks Pharmacy	✓		✓		✓		✓	✓	✓				✓	✓	✓	✓	✓
FG141	Pharmalite Ltd	✓		✓														
FGJ32	Wandsworth Pharmacy	✓		✓				✓								✓	✓	✓
FMC35	The Olde Pharmacy	✓		✓		✓		✓		✓			✓	✓	✓	✓	✓	✓

Appendices

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services					
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council				
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception
FHL06	Aukland Rogers Pharmacy	✓		✓		✓	✓		✓	✓		✓		✓	✓	✓	✓
FK076	Tooting Pharmacy Practice	✓		✓		✓		✓		✓			✓	✓	✓	✓	✓
FKP10	Trinity Pharmacy	✓		✓		✓		✓		✓				✓	✓	✓	✓
FRF80	C Bradbury	✓		✓		✓				✓						✓	
FMT36	Barkers Chemist	✓		✓		✓				✓				✓	✓	✓	✓
FN030	Day Lewis Pharmacy	✓		✓		✓		✓		✓				✓	✓	✓	
FNE38	Healthchem Pharmacy	✓		✓		✓		✓		✓		✓			✓	✓	✓

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ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council					
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FNG23	Mansons Chemist			✓		✓	✓		✓						✓	✓	✓	✓
FP451	Markrise Ltd	✓		✓					✓					✓	✓	✓	✓	✓
FQA40	Lloyds Pharmacy (was Marshgate)	✓		✓		✓				✓					✓	✓	✓	✓
FFD49	Nettles Pharmacy												✓		✓	✓	✓	✓
FQM69	Wellbeing Chemist	✓		✓											✓	✓	✓	
FXN95	Fairoak Pharmacy	✓		✓		✓			✓	✓		✓			✓	✓	✓	✓
FQY68	Dexpharm Pharmacy	✓		✓		✓			✓	✓					✓	✓	✓	✓

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ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services						
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council					
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception	Chlamydia Screening
FH481	Barrons Chemist	✓		✓		✓	✓			✓								
FJE22	Boots The Chemist (Tooting)	✓		✓		✓												
FE593	Barkers Chemist	✓		✓		✓			✓	✓			✓	✓	✓	✓		
FT016	WJ Boyes Pharmacy			✓		✓			✓	✓				✓		✓	✓	
FTJ15	Fazal Pharmacy	✓		✓					✓					✓	✓			
FV807	Saturn Pharmacy			✓					✓							✓		
FYE95	Clarke's Pharmacy	✓		✓										✓	✓	✓	✓	

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West Wandsworth Locality

ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services					
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council				
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception
FA398	East Chemist	✓		✓				✓						✓	✓	✓	✓
FCK89	R Walji Pharmacy	✓		✓		✓		✓						✓	✓	✓	✓
FCL10	Husbands Chemist	✓		✓		✓		✓		✓				✓	✓	✓	
FDQ20	Ashburton Pharmacy	✓		✓		✓		✓					✓	✓	✓	✓	✓
FKF82	Asda Pharmacy	✓		✓		✓								✓	✓	✓	✓
FKP46	Boots The Chemist (109 Putney High St)	✓		✓						✓				✓	✓	✓	✓

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ODS Code	Pharmacy name	Advanced Services						Enhanced Services				Locally Commissioned Services					
		New Medicine Service (NMS)	Appliance Utilisation Review (AUR)	Medicines Utilisation Review (MUR)	Stoma Appliance Customisation	National Advanced Flu service	NHS Urgent Medicine Supply Advanced Supply Service Pilot (NUMSAS)	Care Homes	Minor Ailments Scheme	Palliative Care Drugs	Enhanced service Flu	Wandsworth CCG	Wandsworth Council				
												Domiciliary medicines review service	NHS Health Checks	Needle exchange	Supervised Consumption	Smoking Cessation	Emergency Hormonal Contraception
FJL27	Paydens Pharmacy	✓		✓		✓	✓			✓				✓	✓	✓	✓
FM656	Putney Pharmacy	✓		✓		✓	✓	✓		✓				✓	✓	✓	✓
FD303	Boots The Chemist (45-53 Putneyhighst)	✓		✓		✓				✓					✓	✓	✓
FV302	Aura Pharmacy	✓		✓			✓	✓					✓	✓	✓	✓	✓
FVL59	Boots The Chemist (383 Upper Richmond Rd)	✓		✓										✓	✓	✓	✓
FW023	Care Chemist							✓						✓		✓	
FX183	National Co-Op Chemist	✓		✓		✓		✓					✓	✓	✓	✓	✓

Appendix 8. Glossary of terms

- A&E – accident and emergency
- AIDS – acquired immunodeficiency syndrome
- AUR – appliance use review
- BME – black and minority ethnic
- CCG – clinical commissioning group
- COPD – chronic obstructive pulmonary disease
- DAC – dispensing appliance contractor
- DH – Department of Health
- FGM – female genital mutilation
- GLA – Greater London Authority
- GLL – Greenwich Leisure Limited
- GP – general practitioner
- HIV – human immunodeficiency virus
- HPV – human papilloma virus
- HWB – health and well-being board
- IAPT – Improving Access to Psychological Therapies
- IMD – Index of Multiple Deprivation
- JSNA – joint strategic needs assessment
- LA – local authority
- LGB – lesbian, gay and bisexual
- LMC – local medical committee
- LPC – local pharmaceutical committee
- LPS – local pharmaceutical services
- MUR – medicines use review
- NHS – National Health Service
- NMS – new medicines service
- NUMSAS – NHS Urgent Medicine Supply Advanced Supply Service Pilot
- ONS – Office for national statistics

PCT – primary care trust

PHE – Public Health England

PNA – pharmaceutical needs assessment

PTAL – Public Transport Access Level

QOF – Quality Outcomes Framework

SAC – stoma appliance customisation

SIR – standardised incidence ratio

SMR – standardised mortality ratio

STP - Sustainability and Transformation Plan

SWL - South West London

TfL – Transport for London

TIA – transient ischaemic attack

The 2013 directions – The Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013

The 2013 regulations – The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended

UK – United Kingdom

VNEB – Vauxhall, Nine Elms and Battersea